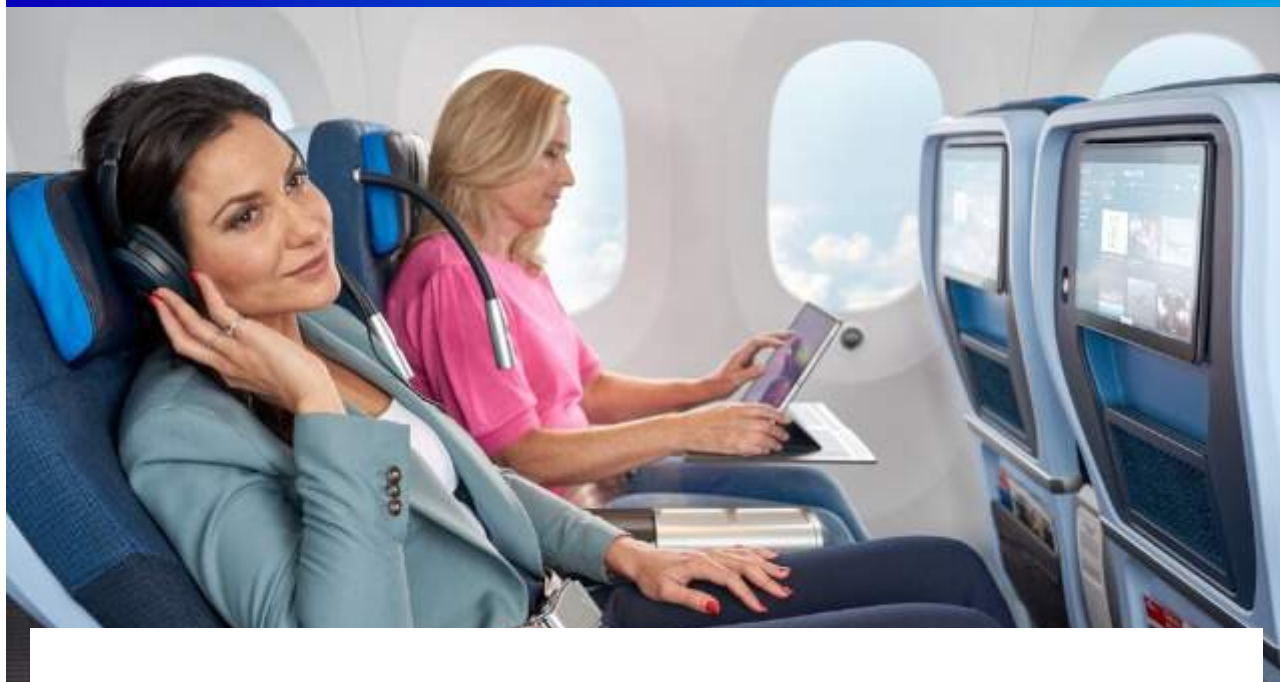


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AIRFRANCE



AgentConnect.biz



KLM Premium Comfort is now available!

The moment is here for KLM's newest travel class, Premium Comfort, to see the light of day! The first flight equipped with the Premium Comfort Class took off on 27 August 2022 from Amsterdam Schiphol Airport to New York-JFK. By the end of September, Premium Comfort will be available on Boeing 787-10 flights between Amsterdam and New York-JFK, San Francisco, Los Angeles, Chicago, Nairobi, or Kilimanjaro/Dar es Salaam. The number of flight frequencies and destinations will increase over time. By the end of this year, Premium Comfort will also be available on all Boeing 787-9 aircraft.

Premium Comfort Class offers your customers more space and plenty of comfort in a separate cabin on intercontinental KLM flights. Among the services included with Premium Comfort Class are: SkyPriority, two items of checked baggage, a larger and more comfortable seat, and a choice of three delightful meals. Flying Blue members earn twice as many XP as in Economy Class.

Book your customer's flight in Premium Comfort Class (for eligible destinations only) where they can enjoy more space and comfort during their journey. Please check your reservation system to see if Premium Comfort is available.

[MORE INFORMATION](#)



More flights to the city that never sleeps

Great news for your customers flying to New York City! As of 12 December 2022, Air France will launch a year-round, daily service between Paris-CDG and New York-Newark.

New York-Newark is the second largest airport serving the New York metropolitan area. With the new service to Newark, customers flying to the Big Apple will be able to choose from nine flights a day from Paris-CDG. This allows you to choose the flight that best suits your customer's schedule.



Travel well prepared

At most airports, the busy summer holiday season is coming to an end. However, to ensure that your customer starts their journey fully prepared, we still kindly advise that they check the airline website and airport website for the latest information before travelling.



Exceptional French experience at great heights

Dinner is served! Your Air France customers in Business Class are in for a treat as they can now enjoy an exquisite new menu by the world's most Michelin-starred female chef Anne-Sophie Pic. Her culinary creations are based on three values: respect, flavor, and simplicity, which show in the eight tasty dishes presented on board.

Throughout the year, different ambassadors of French cuisine take turns to create an unforgettable culinary experience on board long-haul Air France flights. By creating our menus using carefully selected seasonal produce, including vegetarian products, we offer our customers an incredible culinary experience on board their Air France flight.

Renewed Amenity kit

Air France Business Class customers will also find a new amenity kit on their seat. The renewed kit includes a hand cream and a cooling face gel by prestige skin care brand Clarins® next to the classic contents for your customer to enjoy during their flight.

[READ MORE](#)





Agent Booking Tool and NDC update

The newest release of the Air France and KLM Agent Booking Tool (22.7) is available since 19 July 2022 and includes Hybrid Corporate offers and automated cancellation of flight segments for all refund requests.

Hybrid Corporate offers enable you to receive a combined offer based on a Corporate fare for your customer's outbound flight and a public fare for their inbound flight, or vice versa, when the fare conditions allow combinability.

Automated cancellation of flight segments applies when a refund is requested for a ticket bought through NDC. The flight segments will then be automatically cancelled, even if the refund is not processed in real time by Air France and/or KLM and has to be requested through BSP-link. You therefore no longer have to request flight segment cancellations via AgentConnect.biz forms or Trade support.

These new functionalities are also delivered through the NDC APIs, both via Direct Connect and aggregator connections.

Find the latest overview of the NDC functionalities [here](#).

[READ MORE](#)

New: NDC support line

Looking for additional support for your NDC bookings during weekends? A new dedicated phone line has been launched to assist NDC travel agents during weekends. This line is available to support NDC travel agents with NDC bookings.

The NDC support line is available by phone: **+31 20 545 9758** (international charges may apply) on Saturdays and Sundays between 09:00-18:00 (AMS time).



Air France and KLM proudly partner with



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