

**eXperts****LUFTHANSA GROUP**

November 2022

Your eXperts Login: IN477083

**Dear Mrs. Sharma,**

Lufthansa is introducing a new online customer feedback form and is partially shifting its flights to/from the USA to Eurowings Discover. Lufthansa Group Flight route network will be expanded in winter 2022/2023, and SWISS launches flights with AeroSHARK. SWISS Air Rail will offer service to Lucerne and Interlaken.

Best Regards,  
eXperts Team India

**Daily Flight from Chennai effective 29<sup>th</sup> March 2023**

We're delighted to announce that we will be increasing our services between Chennai and Frankfurt to a daily flight beginning 29<sup>th</sup> March 2023. This takes our flight frequency back to pre-pandemic levels, offering our guests from Chennai and Pan India, a convenient connection to our vast global network all seven days of the week.

[▶ Learn More](#)

**Lufthansa: Note regarding the online customer feedback form**

Would your customers like to give feedback on their flight? From now on, this is only possible via an online form. If you submit feedback on your customers' behalf, a declaration of consent (power of attorney) from the traveler is required for data protection reasons.

[▶ Learn More](#)

**Partial shift of Lufthansa flights to/from the USA to Eurowings Discover**

Eurowings Discover has temporarily through 25 March 2023 taken over two additional Lufthansa long-haul services from Frankfurt: Orlando and Philadelphia. The flights will be operated by Finnair with a modern Airbus A350-900 under a wet-lease agreement. Passengers with an existing booking have already been rebooked from the current flight numbers to the new Lufthansa marketing flight numbers (operated by 4Y).

[▶ To the factsheet](#)

**From A (Abidjan) to Z (Zurich): Our route network in winter 2022/2023**

Whether your customers are traveling for business or pleasure, the airlines of the Lufthansa Group offer passengers a comprehensive global route network with around 250 destinations in 102 countries in the 2022/2023 winter flight

schedule. You can see all destinations on our current route network maps.

[▶ Learn More](#)



### With SWISS Air Rail via Zurich to Lucerne and Interlaken

Starting 11 December 2022, your customers will be able to reach two additional popular tourist destinations in Switzerland with SWISS Air Rail: Lucerne (QLJ) and Interlaken (ZIN). The trains to/from Zurich Airport are operated with a SWISS flight number and are booked in the same way as feeder flights. Through fares apply



[▶ Learn More](#)



### Current waiting times at Munich Airport: a new feature in the Lufthansa app

Travelers who have checked in via the Lufthansa app can now also view the current waiting times at the security checkpoint for departures from Munich in the app and organize their time better at the airport. This service has already been available for departures from Frankfurt, Berlin, Stockholm and Gothenburg.



[▶ All features of the Lufthansa app](#)



### Safely on the move with medication

Medicines, vaccines or samples – temperature-sensitive goods are not always easy to transport. Thanks to Cube, a medicine box including cold packs and carrying bag, travelers can now easily and safely take their medications requiring refrigeration in their carry-on luggage on [Austrian Airlines](#), [Brussels Airlines](#) and [SWISS](#) flights. The service has previously been available on Lufthansa flights only.



### Jaws-ome news: SWISS launches flights with AeroSHARK

SWISS is the world's first passenger airline to imitate the positive properties of shark skin in scheduled flight operations. The transparent AeroSHARK film, which is attached to the fuselage and engines, mimics the hydrodynamic properties of sharkskin, thus reducing fuel consumption and CO2 emissions – by up to 15,200 tons of CO2 annually.



[▶ Learn more about AeroSHARK](#)



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Are you on LinkedIn? Then follow "Lufthansa Group for Business", our page created especially for corporates and travel managers. Here we will regularly share the latest news from Lufthansa Group airlines and interesting insights into the world of business travel.

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### Lufthansa Offer

Don't miss these special round trip deals on Lufthansa German Airlines



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INR

**57151\***

BOM-ZRH  
INR

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INR

**60953\***

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