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TYPHOON KARDING ("NORU") ADVISORY as of 26 September 2022, 3:45 AM

Manila flights recovering as Typhoon Karding ("Noru") exits the Philippines

We are mobilizing to resume full operations at Manila airport, our main hub, as Typhoon KARDING (international name "NORU") exits the land area of the Philippines and weather conditions improve slowly.

- Flights to and from Manila will operate today, September 26 (Monday), except for those previously cancelled (see listing of cancelled flights below).
- However, some flights may need to be delayed or adjusted. It will take some time to restore normal schedules even after the typhoon recedes and weather improves. We need to reposition aircraft that were held back or diverted to other airports, and adjust schedules based on revised slots and clearances at affected airports in coordination with aviation authorities.
- PAL will keep a close watch on the weather situation at Metro Manila and the central and northern Philippines, as heavy rainfall may continue to affect certain areas. Our main concern is safety, and we may need to cancel or adjust flights if required for safety reasons related to weather conditions.
- If you have a flight to or from Manila and other affected areas, we advise you to check the status of your journey by logging on to www.philippineairlines.com and click the "Flight Status" icon on the main page, and then fill in the flight number (without the "PR" or "2P" designation, just the number itself) and date of departure.
- The flight's status is updated in real time, and there is no need to call the contact center to verify the information. We encourage you to continue monitoring the status of your flight using the Flight Status self-service tool on our website so that we can keep our contact center hotlines free of congestion. You may also check further advisories on our Official PAL Facebook page.

For the safety of our passengers, PAL cancelled the following flights on September 26, 2022:

DOMESTIC FLIGHTS CANCELLED

September 26 – Monday

Davao-Manila; PR 2808

Manila-Busuanga (Coron); PR 2961

Manila-Basco-Manila; PR 2932/ PR 2933

Manila-Calbayog-Manila; PR 2671/ PR 2672

Manila-Legazpi; PR 2921

INTERNATIONAL FLIGHTS CANCELLED

September 26 – Monday

Singapore-Manila; PR 510

Denpasar-Manila; PR 538



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UPDATE ON INTERNATIONAL OPERATIONS

Departing flights to Los Angeles, Jakarta, Guam and Hanoi departed from Manila in the hours from 1 AM to 2:30 AM (PH local time, 26 September).

Arriving flights from Sydney, Ho Chi Minh City (Saigon), Seoul Incheon, Busan, Bangkok, Tokyo Narita, Osaka Kansai, Tokyo Haneda and Fukuoka were all able to land in Manila in the hours from 11 PM (25 September) to 3 AM (26 September). The flight from Sydney had earlier diverted to Cebu to await more favorable conditions in Manila.

REPLACEMENT FLIGHTS TO OPERATE ON SEPTEMBER 26:

PAL will operate the following replacement flights on September 26 (Monday):

Davao- Manila: PR5818 departing Davao at 7:00 AM.

Cotabato- Manila: PR4958 departing Cotabato City at 6:00 AM

Busuanga (Coron)- Manila: PR4966 departing Busuanga at 7:50 AM

Siargao- Manila: PR4976 departing Siargao at 7:00 AM

ATTENTION - THIS IS A DEVELOPING SITUATION; FURTHER CHANGES EXPECTED.

Please do not proceed to the airport if your flight is cancelled, but instead avail of the rebooking options below.

FOR PASSENGERS OF CANCELLED FLIGHTS:

You have the option to:

1. Convert your ticket to Travel Credits equivalent to the unused base fare of your ticket. Voucher validity is one year (1) year from date of issuance.
2. Rebook or Reroute your ticket to another flight with available space within 60 days from the original flight in the same booking class or higher within the same cabin class.
3. Refund ticket without penalties, excluding Ticketing Service Charge.

For further details, please refer to ADV-GSAC21-005 dated 02NOV21 and ADV-GSAC22-002 dated 02FEB22- Handling Guidelines on Irregular Operations.

If you/your passenger contact details are in our reservations records, you/your passenger will be informed of the status of your flights via e-mail, telephone call or SMS/text.

Thank you for your understanding and cooperation.