eXperts

LUFTHANSA GROUP

Your eXperts Login: IN477083

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Miles & More Mindful-flyer: Offset flights quickly and smartly

Our tip for your customers who want to combine flying with sustainable action: As Miles & More members, they can easily offset their flight-related CO2 footprint with award miles via the app and thus support climate protection projects. An Economy Class flight from Frankfurt to New York can be offset with as little as 1,150 award miles.

▶ Learn More

Dear Mrs. Sharma.

The Lufthansa Group has announced several new initiatives aimed at making flying more sustainable. These include a partnership with Shell to develop sustainable aviation fuels, as well as a new codeshare agreement with Vistara which will add several new destinations in India to the Lufthansa network.

Best Regards, eXperts Team India

Important note on waiver entries for refunds

In some cases, for example when Lufthansa Group passengers are denied boarding at the airport, the airline will enter an internal refund waiver in the PNR ("RM THIS IS YOUR AUTHO FOR FULL REFUND / IGNORE NOSHOW RULE /"). However, a refund waiver from your Lufthansa Group Agency Support is always mandatory; an entry in the PNR does not protect against an ADM.



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New destinations in India: Lufthansa and Vistara are taking off with codeshare

Ahmedabad, Amritsar, bhubaneswar, Goa, Hyderabad, Kolkata, Kochi and Pune: Thanks to the new codeshare agreement between Lufthansa and the Indian airline Vistara, you can now book eight new destinations in India for your clients under a Lufthansa flight number.



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SWISS to expand route network in winter 2022/2023

SWISS is once again offering an attractive timetable this winter that will whet the appetite for travelling and exploring. Starting 4 February 2023, SWISS will be connecting Zurich with the city of Bristol in south-west England. Following a successful start



during the 2022 summer season, SWISS will continue to fly to Bologna, Nantes, Sofia and Vilnius.

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SBTi validates climate targets of the Lufthansa Group

The Lufthansa Group has set itself ambitious climate protection goals and aims to achieve a neutral CO2 balance by 2050. To this end, the Lufthansa Group is pursuing a clearly defined reduction path which has now been successfully validated by the so-called "Science Based Target Initiative" (SBTi). This makes the Lufthansa Group the first aviation group in Europe with a scientifically based CO₂ reduction target.



▶ Learn more about SBTi

Lufthansa and Shell form cooperation on sustainable aviation fuels

The parties intend to agree on a contract for a total supply volume of up to 1.8 million metric tons of SAF. This will enable the Lufthansa Group to promote the availability, market ramp-up and use of SAF as an essential element for a CO2-neutral future of aviation. The Lufthansa Group is already the largest SAF customer in Europe.



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Lufthansa Offer

Don't miss these special round trip deals on Lufthansa German **Airlines**



DEL - BCN (RT)

45249°

DEL - ZRH (RT)

56261^{*}

DEL - AMS (RT)

45338

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