



Be prepared for summer travels

Is your customer getting ready to travel this summer with Air France or KLM? When travelling for business your customer definitely wants to have a hassle free trip. To help them get prepared, here are a few things your customer needs to keep in mind before heading to the airport:

Before departure:

Many countries still have their own travel requirements. Advise your customer to check [Air France](#) and [KLM](#) TravelDoc for the latest information and entry requirements for the country they intend to visit.

How to save time at the airport:

- Check in online or via our apps and choose a seat and other options.
- Use the [Air France](#) or [KLM](#) Baggage Allowance tool to find out how much baggage your customer can bring, according to your ticket's conditions.
- Several airports are experiencing operational challenges. Check the airport's website for the latest advice on actual waiting times and arrive at the airport at the time indicated by the airline.
- **Sky Priority**
When your customers' ticket conditions include Sky Priority, they can also benefit from the following advantages:
 - Priority baggage drop-off and pick-up
 - Faster passage through security
 - Priority boarding

For a complete overview of how your customer can prepare to travel this summer please refer them to this document and [airfrance.com](#) and/or [klm.com](#)



Our airport measures to reduce inconvenience

We have extra measures in place to improve the operation at Schiphol and Paris-CDG Airport and to reduce as much inconvenience as we can.

Travelling via Paris:

The minimum connecting time (MCT) is temporarily increased from 60 to 80 minutes. This applies for connections between Terminal F and Terminal E at Paris-CDG, and affects Air France, KLM and Delta customers with a connection between Europe and ICA and vice versa.

Travelling via Amsterdam:

1. The minimum connecting time (MCT) is temporarily increased for all connecting flights via Amsterdam. This affects Air France, KLM and Delta customers with the following connections:
 - From Europe to Europe: MCT will be increased from 40 to 60 minutes
 - From Europe to ICA and vice versa: MCT will be increased from 50 to 70 minutes
2. We will reserve a number of seats on KLM and KLM Cityhopper flights to European destinations so that passengers whose flights were cancelled or who missed their flights due to long queues at Schiphol can be rebooked.

Air France and KLM will continuously monitor the situation at Paris-CDG and Amsterdam Schiphol Airport.

[MEASURES OVERVIEW](#)



Frequent flying to Miami and Cape Town

In the good news category we are happy to announce the addition of more flights to our network. As of 1 November 2022, Air France and KLM will increase the number of flights to Miami and Cape Town. Air France will increase the frequency of flights from 14 to 19 a week from Paris-CDG to Miami, and KLM will return to Miami with 3 weekly flights from Amsterdam, giving your customer 22 weekly flights to choose from and a departure time that suits them best.

Does your customer have plans to visit Cape Town this winter? Starting 1 November, KLM will increase their direct flight frequency from Amsterdam to Cape Town from 7 to 10 flights a week during the winter season, and Air France will start offering three weekly flights directly from Paris-CDG. A trip to South Africa will be even more accessible.





Air France wins Best Entertainment Award

For the 2022 APEX Passenger Choice Awards, customers of 600 airlines worldwide were asked to vote for their favorite airlines' products and services. We are proud to announce that Air France won the European Regional Award for 'Best Entertainment' of a European airline. This award recognizes Air France for the quality and diversity of the 1,000 hours of entertainment on board long haul flights.

> [Read more](#)

New SkyTeam lounge in Santiago de Chile

Brand new: SkyTeam is opening their very first branded lounge in South America at Santiago de Chile Airport. Eligible customers to the lounge can marvel at the stunning mountain vistas across the Andes while enjoying freshly prepared empanadas accompanied by specially selected Chilean wines. Take [a virtual reality tour](#) to see a 360 view of the new lounge and find out more about the amenities on offer.

> [More information](#)

