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Travel with a peace of mind with Scoot



Dear Scoot Community,

As we continue to steadily resume more flights and take ongoing measures to respond to the evolving COVID-19 situation, we are pleased to share some updates with you.

Besides ensuring your physical safety, we will be introducing new enhancements to your Scoot flights starting this September so that you can travel worry-free.

From enhancing our Scootsurance coverage to introducing new modes of mobile

check-in, and spreading our wings into new cities, we've got your back and are committed to your safe journey - wherever you need to be.



Enhanced Scootsurance coverage - with Covid-19 benefits

You may now enjoy an added peace of mind when you purchase our enhanced Scootsurance policy - with the addition of Covid-19 benefits at no additional cost.

Scootsurance round trip coverage includes:

- Trip cancellation/ curtailment*
- Overseas hospitalization/quarantine allowance*
- Overseas medical expenses*
- Medical evacuation/ repatriation
- 24/7 emergency medical assistance hotline
- 24/7 travel assistance hotline

**additional Covid-19 benefits subject to policy limits and T&Cs*

The Covid-19 benefits are only applicable for flights departing from Singapore currently, and will be progressively rolled out in more markets.

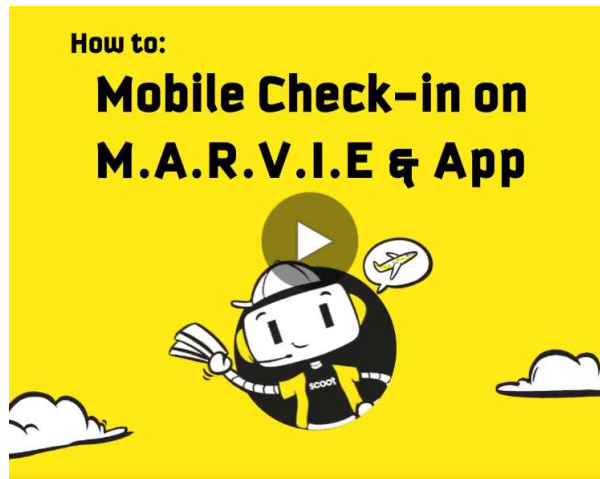
[Buy now](#)



Mobile Check-in on M.A.R.V.I.E and Scoot Mobile App

With your safety being our utmost priority, this new feature is an addition to our Mobile Check-in option that allows you to check-in while on-the-go and minimize physical contact with others at the counter.

Here's a simple guide on how to successfully check-in via M.A.R.V.I.E and the Scoot Mobile App*.



**Only applicable for flights departing from Singapore*



Preorder your inflight meals

To limit physical interactions, there will be no sale of any food and beverage items onboard. You may now preorder meals online before your flight. There will be a limited selection initially for selected routes, which can be added to your booking via our website or app.

[Find out more](#)



We are operating more flights

For the months of October and November 2020, we will be adding limited flights to Yogyakarta, Semarang and Tianjin to our network as well, on top of the previously announced routes.

Our latest schedule of services has been updated on our website.

[Find out more](#)

With Scoot mobile app at your fingertips,
the world is at your feet.



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Scoot

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