

AIR INDIA TRAVEL ADVISORY

Waiver Policy for Passengers Affected by Severe Flash Flood in Nepal

Dear Travel Partner,

Please note that the waiver for passengers affected by the severe Flash Flood in Nepal is as follows:

APPLICABILITY:

- **Eligible Sectors:** All flights operating to and from Kathmandu (KTM) Airport.
- **Eligible Passengers:** Passengers holding confirmed tickets issued on 098 documents.
- **Ticket Issuance:** Applicable for tickets issued up to **26th Aug 2026**, for travel up to **30th Aug 2026**.

WAIVER DETAILS:

- **Rescheduling / Change Fee:**

- One-time free change permitted without any fare difference for travel **up to 26th Aug 2026, for travel up to 30th Aug 2026**.
- Waiver code will be applicable for impacted travel (both inbound and outbound), customers may opt for an alternate flight within next 7 days from their current travel date.
- Cancellation charges to be collected in case passenger desires to cancel their tickets.

- **Waiver Code:**

INT/10/26/KTM (must be properly endorsed on the tickets for the waiver to be effective).

We request you to ensure the correct application of the waiver code.

For any further clarifications, please connect with your Air India Sales representative.

Thank you for your continued partnership.

Warm regards,
Team Air India