



Dear Trade Partner,

Greetings from InterGlobeAir Transport!

At Jetstar, we keep working hard to improve our punctuality and reliability for customers, so we will soon be making changes to closure times for check-in, bag drop and boarding.

From Tuesday 23 May 2023, for Jetstar Airways (JQ) operated flights, check-in and bag drop closure times will change to 40 minutes before departure for domestic Australian and New Zealand flights and 60 minutes prior to departure for international flights.

The boarding gate will also close 20 minutes before departure for both domestic and international flights.

Most of our customers check-in online and get to the airport and the departure gate well ahead of their flight, so we're expecting very little impact to passengers. Please familiarise yourself and your customers with this information.

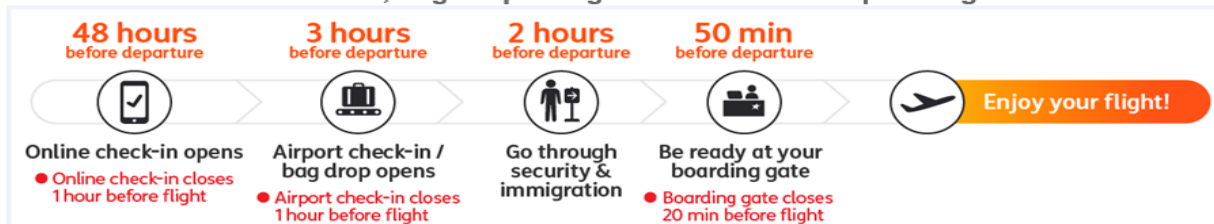
•These changes are being communicated to customers by email, text message, on our website including while booking, and with signage in our terminals.

•Online check-in is contactless and the best way to get through the airport faster.

Domestic check-in close, bag drop and gate close times for passengers:



International check-in close, bag drop and gate close times for passengers:



For any further information, kindly contact on the below mentioned.

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OperatingHours: Mon-Fri: 0900 -1730 / Sat, Sun& PublicHoliday : CLOSED