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# Visit Japan Web Instruction Manual

Version 2.10

November 1, 2022

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## Revision History

Version	Revision date	Revised content
2.00	October 3, 2022	New version released
2.10	November 1, 2022	Added "Chapter 5 Quarantine Procedures (Fast Track)" Added "Chapter 8 Information in case of illness or injury" Revised "Chapter 9 Common Functions"

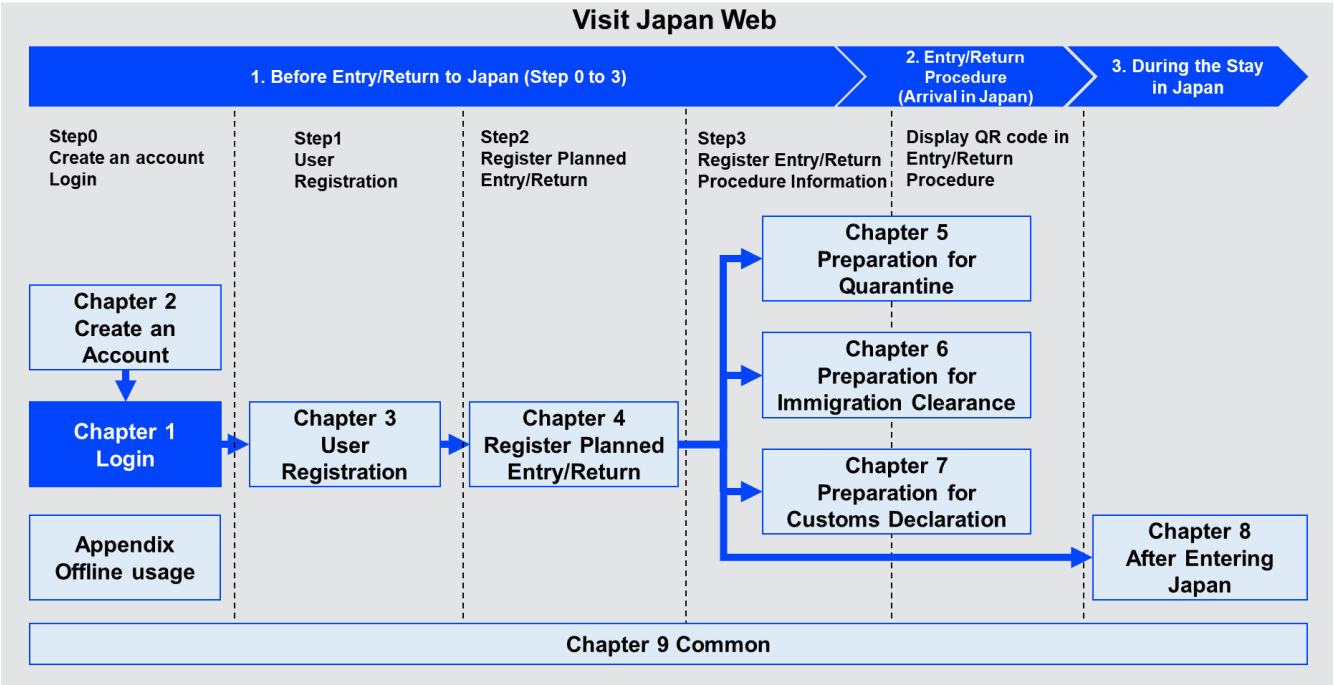
### Note:

This document is based on information current as of the date it was created and may contain information for features and windows that differ from the actual Visit Japan Web.

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Chapter 1 Using Visit Japan Web

The location of this chapter in the overall system is indicated by blue highlighting.



System Overview

## 1-1 Set Language/Login

Login is required to use the Visit Japan Web. Login after selecting your preferred language. If you do not have an account, refer to “2-1 Creating Account” and create a new account.

### (1) Set Language

Select the language to use from the following languages displayed in the drop-down list.

- 日本語
- English
- 中文（简体）
- 中文（繁體）
- 한국어

### (2) Login

- Email

Enter your account email address.

- Password

Enter your account password.

**Confirm that you have entered your email address and password, then click “Login” to go to the “Home Screen”.**

**Login Screen**

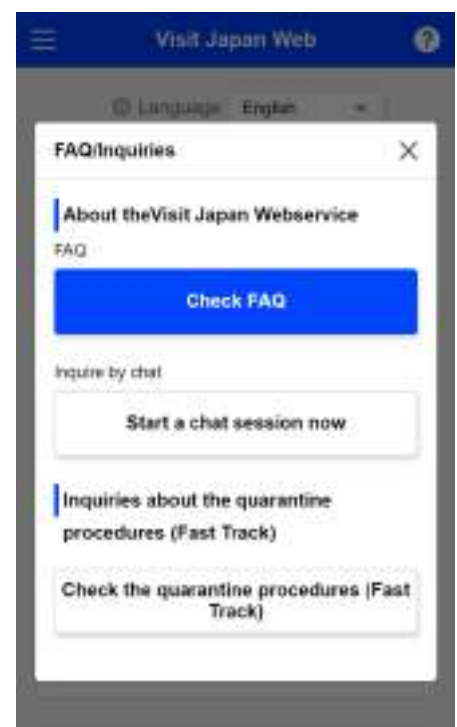
## 1-2 FAQ/Inquiries

If you are having trouble using Visit Japan Web, refer to the “FAQ/Inquiries Dialog” by clicking the “?” help icon in the header of each screen.

In this case, click “?” in the “Login Screen” header.



Login Screen



FAQ/Inquiries Dialog

(1) About the Visit Japan Web service

- FAQ

Click "Check FAQ" to go to the "FAQ".

Frequently asked questions and their answers about Visit Japan Web are listed here.

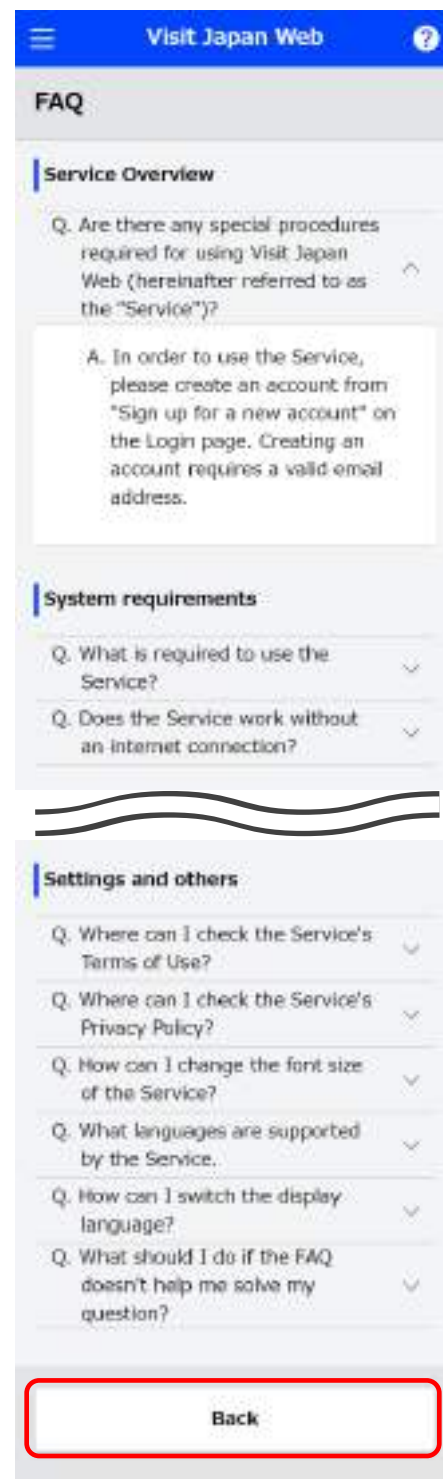
You can check the answers about common problems.

**To finish confirmation, click "Back" to return to the "Login Screen" or "Home Screen".**

- Inquire by chat

Click "Start a chat session now" to proceed to the "Chat Screen".

If you cannot find a solution in the FAQ, or if you need further assistance, you can inquire by chat.



FAQ

(2) Inquiries about the quarantine procedures (Fast Track)

Clicking "Check the quarantine procedures (Fast Track)" will take you to the Fast Track FAQ site operated by the Ministry of Health, Labour and Welfare.

### 1-3 Offline usage

Visit Japan Web can be used offline. To use Visit Japan Web offline, click “Use the Visit Japan Web site offline”, and refer to the offline usage procedure.

**Click “Use the Visit Japan Web site offline” and refer to the offline usage manual.**

The image is a screenshot of the Visit Japan Web mobile application interface. At the top, there is a blue header bar with the text "Visit Japan Web" and a question mark icon on the right. Below the header, there is a language selection dropdown menu currently set to "English". Underneath, it lists "Supported Languages" in Japanese, English, Korean, and Chinese. The main content area is a white box with a "Login" title. It contains input fields for "Email" and "Password", a "Remember me" checkbox, and a blue "Login" button. Below the login button is a link for "Forgot password?". At the bottom of the white box is a button that says "Sign up for a new account". Below the white box, there is a red rectangular box highlighting a button that says "Use the Visit Japan Web site offline".

**Login Screen**

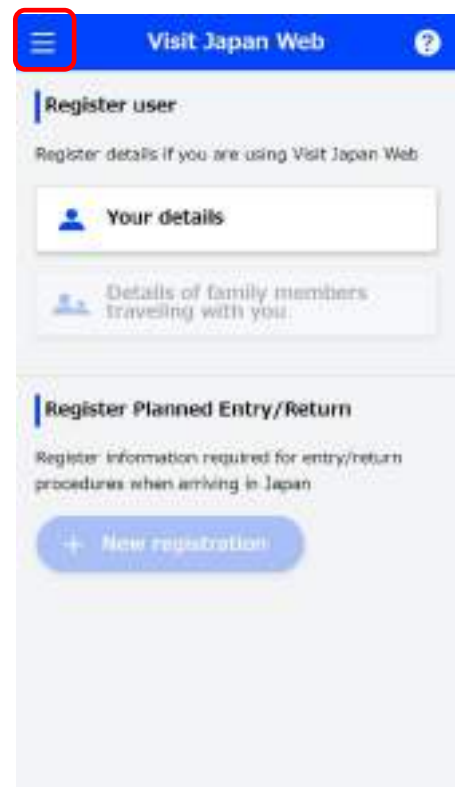
## 1-4 Logout

To logout from Visit Japan Web, open the menu screen from the menu icon in the header of any screen.

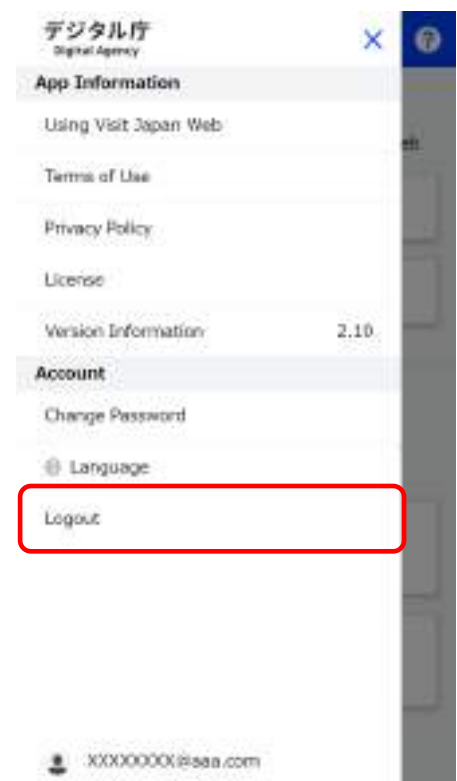
### (1) Logout

Click “Logout” from the menu and proceed to the logout confirmation screen.

**Click “Logout” from the menu, and proceed to the “Logout Confirmation Dialog”.**



Home Screen

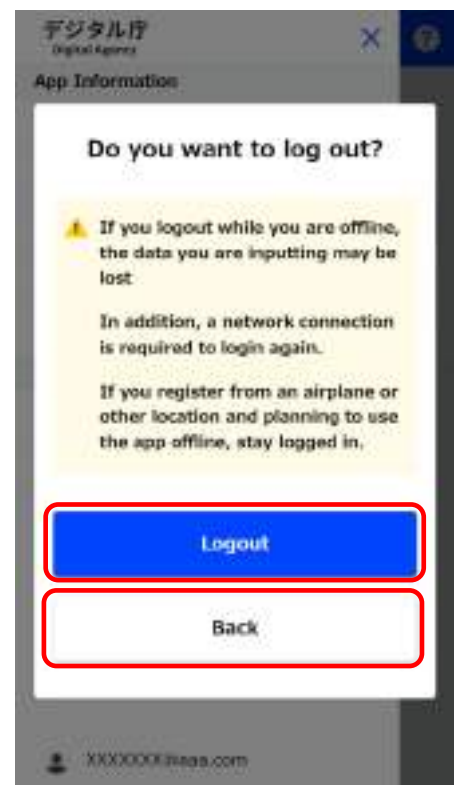


Menu Screen

(2) Logout Confirmation Dialog

After reviewing the precautions, click “Logout” to logout from Visit Japan Web.

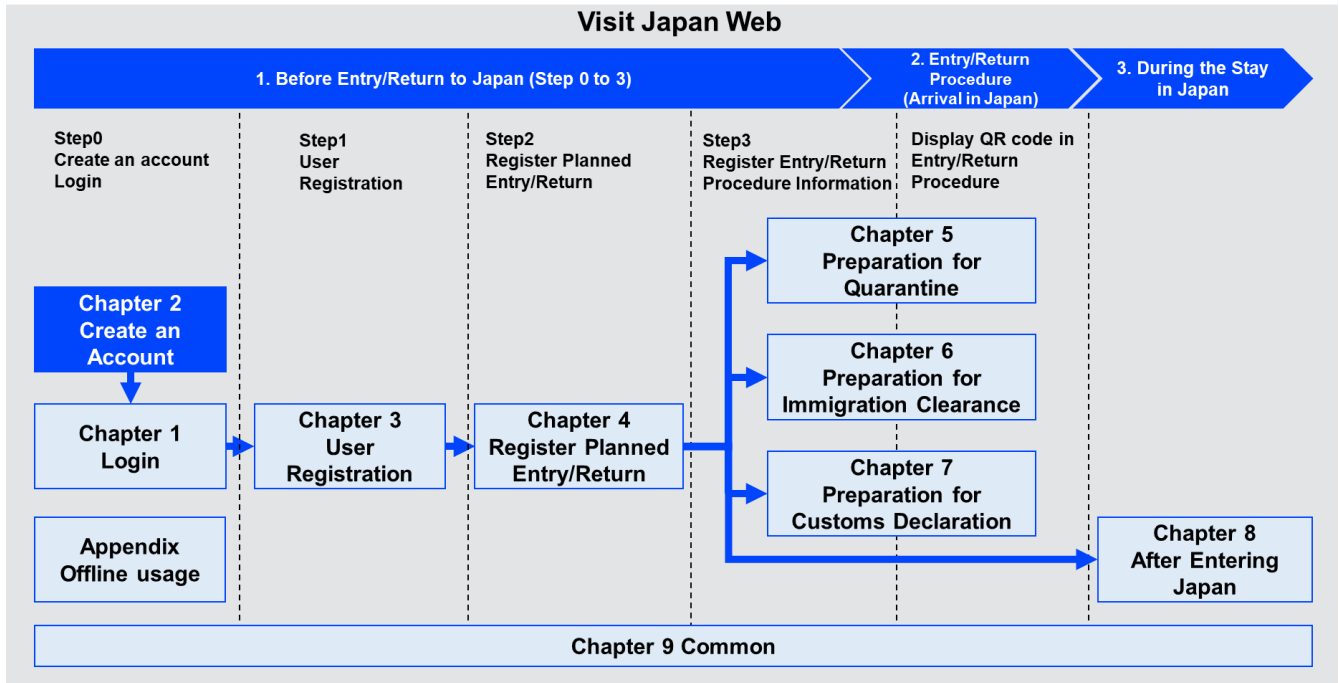
**Review the precautions, and click “Logout”.  
To cancel logout, click “Back” to return to the  
“Menu Screen”.**



**Logout Confirmation Dialog**

## Chapter 2 Account for Using Visit Japan Web

The location of this chapter in the overall system is indicated by blue highlighting.



## 2-1 Creating Account

When using Visit Japan Web for the first time, create a new account.

To create a new account, you need to set up an email address and password.

### (1) Sign up for a new account

Click the “Sign up for a new account” button.

Proceed to the “Register New Account Terms of Use/Privacy Policy Consent Screen”.

The image is a screenshot of the 'Visit Japan Web' login interface. At the top, there's a blue header with the site name and a language dropdown set to 'English'. Below this, a 'Login' section contains input fields for 'Email' and 'Password', a 'Remember me' checkbox, and a blue 'Login' button. A link for 'Forgot password?' is positioned below the login button. A red rectangle highlights the 'Sign up for a new account' button located below the login section. At the very bottom, there is a button labeled 'Use the Visit Japan Web site offline'.

Login Screen

(2) Using this service

Before using the service, please confirm the Terms of Use and Privacy Policy, provide your consent to create an account.

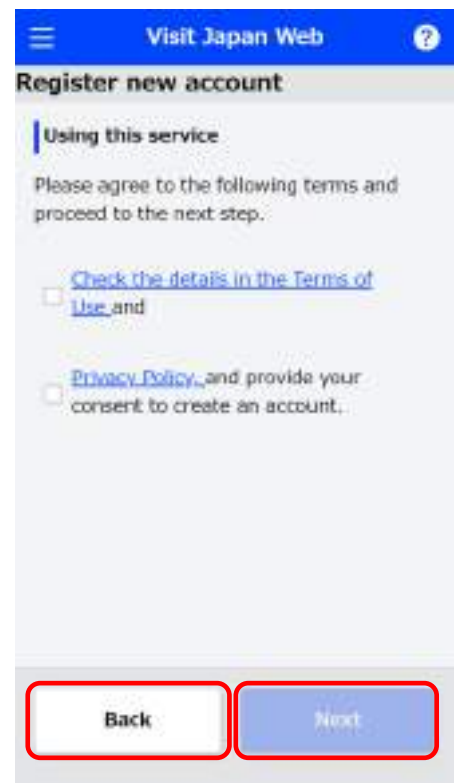
For the Terms of Use, please refer to the Terms of Use in “9-1 App Information”.

For the Privacy Policy, please refer to the Privacy Policy in “9-1 App Information”.

- Consent check

Check “Check the details in the Terms of Use” and “Privacy Policy, and provide your consent to create an account.”.

**Check "Check the details in the Terms of Use and Privacy Policy, and provide your consent to create an account." and click "Next". If you did not create an account, click "Back" to return to the "Login Screen".**



**Register New Account  
Terms of Use/Privacy Policy  
Consent Screen**

(3) Enter account details

Enter your new account information.

- Contact Email

Enter your email address.

Enter your email address within 128 characters.

- Password

Enter a password.

The password must be at least 10 characters long and must contain a combination of uppercase Latin alphabet, lowercase Latin alphabet, numerical values, and symbols.


E.g.: Ab1234567+

- Enter your password again

Enter the same content as the “Password” in “Enter your password again” for confirmation.

- Authentication check

Check “I am human” to confirm that operation is not done by a robot.



**Register New Account  
Account Details Screen**

**Confirm that all required fields have been entered, then click “Create account”.**

**To cancel operation, click “Back” to go back to the “Register New Account - Terms of Use/Privacy Policy Consent Screen”.**

(4) Confirm email

A confirmation code is sent to the email address entered in “(3) Enter account details”.

- Enter confirmation code

Enter the confirmation code sent to your email address.

**Confirm that the confirmation code is entered, click “Confirm email”, and register your account.**

If the confirmation code is not input successfully, the confirmation code can be reissued through the flow described below.

(Reissue confirmation code)

- If the email address is correct

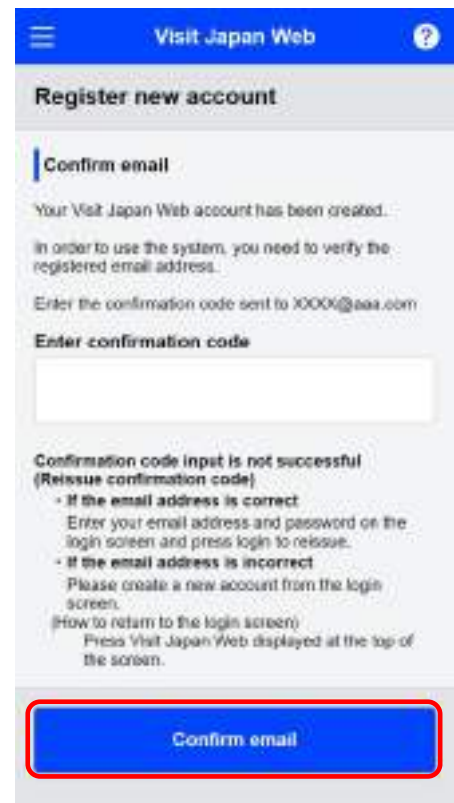
Enter your email address and password on the login screen and press login to reissue.

- If the email address is incorrect

Please create a new account from the login screen.

(How to return to the Login Screen)

Press Visit Japan Web displayed at the top of the screen.

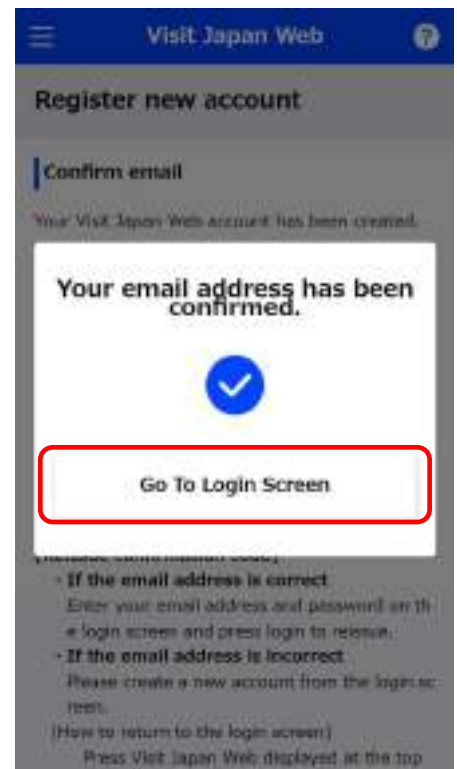


**Register New Account  
Confirmation Code Screen**

(5) Account creation completed

A message “Your email address has been confirmed” will be displayed.

**Click “Go to Login Screen”, and proceed to the “Login Screen”.**



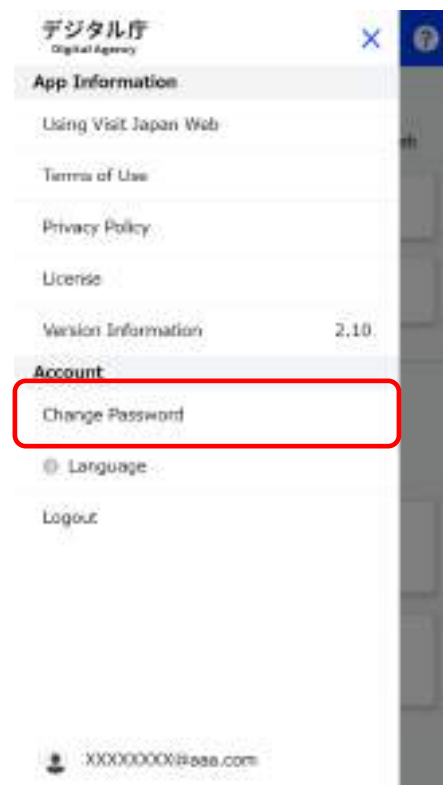
**Register Account  
Creation Completion Dialog**

## 2-2 Changing Password

To change your account password, select “Change Password” from the menu after logging in.

### (1) Change Password

Click “Change Password” from the menu and proceed to the “Update Password Screen”.



Menu Screen

### (2) Set new password

Set your new password.

- Current password

Enter your current account password.

- New password

Enter your new password.

The password must be 10 characters or more and must contain a combination of uppercase Latin alphabet, lowercase Latin alphabet, numerical values, and symbols.

E.g.: Ab1234567+

- Confirm New Password

Enter the same content as the “New password” you entered for confirmation.

**Confirm your input and click “Update”.**

**To cancel operation, click “Back” to return to the “Home Screen”**

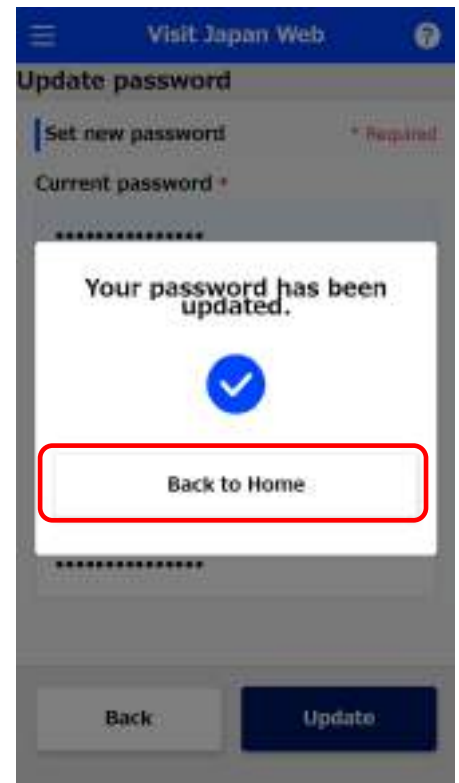
A screenshot of the 'Update password' screen in the Visit Japan Web app. The screen shows three input fields: 'Current password', 'New password', and 'Confirm New Password'. The 'New password' field has a list of requirements: '10 characters or more' and 'Combination of uppercase letters + lowercase letters + numbers + symbols'. At the bottom, there are two buttons: 'Back' and 'Update'. Both buttons are highlighted with red rectangles.

Update Password Screen

(3) Password update complete

A message "Your password has been updated" will be displayed.

Click "Back to Home" to return to the "Home Screen".



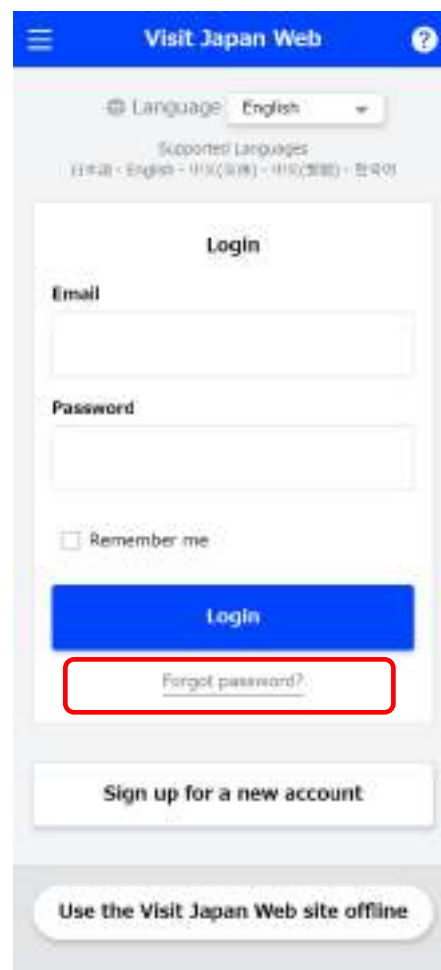
**Update Password  
Completion Dialog**

## 2-3 Resetting Password

If you forget your password, reset the password. Initialize the password from “Forgot password?” on the login screen.

### (1) Password reset

Click “Forgot password?” and proceed to “Reset Password - Email Screen”.



Login Screen

(2) Send confirmation code

Send a confirmation code to reset your password.

- Contact Email

Enter your account email address.

**Confirm the input Contact Email, and click “Next”.  
To cancel operation, click “Back” to return to the “Login  
Screen”.**

**Reset Password  
Email Screen**

### (3) Confirm email

A confirmation code will be sent to the email address you entered in “(2) Send confirmation code”.

If you can't find the email, check your junk mail folder.

- Enter confirmation code

Enter the confirmation code sent to your email address.

- New password

Enter your new password.

The password must be 10 characters or more and must contain a combination of uppercase Latin alphabet, lowercase Latin alphabet, numerical values, and symbols.

E.g.: Ab1234567+

- Please enter your new password again.

Enter the same content as the “New password” you entered for confirmation.

**Confirm that all of the required fields have been entered, then click “Reset”. To cancel input, click “Back” and go back to the “Reset Password - Email Screen”.**

If the confirmation code is not input successfully, the confirmation code can be reissued through the flow described below.

#### (Re-issue confirmation code)

Please return to the Login Screen and try again.

(How to return to the Login Screen)

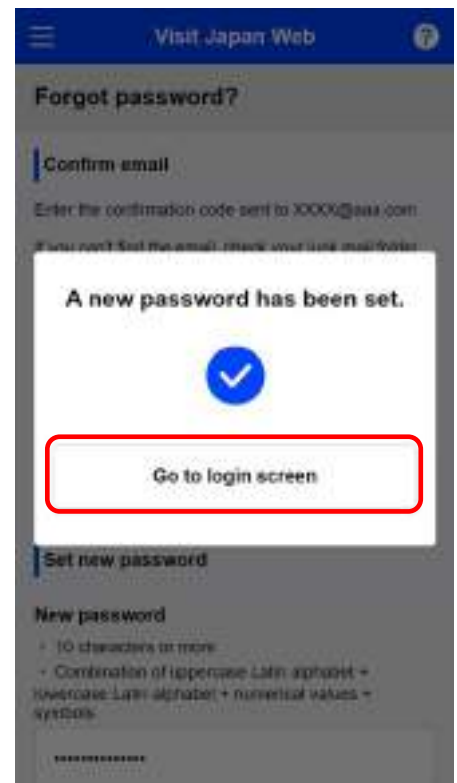
Press Visit Japan Web, which is displayed at the top of the screen.

**Forgot Password  
Confirmation  
Code/Password Screen**

(4) Password setting complete

"A new password has been set" will be displayed.

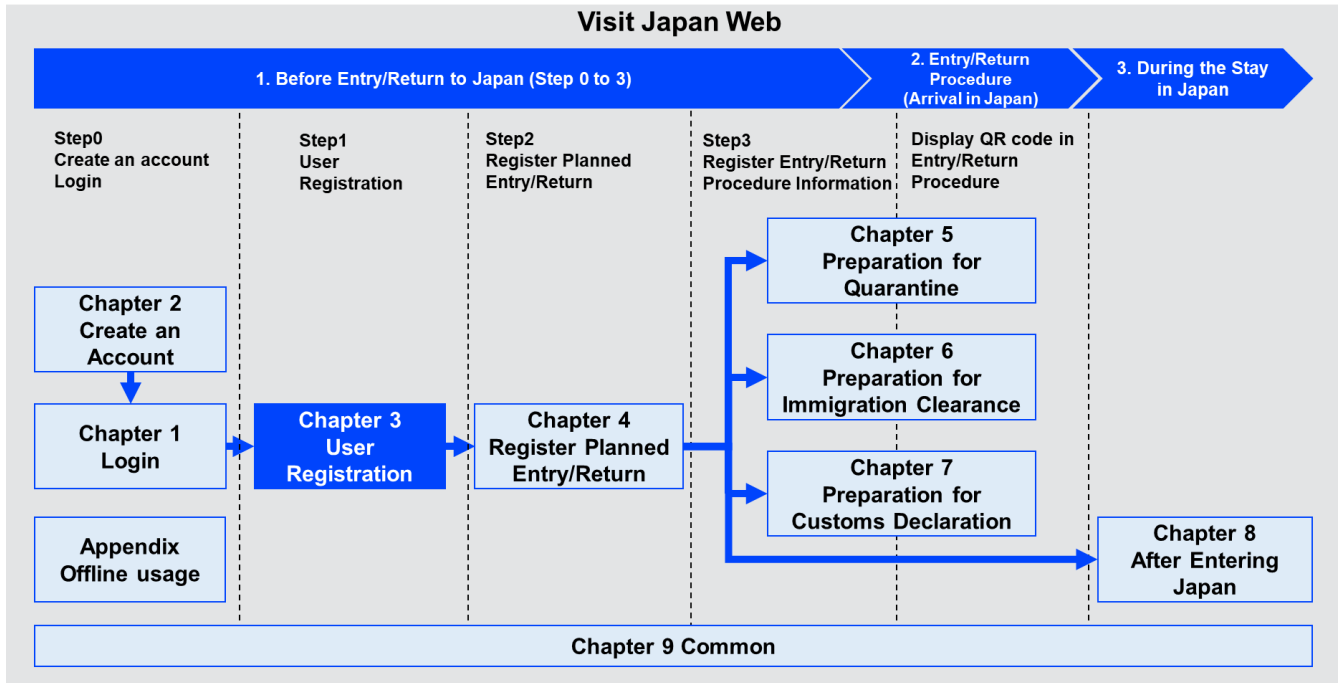
**Click "Go to login screen", and proceed to the "Login Screen".**



**Reset Password - Reset Completion Dialog**

## Chapter 3 Japan Entry/Return Procedure

The position of this chapter in the overall system is indicated by blue highlighting.



System Overview

### 3-1 Visit Japan Web User Registration Procedure - Registration of Your Details

Register details if you use Visit Japan Web. Register your details here.

#### (1) Your Details

Click “Your Details” on the “Home Screen”, and register your details using Visit Japan Web.

**Click “Your Details” and proceed to the “Your Details - Entry/Return Procedures Category Screen”.**

#### (2) Entry/return procedure category

Specify your entry/return procedure category.

- Japanese government-issued passport confirmation

Select “Yes” if you have a Japanese government-issued passport. Select “No”, if you do not.

- Re-entry permit confirmation

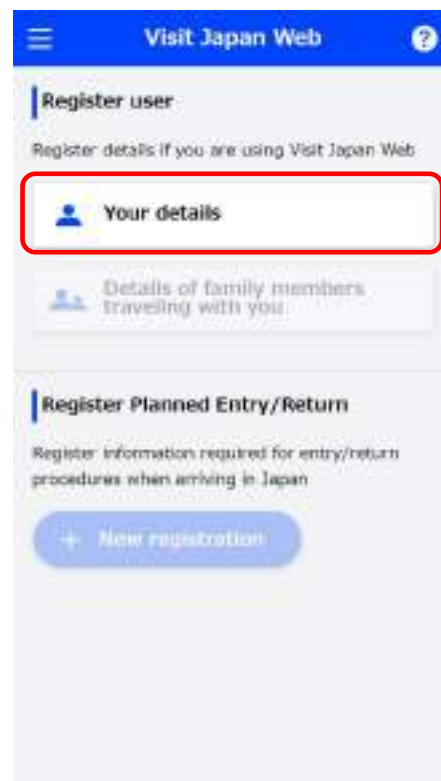
If you answered “No” to the question described above, please answer this question.

If you will enter Japan with a re-entry permit, including a special re-entry permit, select “Yes”.

If none of the items described above applies and if you have a Japanese government-issued passport, select “No”.

The initial value is “No”.

**Confirm that required items have been selected, then click “Next”. To cancel operation, click “Back” to return to the “Home Screen”.**



Home Screen



Your Details - Entry/Return Procedure Category Screen

## (3) Passport details entry

Enter your passport details.

\* are required fields.

- Surname

Enter your family name within 39 characters.

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: DIGITAL

- Given name

Enter your given name within 39 characters.

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: HANAKO

- Date of birth

When you select the calendar icon, a calendar will be displayed to select your date of birth.

The initial value is "01/01/1990".

When you use a PC, the calendar option may not appear.

In that case, enter the date directly (mm/dd/yyyy).

E.g.: 01/01/1980

If you don't know your date of birth, please check "Date of birth unknown".

If you select "Date of birth unknown", the following items will be displayed.

- Birth year

Select the "birth year" from the drop-down list.

If you don't know, select "Unknown".

- Birth month

Select the "birth month" from the drop-down list.

If you don't know, select "Unknown".

- Birth day

The "Birth day" is set to "Unknown".

The screenshot shows the 'Your details' screen on the Visit Japan Web. The title bar is blue with 'Visit Japan Web' and a help icon. Below the title bar, there's a progress indicator showing '2/4 pages'. The main section is titled 'Your details' and contains a 'Passport details' section marked as '\* Required'. This section includes three fields: 'Surname \*' with a description 'Uppercase Latin alphabet, numerical values and symbols', 'Given name \*' with the same description, and 'Date of birth \*' with a date input field showing '01/01/1990' and a calendar icon. Below the date field is a checkbox for 'Date of birth unknown' and a link 'More about date of birth unknown'. At the bottom of the screen, there are two buttons: 'Back' and 'Next', both highlighted with red boxes.

**Your Details -Passport  
Details Screen**

The screenshot shows the 'Details of date of birth unknown' screen. It has a title 'Details of date of birth unknown' in blue. Below the title, there are three drop-down menus: 'Birth year' with 'Unknown' selected, 'Birth month' with 'Unknown' selected, and 'Birth day' with 'Unknown' selected.

**Date of Birth Unknown**

- Nationality

Select the “Nationality” from the drop-down list.

- Gender

Select the “Gender” from the drop-down list.

- Passport number

Enter using uppercase Latin alphabet and numerical values only.

E.g.: ZZ123456

- Confirm passport number

Enter using uppercase Latin alphabet and numerical values only.

E.g.: ZZ123456

**Your Details**  
**Passport Details Screen**

**Confirm that required fields have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Your Details - Entry/Return Procedure Category Screen”.**

## (4) Intended address in Japan (optional)

This item is optional, but if you have an address in Japan or a place you stay frequently, it is recommended to enter the intended address in Japan as this can be displayed in “4-1 Registering Planned Entry/Return” with the information entered in advance.

However, if your accommodation in Japan is different each time you enter and return to Japan, it is recommended that you leave this field blank and proceed to “Confirm entered details” without entering this item.

- Postal code

Enter using numerical values only. (hyphen not required)

After entering postal code and selecting the “Enter automatically using postal code” button, if there is an address associated with the entered postal code, its prefecture and city name will be automatically set on the “Prefecture” input field and the “City” input field.

- Prefecture

Select “Prefecture” from the drop-down list.

- City

Select “City” from the drop-down list.

- Address

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ CHO 1CHOME-2-345

- Hotel name, place of stay

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ APARTMENT 123

- Contact phone number

Enter using numerical values only. (hyphen not required)

E.g.: 0312345678

**Confirm that each field has been entered or that no entry is required, then click “Confirm entered details”.**

**To cancel operation, click “Back” to return to the “Your Details - Passport Details Screen”.**

The screenshot shows the 'Your details' screen in the Visit Japan Web app. The screen is titled 'Your details' and has a progress indicator showing '3 / 4 pages'. Below the title, there is a section for 'Intended address in Japan (optional)'. This section includes a text input field for the address, a label 'Postal code' with a note 'Numerical values only, hyphen not required', a button 'Enter automatically using postal code', a 'Prefecture' dropdown menu, a 'City' dropdown menu, an 'Address' text input field with a note 'Uppercase Latin alphabet and numerical values and symbols' and an example 'E.g. ZZ CHO 1CHOME-2-345', a 'Hotel name, place of stay' text input field with a note 'Uppercase Latin alphabet and numerical values and symbols' and an example 'E.g. ZZ APARTMENT 123', and a 'Contact phone number' text input field with a note 'Numerical values only, hyphen not required'. At the bottom of the screen, there are two buttons: 'Back' and 'Confirm entered details'.

**Your Details  
Intended Address in Japan  
Screen**

## (5) Entered Details Confirmation

Confirm the entered details.

If you want to edit the entered details, you can edit the corresponding items by clicking the "Edit" button.

**Confirm that the entered details are correct, and click "Register".**

**To cancel operation, click "Back" to return to the "Your Details - Intended Address in Japan Screen".**

**Your Details  
Entered Details Confirmation  
Screen**

## (6) Your details entry completion

A message "Registration complete." is displayed when registration is completed.

When the registered "Your details" is changed, changed information is displayed with the following message.

"QR code information registered in each process are not automatically updated.

Please register all information again and update the QR code."

**Click "Back to Home" to return to the "Home Screen".**

**Your Details  
Registration Completion  
Dialog**

## (7) When Disembarkation Card For Foreigner is not applicable

If you select “Yes” on the “Your Details- Entry/Return Procedure Category Screen” (Japanese citizens and foreigners re-entering), the “Disembarkation card For Foreigner” is grayed out on the “Japan Entry/Return Procedures Screen”, and information registration is not required.

Visit Japan Web

Japan entry/return procedure

XXXX Travel 2022/11/01 [Change plan](#)

Applicant

DIGITAL HANAKO

Please select the applicant and prepare the procedures for everyone

[Selection of family members](#)

Preparation for quarantine

Quarantine procedures (Fast Track)

Preparation for immigration clearance

Japanese citizens and foreigners with a re-entry permission do not need to fill this in.

Disembarkation Card For Foreigner [Excluded](#)

[Display QR code](#)

Preparation for customs declaration

Declaration of Personal Effects and Unaccompanied Articles [Not registered](#)

[Display QR code](#)

After entering Japan (during the stay in Japan)

Entered overseas travel insurance (recommendation)

Information in case of illness or injury

[Back](#)

Japan Entry/Return  
Procedure Screen

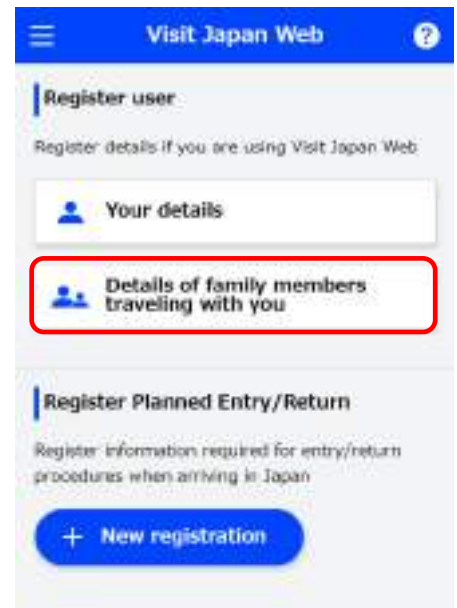
### 3-2 Visit Japan Web User Registration Procedure - Register Family Members Traveling with You

If you have already registered your details with “3-1 Visit Japan Web User Registration Procedure - Registration of Your Details”, you can register details for family members traveling with you.

(1) Details of family members traveling with you

Click “Details of family members traveling with you” on the Home Screen, and register the details of family members traveling with you using Visit Japan Web.

**Click “Details of family members traveling with you” and proceed to the “Details of Family Members Traveling with You - Add/Edit Screen”.**



Home Screen

(2) Add family members traveling with you

Add the details of family members traveling with you use Visit Japan Web.

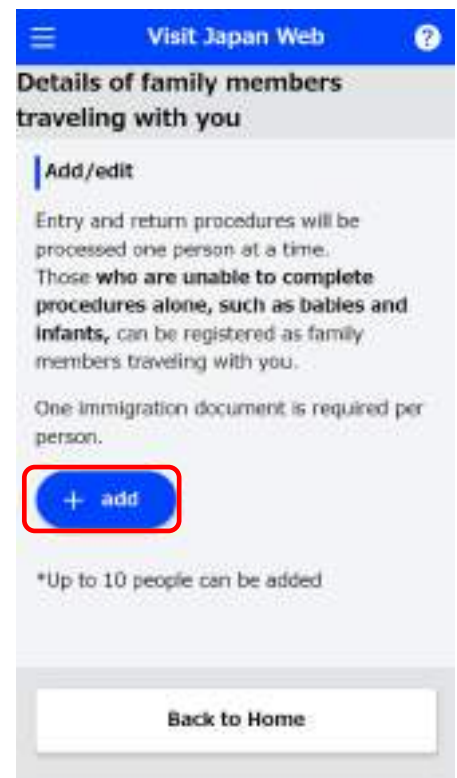
You can register up to 10 family members traveling with you.

Entry and return procedures will be processed one person at a time.

Those who are unable to complete procedures alone, such as babies and infants, can be registered as family members traveling with you.

One immigration document is required per person.

**Click “Add” to proceed to the “Details of Family Members Traveling with You - Entry/Return Procedure Category Screen”**



Details of Family Members Traveling with You Add/Edit Screen

## (3) Entry/Return Procedures Category, Passport details entry

Enter this in the same procedure as “3-1 Visit Japan Web User Registration Procedure - Registration of Your Details”

## (4) Entered Details Confirmation

Confirm the entered details.

If you want to edit the entered details, you can edit the corresponding items by clicking the “Edit” button.

**Confirm that the entered details are correct, and click “Register”.**

**To cancel operation, click “Back” to return to the “Details of Family Members Traveling with You - Passport Details Screen”.**

**Details of family members traveling with you - Entered Details Confirmation Screen**

## (5) Entering details about family members traveling with you complete

A message “Registration complete” is displayed when registration is completed.

When the registered “details of family members traveling with you” is changed, changed information is displayed with the following message.

“QR code information registered in each process are not automatically updated.

Please register all information again and update the QR code.”

**Click “Back to Home” to return to the “Home Screen”.**

**Details of family members traveling with you - Registration Completion Dialog**

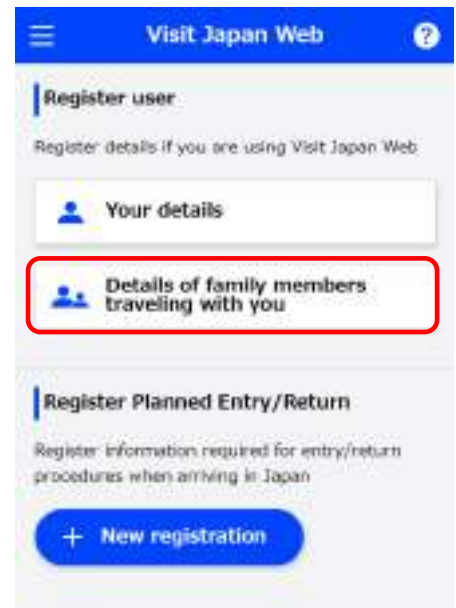
### 3-3 Visit Japan Web User Registration Procedure - Editing Details of Family Members Traveling with You

If you have already registered your details with “3-1 Visit Japan Web User Registration Procedure - Registration of Your Details ”, and have already registered your details, you can edit details of family members traveling with you.

#### (1) Details of family members traveling with you

Click “Details of family members traveling with you” on the Home Screen, and edit the details of family members traveling with you Visit Japan Web.

**Click “Details of family members traveling with you” and proceed to the “Details of Family Members Traveling with You- Add/Edit Screen”.**



Home Screen

(2) Edit family members traveling with you

Edit the details of family members traveling with you who use Visit Japan Web.

Entry and return procedures will be processed one person at a time.

Those who are unable to complete procedures alone, such as babies and infants, can be registered as family members traveling with you.

One immigration document is required per person.

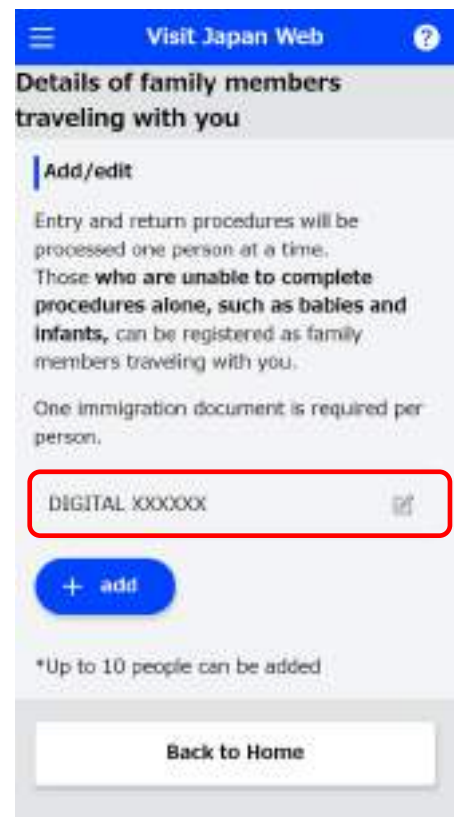
**Click on the details of family members traveling with you that you want to edit and proceed to the “Details of Family Members Traveling with You - Entry/Return Procedure Category Screen”.**

**For editing, refer to**

**“3-2 Visit Japan Web User Registration Procedure - Register Family Members Traveling with You”,**

**“(3) Entry/Return Procedures Category, Passport details entry” –**

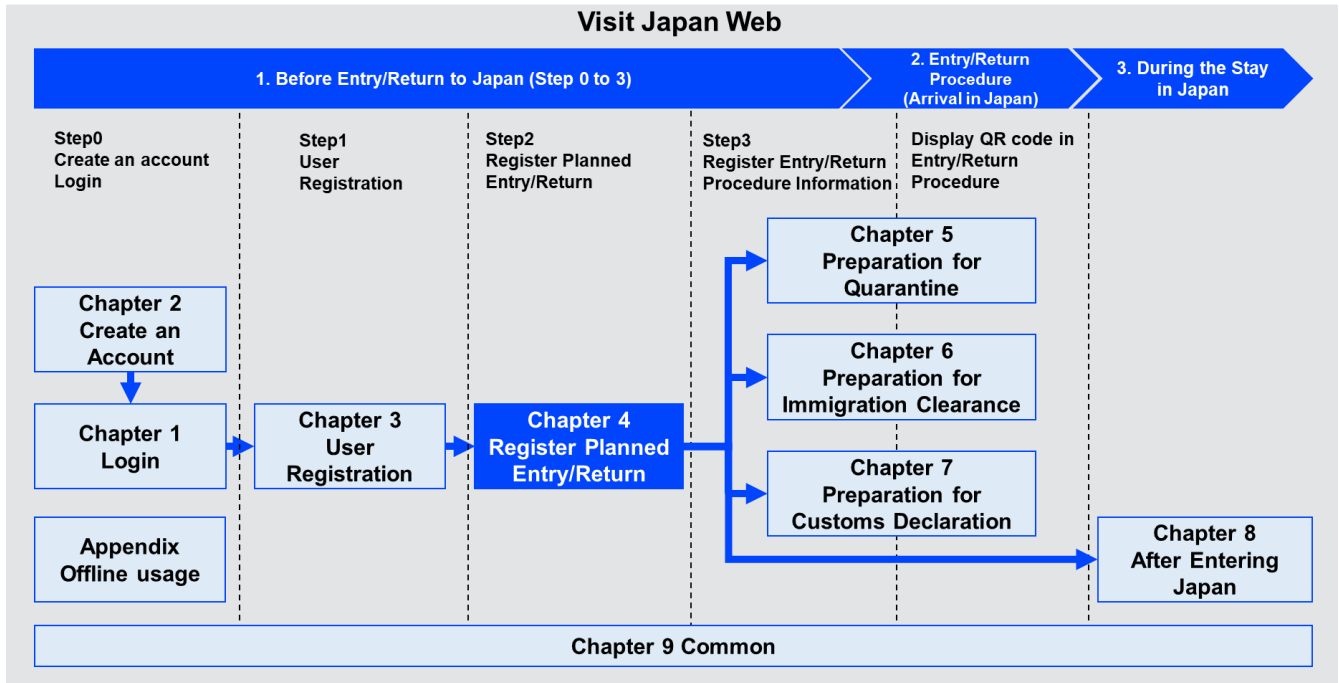
**“(5) Entering details about family members traveling with you complete”.**



**Details of Family Members  
Traveling with You  
Add/Edit Screen**

## Chapter 4 Registration Procedures of Planned Entry/Return

The position of this chapter in the overall system is indicated by blue highlighting.



System Overview

## 4-1 Registering Planned Entry/Return

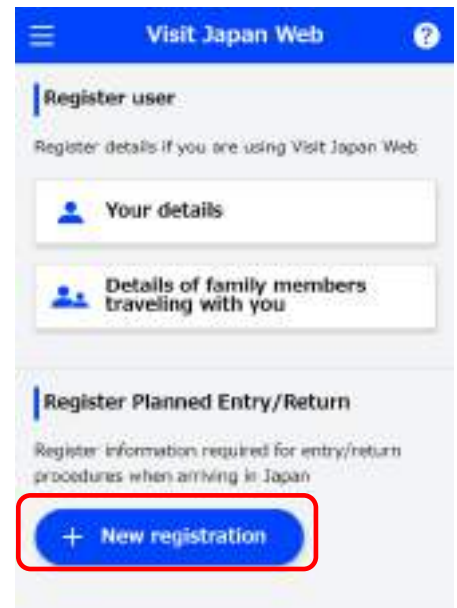
Here you will register information required for entry/return procedures when arriving in Japan.

### (1) New registration of planned entry/return

Click “New registration” on the Home Screen, and proceed to “Register Planned Entry/Return - Planned Entry/Return Screen”.

You can register up to 5 schedules for planned entry/return.

When it exceeds 5 schedules, “Planned arrival date in Japan” will be deleted from the oldest.



Home Screen

## (2) Planned entry/return

Enter your planned entry/return.

\* are required fields.

- Trip name

Enter the trip name.

E.g.: New Year trip home

\* If left blank, the “estimated date of arrival in Japan” will be automatically input.

- Planned arrival date in Japan

When you select the calendar mark, a calendar will be displayed to select the planned arrival date in Japan.

You can register plans up to December 31 the following year.

When you use a PC, the calendar option may not appear.

In that case, enter the date directly (mm/dd/yyyy).

Example: 01/01/2023

- Airline company name

Select the “Airline company name” from the drop-down list.

Enter the “flight number” or “boarded flight name”.

- Flight number (numbers only)

Enter using numerical values only.

E.g.: 1234

\*If the airline company name is not “OTHER AIRLINE”, this can be input.

- Boarded flight number

Enter using uppercase Latin alphabet and numerical values only.

E.g.: ZZ1234

You can enter this field when the airline company name is “OTHER AIRLINE”.

**Confirm that required fields have been entered, then click “Next”. To cancel operation, click “Back” to return to the “Home Screen”.**

The screenshot shows the 'Register Planned Entry/Return' screen on the Visit Japan Web app. The header is blue with 'Visit Japan Web' and a question mark icon. The title 'Register Planned Entry/Return' is in bold. Below it, a section titled 'Planned entry/return' is marked as 'Required'. The form includes a 'Trip name' field with a note: 'Adding a name to your planned entry/return makes it easier to manage multiple plans. 15 characters maximum'. The 'Planned arrival date in Japan' field has a calendar icon. The 'Airline company name' field is a dropdown menu. The 'Flight number (numbers only)' field has a note: 'For codeshare flights, please enter the main flight number' and an example 'E.g.: 1234'. At the bottom, there are 'Back' and 'Next' buttons, both outlined in red.

**Register Planned  
Entry/Return - Planned  
Entry/Return Screen**

### (3) Intended Address in Japan

Enter your intended address in Japan.

If you have already entered your intended address in Japan in “3-1 Visit Japan Web User Registration Procedure - Registration of Your Details”, all fields are automatically populated. If you are a resident of Japan or have a place of stay that you frequently use in Japan, we recommend that you refer to this chapter and enter that information.

\* are required fields.

- Postal code

Enter using numerical values only. (hyphen not required)

After entering postal code and selecting the “Enter automatically using postal code” button, if there is an address associated with the entered postal code, its prefecture and city name will be automatically set on the “Prefecture” input field and the “City” input field.

- Prefecture

Select “Prefecture” from the drop-down list.

- City

Select “City” from the drop-down list.

- Address

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ CHO 1CHOME-2-345

- Hotel name, place of stay

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ HOTEL 123

- Contact phone number

Enter using numerical values only. (hyphen not required)

E.g.: 0312345678

**Confirm that required fields have been entered, then click “Next”. To cancel operation, click “Back” to return to the “Register Planned Entry/Return - Planned Entry/Return Screen”**

**Register Planned  
Entry/Return - Intended  
Address in Japan Screen**

(4) Select family members traveling with you

If you have family members traveling with you, select  
“Family members traveling with you”

\*To register details of family members traveling with  
you, you will need to follow the separate procedures  
in “3-2 Visit Japan Web User Registration Procedure -  
Register Family Members Traveling with You”.

\*If you have not registered family members traveling  
with you, the “Register Planned Entry/Return -  
Selection of family members traveling with you screen”  
will be skipped.

Entry and return procedures will be processed one  
person at a time.

Those who are unable to complete procedures alone,  
such as babies and infants, can be registered as  
family members traveling with you.

One immigration document is required per person.

- Select family members traveling with you

Click the check box next to the name of the family  
member traveling with you.

You can select multiple family members traveling  
with you.

**Confirm that family members traveling with  
you have been checked, then click “Confirm  
entered details” and proceed to the  
“Register Planned Entry/Return - Input  
Confirmation Screen”.**

**To cancel operation, click “Back” to return  
to the “Register Planned Entry/Return -  
Intended Address in Japan Screen”.**

**Register Planned  
Entry/Return - Select Family  
Members Traveling with You  
Screen**

(5) Confirm entered details

Confirm the entered details.

If you want to edit the input contents, you can edit the corresponding items by clicking the “Edit” button.

**Confirm that the input contents are correct, and click “Register plan”.**

**If you want to stop entering information, click “Back” and return to the "Register Planned Entry/Return - Selection of Family Members Traveling with You Screen" or " Register Planned Entry/Return - Intended Address in Japan Screen".**

Visit Japan Web

Register Planned Entry/Return

Confirm entered details <sup>\*</sup> Required

**Planned entry/return** Edit

Trip name XXXX Travel

Planned arrival date in Japan <sup>\*</sup> YYYY/MM/DD

Airline company name XXXXXXXX

Flight number XXXX

**Intended address in Japan** Edit

Postal code XXXXXXXX

Prefecture <sup>\*</sup> XXXXXXXX

City <sup>\*</sup> XXXXXXXX

Address <sup>\*</sup> XXXXXXXX

Hotel name, place of stay XXXXXXXX

Contact phone number <sup>\*</sup> XXXXXXXXXXXX

**Selection of family members traveling with you** Edit

Family members traveling with you DIGITAL XXXX

Back Register plan

**Register Planned Entry/Return - Input Confirmation Screen**

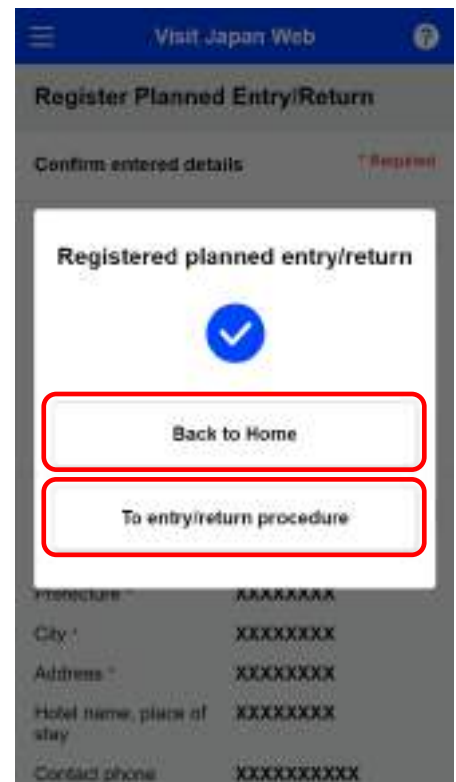
(6) Registration of planned entry/return complete

"Registered planned entry/return" is displayed.

**If you want to change your personal information, details of family members traveling with you, or your planned entry/return, click "Back to Home" and go back to the "Home Screen".**

**By selecting the planned entry/return that has been added to the "Home Screen", you can start the entry/return procedures.**

**To proceed to quarantine procedures, immigration inspection, and customs declaration, click "To entry/return procedure". You will be redirected to "Japan Entry/Return Procedure Screen".**



**Register Planned Entry/Return - Registration Completion Dialog**

## 4-2 Editing Family Members Traveling with You

If you want to add or delete family members traveling with you after “4-1 Registering Planned Entry/Return”, you can change that from the “Japan Entry/Return Procedure Screen”.

(1) Add/delete family members traveling with you

Click “Selection of family members” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Selection of Family Members Traveling with You Screen”.

The screenshot shows the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it says 'XXXX Travel' and '2022/11/01' with a 'Change plan' link. Below this, the 'Applicant' is listed as 'DIGITAL HANAKO'. A red box highlights the 'Selection of family members' button. The screen is divided into sections: 'Preparation for quarantine' with a 'Quarantine procedures (Fast Track)' button; 'Preparation for immigration clearance' with a 'Disembarkation Card For Foreigner' button (marked 'Not registered') and a 'Display QR code' button; 'Preparation for customs declaration' with a 'Declaration of Personal Effects and Unaccompanied Articles' button (marked 'Not registered') and a 'Display QR code' button; and 'After entering Japan (during the stay in Japan)' with buttons for 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. A 'Back' button is at the bottom.

Japan Entry/Return  
Procedure Screen

(2) Selection of family members traveling with you

Add/delete registered family members traveling with you.

\*To register details of family members traveling with you, you will need to follow the separate procedures in “3. Japan Entry/Return Procedure”.

- Please select family members traveling with you

Click the check box next to the name of the family member traveling with you.

You can select multiple family members traveling with you.

If you click unchecked family members traveling with you, they will be added to family members traveling with you.

If you click checked family members traveling with you, they will be deleted from family members traveling with you.

**Confirm that the family members traveling with you checks have been changed, and click “Register”.**

**To cancel operation, click “Back” to return to the “Japan Entry/Return Procedure Screen”.**

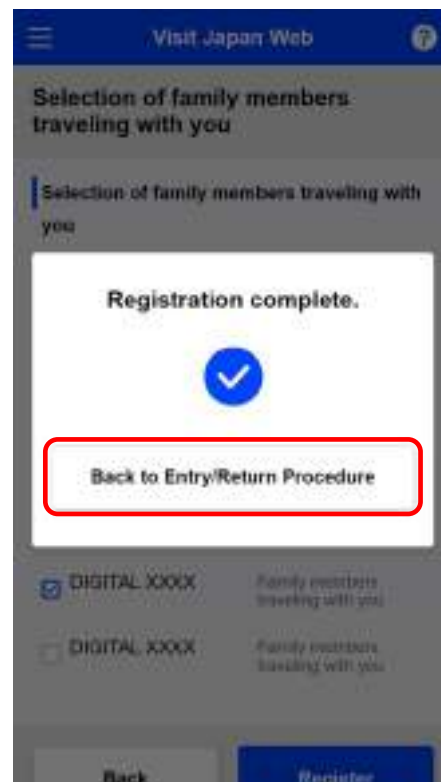
The screenshot shows the 'Selection of family members traveling with you' screen on the Visit Japan Web. The header is 'Visit Japan Web' with a menu icon and a help icon. The title is 'Selection of family members traveling with you'. Below the title, there is a section 'Selection of family members traveling with you' with a blue bar. The text explains that entry and return procedures will be processed one person at a time, and those who are unable to complete procedures alone, such as babies and infants, can be registered as family members traveling with you. It also states that each person requires their own entry procedure documentation. Below this, it says 'Please select family members traveling with you.' and shows a list of family members. The first member is 'DIGITAL HANAKO' with a 'You' label. The second member is 'DIGITAL XXXX' with a checked checkbox and the label 'Family members traveling with you'. The third member is 'DIGITAL XXXX' with an unchecked checkbox and the label 'Family members traveling with you'. At the bottom, there are two buttons: 'Back' and 'Register', both highlighted with red boxes.

**Selection of Family Members Traveling with You Screen**

(3) Completion of Selection of family members traveling with you

“Registration complete.” is displayed.

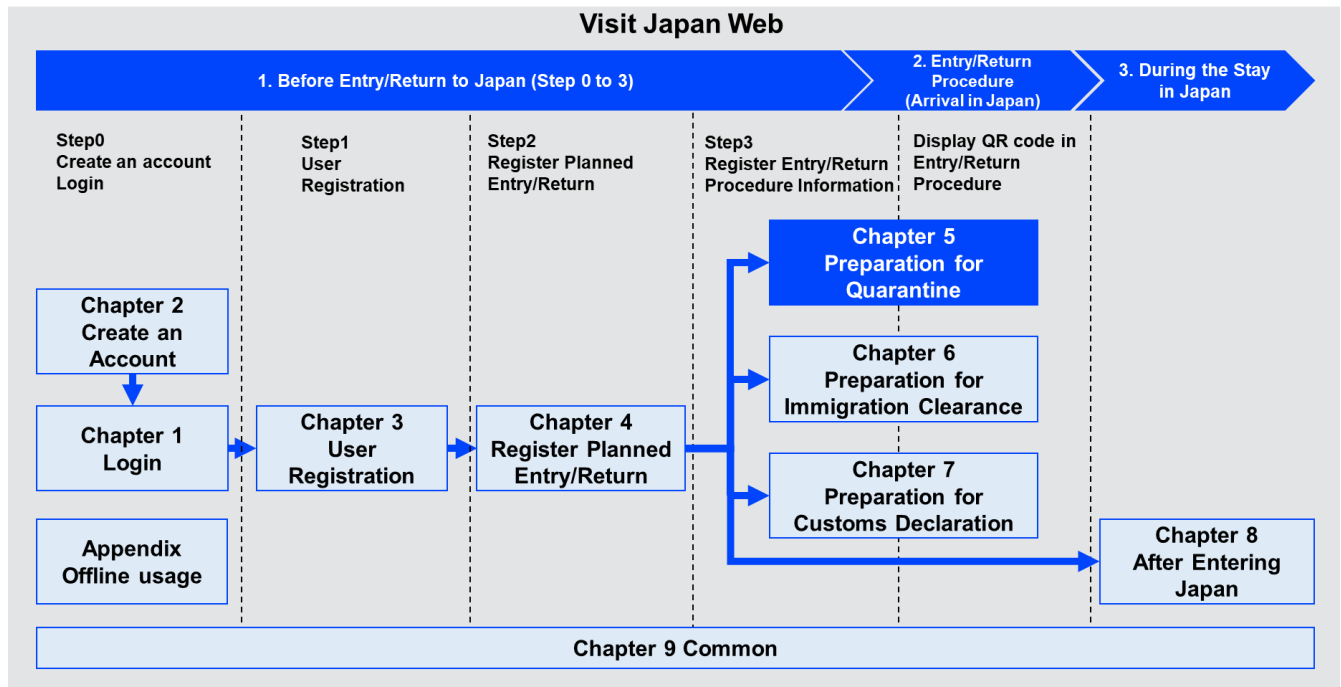
Click **“Back to Entry/Return Procedure”** to go back to the **“Japan Entry/Return Procedure Screen”**.



**Selection of Family Members  
Traveling with You -  
Registration Completion  
Dialog**

## Chapter 5 Quarantine Procedures (Fast Track)

The position of this chapter in the overall system is indicated by blue highlighting.



**System Overview**

## 5-1 Quarantine Procedures (Fast Track)

Perform quarantine procedures (Fast Track).

For detailed procedures, click “Using Visit Japan Web” from the menu icon and confirm the “Quarantine procedures (Fast Track) User's manual

(<https://teachme.jp/111284/manuals/18991086>)”.

\*For menu icons, refer to “Chapter 9 Common Functions”.

- Quarantine preparation

Click “Quarantine Procedures (Fast Track)” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Quarantine procedures (Fast Track) Screen”.

The screenshot displays the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it shows the user's travel details: 'XXXX Travel' and '2022/11/01', with a 'Change plan' link. Below this, the 'Applicant' is listed as 'DIGITAL HANAKO'. A section titled 'Preparation for quarantine' contains a button labeled 'Quarantine procedures (Fast Track)' which is highlighted with a red rectangular box. Other sections include 'Preparation for immigration clearance' with a 'Disembarkation Card For Foreigner' button (marked 'Not registered') and a 'Display QR code' button; and 'Preparation for customs declaration' with a 'Declaration of Personal Effects and Unaccompanied Articles' button (marked 'Not registered') and another 'Display QR code' button. A final section, 'After entering Japan (during the stay in Japan)', includes buttons for 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. A 'Back' button is located at the bottom of the screen.

Japan Entry/Return  
Procedure Screen

**When QR Code has not been generated**

Visit Japan Web

**Pre-registration for quarantine procedures** [Print](#)

Some quarantine procedures can be done by computer before you enter Japan. Via e-mail, you will be notified of review results for documents you submit.

**Current status: Not yet registered** 赤

Person registering:

Passport number:

Date of birth:

**Registration procedures** Time remaining to complete registration: 239 hours 10 minutes

Note: The review of vaccination certificates will be done with a priority on travelers whose scheduled Japan arrival date is within two weeks. Travelers closest to their scheduled arrival date will be reviewed first, so more time may be required to complete others.

Passport	<a href="#">Please register</a>
Questionnaire WEB	<a href="#">Not yet registered</a>
Vaccination certificate	<a href="#">Not yet registered</a>
Test result certificate for test taken less than 72 hours before departure	<a href="#">Not yet registered</a>

**Quarantine procedures (Fast Track) Screen**

**When QR code has been generated**

Visit Japan Web

**Pre-registration for quarantine procedures** [Print](#)

You have completed all pre-registration for quarantine procedures. Please show this screen when you board the aircraft and when you land in Japan.

**Current status: Review completed** 青

Person registering:

Passport number:

Date of birth:



**Registration procedures** Time remaining to complete registration: 380 hours 12 minutes

Note: The review of vaccination certificates will be done with a priority on travelers whose scheduled Japan arrival date is within two weeks. Travelers closest to their scheduled arrival date will be reviewed first, so more time may be required to complete others.

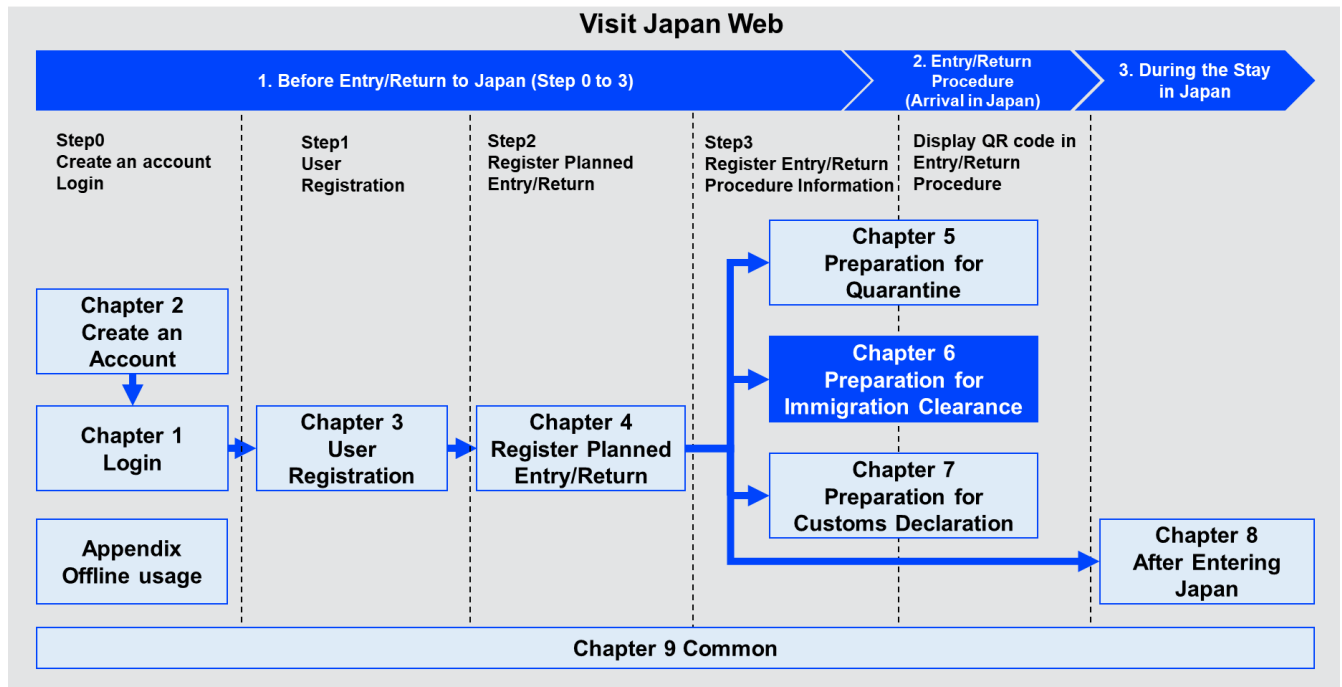
Passport	<a href="#">Registered</a>
Questionnaire WEB	<a href="#">Registered</a>
Vaccination certificate	<a href="#">Review completed</a>
Test result certificate for test taken less than 72 hours before departure	<a href="#">Review completed</a>

Expiry:

**Quarantine procedures (Fast Track) Screen**

## Chapter 6 Disembarkation Card

The position of this chapter in the overall system is indicated by blue highlighting.



### System Overview

## 6-1 Disembarkation Card For Foreigner registration

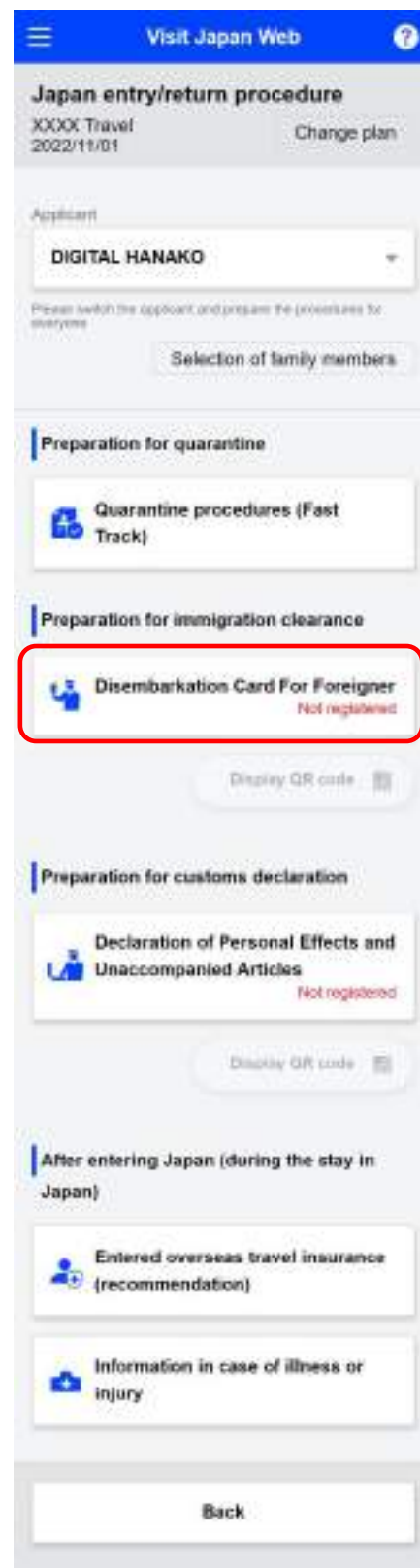
Register the disembarkation card, which is necessary for applying for landing.

After registering the disembarkation card, you can apply for landing by presenting the QR code to the immigration inspector.

### (1) Disembarkation Card For Foreigner registration

#### Preparation for immigration clearance

Click “Disembarkation Card For Foreigner” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Disembarkation Card For Foreigner - Operation Selection Screen”.



The screenshot displays the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it shows the user's travel plan: 'XXXX Travel' on '2022/11/01' with a 'Change plan' link. Below this, the 'Applicant' is listed as 'DIGITAL HANAKO'. A button for 'Selection of family members' is visible. The main section is titled 'Preparation for quarantine' and includes a button for 'Quarantine procedures (Fast Track)'. The next section, 'Preparation for immigration clearance', features a button for 'Disembarkation Card For Foreigner' which is highlighted with a red box and has 'Not registered' written below it. A 'Display QR code' button is also present. The 'Preparation for customs declaration' section includes a button for 'Declaration of Personal Effects and Unaccompanied Articles', also marked 'Not registered'. The final section, 'After entering Japan (during the stay in Japan)', contains buttons for 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. A 'Back' button is at the bottom.

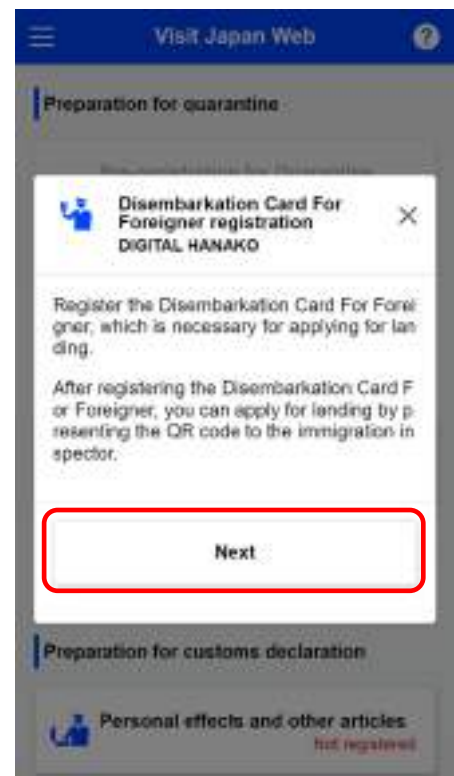
Japan Entry/Return  
Procedure Screen

(2) Disembarkation Card For Foreigner registration

An overview of the Disembarkation Card For Foreigner registration procedures is displayed.

If you have not registered, the “Next” button will be displayed, and if registered, the “Edit” button will be displayed.

**After confirming the details, click “Next” or “Edit” to proceed to the “Disembarkation Card For Foreigner - Basic Information Screen”.**



**Disembarkation Card For Foreigner - Operation Selection Screen**

### (3) Basic Information

Check the basic information for the For Foreigner.

If you want to correct your surname/given name/date of birth, press Visit Japan Web displayed at the top of the screen, and on the displayed “Register User” screen, select and input your details (or “Details of family members traveling with you.”) to correct this.

\*For information on how to enter “your details” or “details of family members traveling with you”, please refer to “Chapter 3 Japan Entry/Return Procedure”.

- Surname

The Surname you previously entered appears.

- Given name

The given name you previously entered appears.

- Date of birth

The date of birth you previously entered appears.

### (4) Home address

Enter your home address.

\* are required fields.

- Country name

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: JAPAN

- City name

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: TOKYO, KYOTO

**Confirm that required fields have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Japan Entry/Return Procedure Screen”.**

**Disembarkation Card For Foreigner - Basic Information Screen**

### (5) Immigration information to Japan

Enter the immigration information to Japan.

\* are required fields.

- Purpose of visit

Select the “purpose of visit” from the drop-down list.

As an initial value, if “Other” is selected, input your “Specific purpose for visit”.

- Specific purpose for visit

Enter using uppercase Latin alphabet, numerical values, and symbols.

\*This is displayed when the “Specific purpose of visit” is “Other”.

- Last flight No.

Enter using uppercase Latin alphabet and numerical values only.

E.g.: ZZ1234

As an initial value, the “boarded flight name” registered in “4-1 Register Planned Entry/Return” will be displayed.

### (6) Intended length of stay in Japan

Enter your intended length of stay in Japan.

- Duration of stay in years

Enter using numerical values only.

Enter your duration of stay in years from 0 to 5. (6 or more cannot be entered)

- Duration of stay in months

Enter using numerical values only.

Enter your duration of stay in month from 0 to 12. (13 or more cannot be entered)

- Duration of stay in days

Enter using numerical values only. Enter your duration of stay in day from 0 to 180. (181 or more cannot be entered)

\*If duration of stay in years and months are 0, days will be the required field.

(You cannot enter 0 in all fields)

\*You cannot enter “0” for all of the years, months, and days. Input “1” or more for every item.

**Confirm that required fields have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Disembarkation Card For Foreigner - Basic Information Screen”.**

**Disembarkation Card For Foreigner - Immigration Information Screen**

(7) Intended address in Japan

Enter your intended address in Japan.

As an initial value, “Contact information in Japan” registered in “4-1 Register Planned Entry/Return” will be displayed.

●Postal code

Enter using numerical values only. (hyphen not required)

After entering postal code and selecting the “Enter automatically using postal code” button, if there is an address associated with the entered postal code, its prefecture and city name will be automatically set on the “Prefecture” input field and the “City name” input field.

●Prefecture

Select “Prefecture” from the drop-down list.

●City name

Select “City name” from the drop-down list.

●Address

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ.CHO 1CHOME-2-345

●Hotel name, place of stay

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ HOTEL 123

●TEL

Enter your telephone number in Japan.

Enter using numerical values only. (hyphen not required)

E.g.: 0312345678

**Confirm that required fields have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Disembarkation Card For Foreigner - Immigration Information Screen”.**

The screenshot shows a mobile app interface for 'Visit Japan Web'. The title bar is blue with a hamburger menu icon on the left and a question mark icon on the right. Below the title bar, the text 'Disembarkation Card For Foreigner DIGITAL HANAKO' is displayed. A progress indicator shows '3 / 5 pages'. The main form is titled 'Intended address in Japan' with a red asterisk and the word 'Required'. The form contains several input fields: 'Postal code' with a hint 'Numerical values only, hyphen not required' and an 'Enter automatically using postal code' button; 'Prefecture' and 'City name' both with dropdown menus and red asterisks; 'Address' with a hint 'Uppercase Latin alphabet, numerical values and symbols' and an example 'E.g.: ZZ CHO 1CHOME-2-345'; 'Hotel name, place of stay' with a hint 'Uppercase Latin alphabet, numerical values and symbols' and an example 'E.g.: ZZ HOTEL 123'; and 'TEL' with a hint 'Numerical values only, hyphen not required'. At the bottom, there are two buttons: 'Back' (white with a red border) and 'Next' (blue with a red border).

**Disembarkation Card For Foreigner - Intended Address in Japan Screen**

(8) Questions

For each question, click “Yes” if applicable or “No” if not applicable.

**Confirm that required items have been selected, then click “Confirm registration”. To cancel operation, click “Back” to return to the “Disembarkation Card For Foreigner - Intended Address in Japan”.**

The screenshot shows a mobile application interface titled "Visit Japan Web" with a subtitle "Disembarkation Card For Foreigner DIGITAL HANAKO". At the top, there are navigation links for "Back" and "Next", and a progress indicator showing "4 / 5 pages". The main section is titled "Questions" with a red asterisk indicating required questions. There are three questions, each with "Yes" and "No" radio button options. Question 1 asks about previous deportation or denial of entry. Question 2 asks about criminal convictions. Question 3 asks about possession of controlled substances, firearms, or explosives. At the bottom, there are two buttons: "Back" and "Confirm registration", both highlighted with red rectangles.

**Disembarkation Card For Foreigner - Questionnaire Screen**

(9) Entered Details Confirmation

Confirm the entered details.

If you want to edit the input contents, you can edit the corresponding items by clicking the “Edit” button.

**Confirm that required items have been selected, then click “Register”.**

**To cancel operation, click “Back” to return to the “Disembarkation Card For Foreigner – Questionnaire Screen”.**

Visit Japan Web

Disembarkation Card For Foreigner  
DIGITAL HANAKO

< Back 5/5 pages

Confirm entered details \*Required

**Basic Information** Edit

Surname \* DIGITAL  
Given name \* HANAKO  
Date of birth \* YYYY/MM/DD

**Home address** Edit

Country name \* XXXXXXXX  
City name \* XXXXXXXX

**Immigration information to Japan** Edit

Purpose of visit \* XXXXXX  
Last flight No. \* XXXXXX  
Intended length of stay in Japan \*  
X Year  
X Month  
X Day

**Intended address in Japan** Edit

Postal code XXXXXXXX  
Prefecture \* XXXXXXXX  
City name \* XXXXXXXX  
Address \* XXXXXXXX  
Hotel name, place of stay \* XXXXXXXX  
TEL \* XXXXXXXX

**Questions** Edit

1. Have you ever been deported from Japan, have you ever departed from Japan under a departure order, or have you ever been denied entry to Japan? \*

No

2. Have you ever been found guilty in a criminal case in Japan or in another country? \*

No

3. Do you presently have in your possession narcotics, marijuana, opium, stimulants, or other controlled substances, firearms, crossbow, swords, explosives or other such items? \*

No

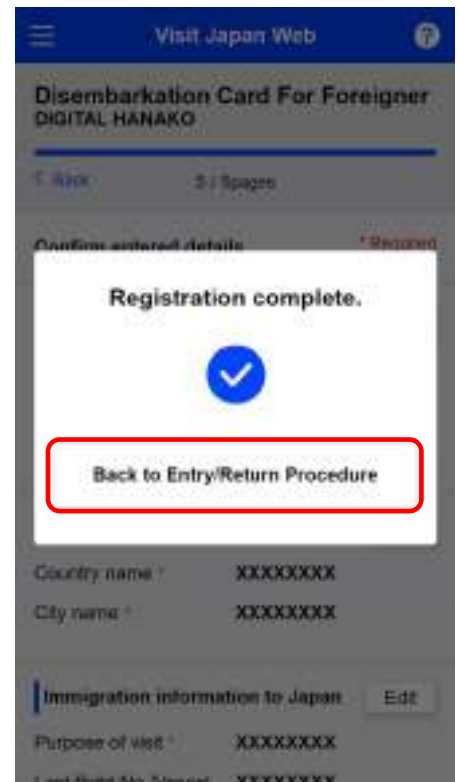
Back Register

**Disembarkation Card For Foreigner - Input Confirmation Screen**

(10) Disembarkation Card For Foreigner registration Complete

“Registration complete” is displayed.

Click “Back to Entry/Return Procedure” to go back to the “Japan Entry/Return Procedure Screen”.



**Disembarkation Card For Foreigner - Registration Completion Dialog**

## 6-2 Immigration QR Code display

The information registered in the Disembarkation Card For Foreigner is represented as a QR code.

### (1) Display the Immigration QR Code

Click “Display QR Code” in the Japan entry/return procedure screen, and proceed to the “Immigration - Submitted Details Confirmation Screen”.

The screenshot shows the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it says 'Japan entry/return procedure' with 'XXXX Travel' and '2022/11/01' on the left, and a 'Change plan' link on the right. Below this is a dropdown menu for 'Applicant' set to 'DIGITAL HANAKO'. A note says 'Please switch the applicant and prepare the procedures for everyone.' with a 'Selection of family members' button. The screen is divided into sections: 'Preparation for quarantine' with a 'Quarantine procedures (Fast Track)' button; 'Preparation for immigration clearance' with a 'Disembarkation Card For Foreigner' button (marked 'Registered') and a 'Display QR code' button (highlighted with a red rectangle); 'Preparation for customs declaration' with a 'Declaration of Personal Effects and Unaccompanied Articles' button (marked 'Not registered') and a 'Display QR code' button; and 'After entering Japan (during the stay in Japan)' with buttons for 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. A 'Back' button is at the bottom.

Japan Entry/Return  
Procedure Screen

(2) Immigration QR Code information confirmation

Confirm the submitted details.

If you want to edit the entered details, you can edit the corresponding items by clicking the “Edit” button.

**If you have registered family members traveling with you, a “Next” button will be displayed, so click “Next” to display the immigration information for family members traveling with you.**

**If you have not registered family members traveling with you, a “QR Code Display” button will be displayed, so click “QR Code Display” to proceed to the “Immigration - Display QR Code Screen”.**

**Click “Back” to return to the previous screen.**

Visit Japan Web

Immigration QR Code  
DIGITAL HANAKO

Details submitted with the Disembarkation  
Card For Foreigner

\* Request

Basic Information Edit

Surname \* XXXXXX

Given name \* XXXXXX

Date of birth \* YYYYMMDD

Home address Edit

Country name \* XXXXXX

City name \* XXXXXX

Questions Edit

1. Have you ever been deported from Japan, have you ever departed from Japan under a departure order, or have you ever been denied entry to Japan? \*

No

2. Have you ever been found guilty in a criminal case in Japan or in another country? \*

No

3. Do you presently have in your possession narcotics, marijuana, opium, stimulants, or other controlled substances, firearms, crossbows, swords, explosives or other such items? \*

No

Back Next

Back Display QR code

**Immigration - Submitted  
Details Confirmation Screen**

### (3) Immigration QR Code

Displays the QR code required for immigration procedures.

- Persons subject to immigration screening

Confirm the names of persons subject to immigration screening.

Click the drop-down list to change to another target person.

**Continuing on, to display the Customs Declaration QR Code, click “Customs Declaration QR Code” and proceed to the “Customs Declaration - Display QR Code Screen”.**

**To cancel displaying the QR code, click “Back to Entry/Return Procedure” to go back to the “Japan Entry/Return Procedure Screen”.**



**Immigration - Display QR Code Screen**

#### (4) Customs Declaration QR Code

Displays the QR code required for customs declaration procedures.

- Persons subject to customs declaration  
Confirm the name of the person subject to customs declaration.

Click the drop-down list to change to another target person.

**To return to the Immigration QR Code, click “Immigration QR Code” and proceed to “Immigration - Submitted Details Confirmation Screen”.**

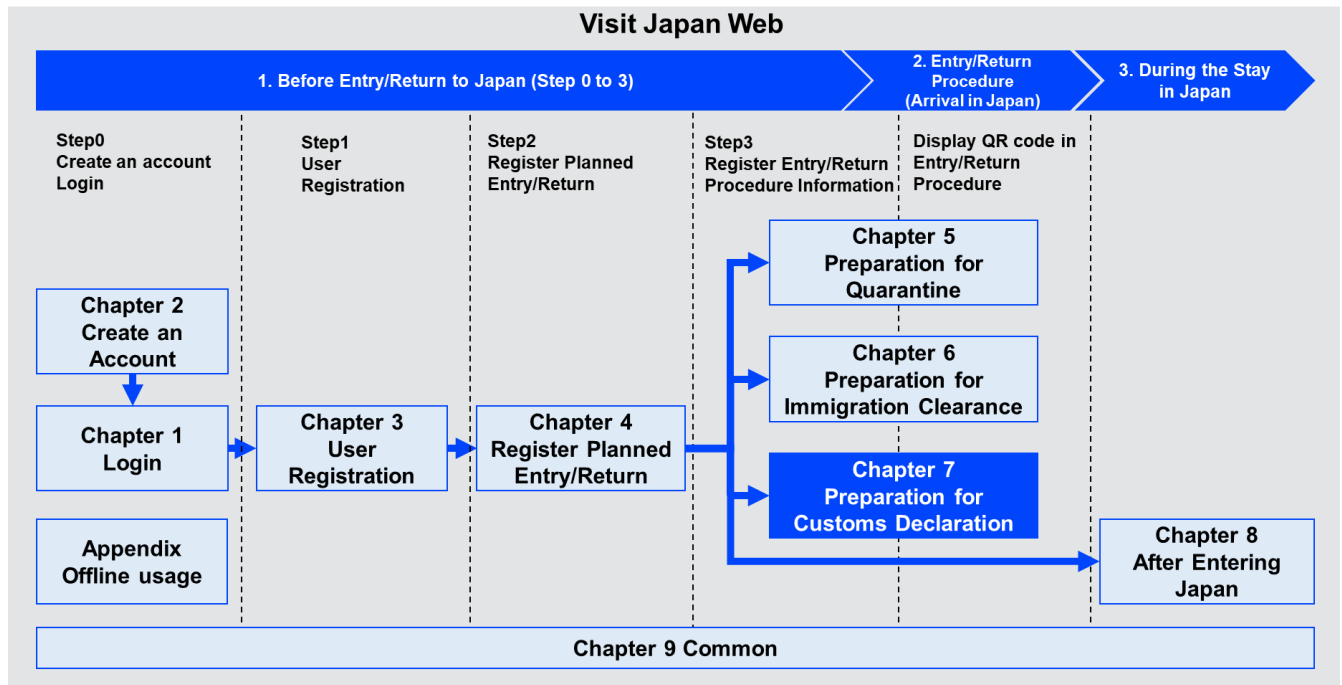
**To cancel displaying the QR code, click “Back to Entry/Return Procedure” to go back to the “Japan Entry/Return Procedure Screen”.**



**Customs Declaration  
Display QR Code Screen**

## Chapter 7 Customs Declaration Registration Procedure

The position of this chapter in the overall system is indicated by blue highlighting.



System Overview

## 7-1 Customs Declaration Registration

Enter your customs declaration information.

If the necessary information on the personal effects and unaccompanied articles declaration are registered, you will be able to go through the electronic declaration gate at the customs inspection site after completing the procedures on the electronic declaration terminal at the airport.

### (1) Preparation for customs declaration

Click “Declaration of Personal Effects and Unaccompanied Articles” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Declaration of Personal Effects and Unaccompanied Articles - Operation Selection Screen”.

The screenshot displays the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it shows the user's travel details: 'XXXX Travel' and '2022/11/01', with a 'Change plan' link. Below this, the 'Applicant' is listed as 'DIGITAL HANAKO'. A button for 'Selection of family members' is visible. The screen is organized into sections: 'Preparation for quarantine' with a button for 'Quarantine procedures (Fast Track)'; 'Preparation for immigration clearance' with a button for 'Disembarkation Card For Foreigner' (marked 'Registered') and a 'Display QR code' button; 'Preparation for customs declaration' with a button for 'Declaration of Personal Effects and Unaccompanied Articles' (marked 'Not registered') and another 'Display QR code' button; and 'After entering Japan (during the stay in Japan)' with buttons for 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. A 'Back' button is at the bottom.

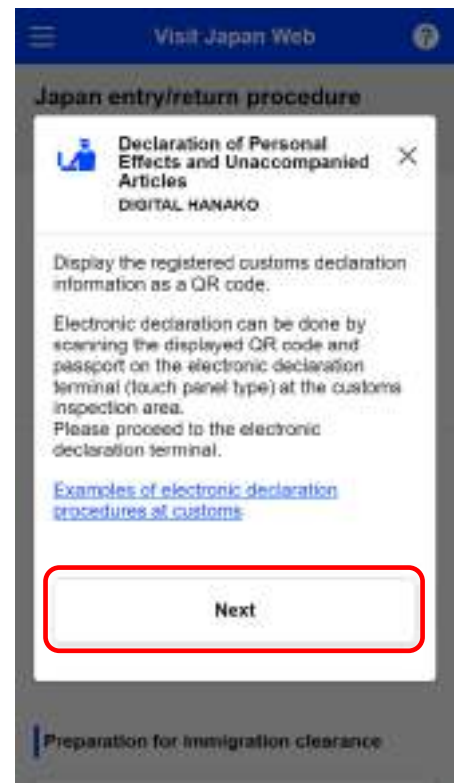
Japan Entry/Return  
Procedure Screen

(2) Personal effects and unaccompanied articles

An overview of the customs declaration information registration procedure is displayed.

If you have not registered, the “Next” button will be displayed, and if registered, the “Edit” button will be displayed.

**After confirming the details, click “Next” or “Edit” to proceed to the “Declaration of Personal Effects and Unaccompanied Articles - Basic Information Screen”.**



**Declaration of Personal Effects and Unaccompanied Articles - Operation Selection Screen**

### (3) Basic Information

Enter the basic information for your customs declaration.  
If you want to correct your passport number/name,  
press Visit Japan Web displayed at the top of the screen,  
and on the displayed “Register User” screen, select and  
input your details (or “Details of Family Members  
Traveling with You.”) to correct this.

\*For information on how to enter “Your Details” or  
“Details of Family Members Traveling with You”, please  
refer to “Chapter 3 Japan Entry/Return Procedure”.

\* are required fields.

- Passport No.

The passport number you previously entered appears.

- Name

The name you previously entered appears.

- Occupation

Select the “Occupation” from the drop-down list.  
“Employee” is displayed as the initial value.

- Date of Arrival in Japan

When you select the calendar icon, a calendar will be  
displayed to select the date of arrival in Japan.  
You can register plans up to December 31 the following year.  
When you use a PC, the calendar option may not appear.  
In that case, enter the date directly (mm/dd/yyyy).  
E.g.: 01/01/2023

- Flight No./Name of Vessel

Enter using uppercase Latin alphabet and numerical  
values only. For code-share flight, enter the main  
operator flight number.  
E.g.: ZZ1234

- Point of embarkation

Select the “Point of departure” from the drop-down list.  
Input part of the point of departure and select  
the point of departure from a list.  
Example: LOS ANGELES

The screenshot shows the 'Basic Information' section of the 'Declaration of Personal Effects and Unaccompanied Articles - DIGITAL HANAKO' screen. The page is titled 'Visit Japan Web' and 'Declaration of Personal Effects and Unaccompanied Articles - DIGITAL HANAKO'. It indicates '1 / 14 pages' and has a 'Next >' button. The 'Basic Information' section is marked as '\* Required'. It includes instructions on how to correct passport number and name. The form fields are: 'Passport No. \*' (with example 'ZZ123456'), 'Name \*' (with example 'DIGITAL HANAKO'), 'Occupation \*' (with a dropdown menu showing 'Company employee'), 'Date of Arrival in Japan \*' (with a calendar icon and example '01/01/2023'), 'Flight No./Name of Vessel \*' (with example 'E.g. ZZ1234'), and 'Point of embarkation \*' (with a dropdown menu). At the bottom, there are 'Back' and 'Next' buttons, both highlighted with red rectangles.

**Declaration of Personal Effects  
and Unaccompanied Articles -  
Basic Information Screen**

**Confirm that all of the required fields have been entered, then click “Next”.**  
**To cancel operation, click “Back” to return to the**  
**“Japan Entry/Return Procedure Screen”.**

(4) Number of Family members Traveling with You

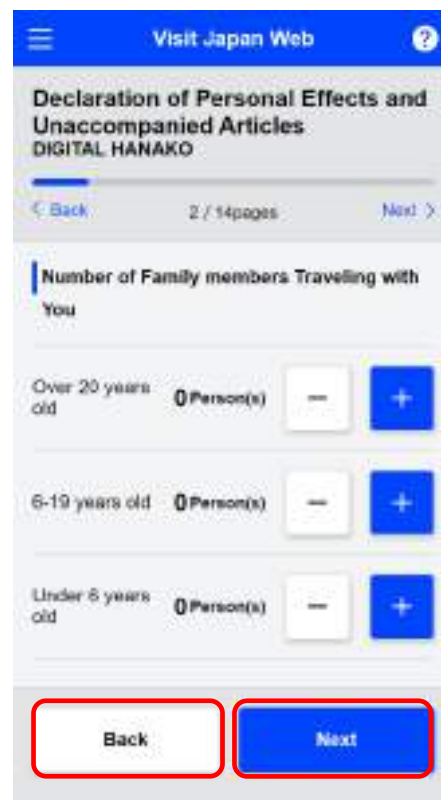
Enter the number of family members traveling with you for each age range.

Please click "+" to increase the number of people.

Please click "-" to reduce the number of people.

\* The registered number of family members traveling with you will be displayed by default.

**Confirm that correct family members traveling with you have been entered, then click "Next". To cancel operation, click "Back" to return to the "Declaration of Personal Effects and Unaccompanied Articles - Basic Information Screen".**



The screenshot shows the 'Visit Japan Web' app interface. The title bar is blue with a hamburger menu icon on the left and a help icon on the right. Below the title bar, the text 'Declaration of Personal Effects and Unaccompanied Articles' and 'DIGITAL HANAKO' is displayed. A progress bar indicates '2 / 14 pages'. Below this, the section title 'Number of Family members Travelling with You' is shown. There are three rows for different age groups: 'Over 20 years old', '6-19 years old', and 'Under 6 years old'. Each row has a counter set to '0 Person(s)' and buttons for '-' and '+'. At the bottom, there are two buttons: 'Back' and 'Next', both highlighted with red rectangles.

**Declaration of Personal Effects and Unaccompanied Articles - Family Members Traveling with You Screen**

### (5) Address in Japan (Accommodation)

Enter your Address in Japan.

As an initial value, “Contact information in Japan” registered in “4-1 Register Planned Entry/Return” will be displayed.

- Postal code

Enter using numerical values only. (hyphen not required)

After entering postal code and selecting the “Enter automatically using postal code” button, if there is an address associated with the entered postal code, its prefecture and city name will be automatically set on the “Prefecture” input field and the “City” input field.

- Prefecture

Select “Prefecture” from the drop-down list.

- City

Select “City” from the drop-down list.

- Address

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ.CHO 1CHOME-2-345

- Hotel name, place of stay

Enter using uppercase Latin alphabet, numerical values, and symbols.

E.g.: ZZ HOTEL 123

- Tel

Enter using numerical values only. (hyphen not required)

E.g.: 0312345678

**Confirm that required fields have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Declaration of Personal Effects and Unaccompanied Articles - Family Members Traveling with You Screen”.**

The screenshot shows a mobile web interface for the 'Visit Japan Web' portal. The title bar is blue with a hamburger menu icon on the left and a question mark icon on the right. The main heading is 'Declaration of Personal Effects and Unaccompanied Articles' with 'DIGITAL HANAKO' below it. A progress bar indicates '3 / 14 pages'. Navigation links 'Back' and 'Next' are visible. The section title is 'Address in Japan (Accommodation)'. The form includes: 'Postal code' (required, numerical only), 'Prefecture' (required, dropdown), 'City' (required, dropdown), 'Address' (required, uppercase Latin alphabet, numerical values, symbols), 'Hotel name, place of stay' (uppercase Latin alphabet, numerical values, symbols), and 'Tel' (required, numerical only). Each field has a placeholder example. At the bottom, 'Back' and 'Next' buttons are highlighted with red rectangles.

**Declaration of Personal Effects and Unaccompanied Articles - Address in Japan Screen**

(6) Declaration information 1 - 7

For each question, click “Yes” if applicable, or “No” if not applicable.

When you click the “Precautions” link, a Precaution dialog is displayed.

**Confirm that required items have been selected, then click “Next”. To cancel operation, click “Back” to return to the previous screen.**

Enter information on each declaration information page in the same way.

**Declaration of Personal Effects and Unaccompanied Articles - Details of Declaration 1/8 Screen**

(7) Declaration information 8

In this question, click “Yes” if applicable or “No” if not applicable.

- Quantity of unaccompanied articles

Enter information if you clicked “Yes” for unaccompanied articles.

Enter using numerical values only.

If you are unsure of the quantity, enter “0”.

**Confirm that required items have been selected, then click “Next”.**

**“Declaration of Personal Effects and Unaccompanied Articles - Details of Declaration 7/8 Screen”.**

**Declaration of Personal Effects and Unaccompanied Articles - Details of Declaration 8/8 Screen**

(8) Personal effects entry

Answer regarding the quantity of personal effects upon entry.

- Alcoholic beverages (Bottle(s))  
Enter using numerical values only.
- Cigarettes (Piece(s))  
Enter using numerical values only.
- Heat-Not-Burn (Number of Box(es): Number of boxes/packages individually packed for retail sale)  
Enter using numerical values only.
- Cigars (Piece(s))  
Enter using numerical values only.
- Others (g)  
Enter using numerical values only.
- Perfume (oz)  
Enter using numerical values only.

**Confirm that the number of personal effects have been entered, then click “Next”.**

**To cancel operation, click “Back” to return to the “Declaration of Personal Effects and Unaccompanied Articles - Details of Declaration 8/8 Screen”.**

Visit Japan Web

Declaration of Personal Effects and Unaccompanied Articles  
DIGITAL HANAKO

< Back 12/14 pages Next >

Please enter the quantities of personal effects brought into the country shown below.  
Please enter integer with decimal numbers rounded down.

Personal effects

● Alcoholic beverages  
Alcoholic beverages(Bottle(s))

0

● Tobacco products  
Cigarettes (Piece(s))

0

Heat-Not-Burn (Box(es) : Number of boxes/packages individually packed)

0

Cigars (Piece(s))

0

Others (g)

0

● Perfume  
Perfume(oz)

0

Back Next

**Declaration of Personal Effects and Unaccompanied Articles - Personal Effects Screen**

(9) Personal effects - Enter other product names

Answer with information on other item names for personal effects when entering Japan.

Items purchased for personal use do not need to be entered if they have a market value of 10,000 yen or less per item.

Unaccompanied articles also do not need to be entered.

- Article name

Select the "Article name" from the drop-down list.

- Quantity

Set the product name quantity.

Please click "+" to add more products.

Please click "-" to reduce the number of products.

You can also enter the quantity directly.

- Unit

Select the "unit" from the drop-down list.

- Market value

Enter using numerical values only.

- Currency

Click "Select the currency from the list".

The currency can be set in the "Declaration of Personal Effects and Unaccompanied Articles - Currency Unit Selection Dialog".

Visit Japan Web

Declaration of Personal Effects and Unaccompanied Articles  
DIGITAL HANAKO

< Back 13/14pages Next >

Please enter the fields below for the personal effects brought into the country. Up to 8 items can be entered.  
(Note) If the purchased items have been provided for personal use, you do not need to enter the fields when the total overseas market value per item is 10,000 yen or less. No need of entry for unaccompanied articles, either.

Personal effects - Other article names (1)

Article name  
Select article name from the list

Quantity  
Quantity input field with '-' and '+' buttons

Unit  
Please select the Unit

Market value  
Market value input field

Currency  
Select the currency from the list

Personal effects - Delete Other article names (1)

Add Other article names

Back Confirm entered details

Declaration of Personal Effects and Unaccompanied Articles - Other Personal Effects Screen

(10) Select currency

You can set the currency used for your personal effects.

If the desired currency does not exist in the major currency list, please set the currency from other regions.

- Select main currencies

If the major currency list contains the target currency, click the target currency.

- Select other regions

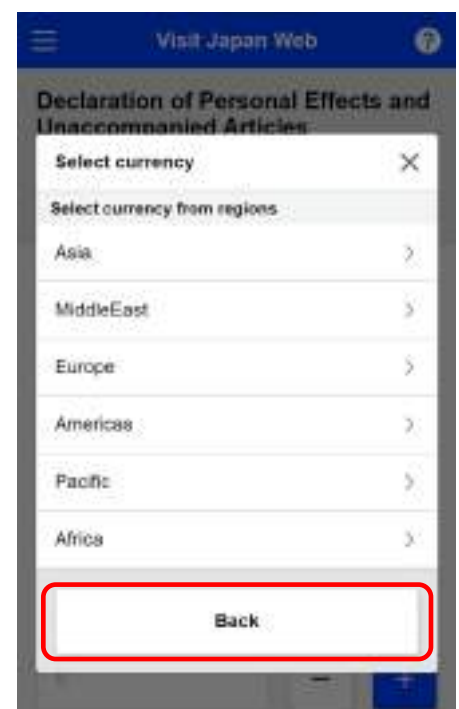
If the desired currency does not exist in the major currency list, please click "Select currency from regions".

If you click "Select currency from regions", the region selection screen is displayed. Set the currency after selecting the region where the target currency is used.

**To cancel operation, click "Back" to return to the "Declaration of Personal Effects and Unaccompanied Articles - Currency Unit Selection Dialog (1)".**



**Declaration of Personal Effects and Unaccompanied Articles - Currency Unit Selection Dialog (1)**



**Declaration of Personal Effects and Unaccompanied Articles - Currency Unit Selection Dialog (2)**

To cancel operation, click “Back” to return to the “Declaration of Personal Effects and Unaccompanied Articles - Currency Unit Selection Dialog (2)”.



**Declaration of Personal  
Effects and Unaccompanied  
Articles - Currency Unit  
Selection Dialog (3)**

(11) Personal effects - Add/delete description of other article names

You can enter up to 8 items for "Personal effects – Other article names".

Please add or delete items according to the type of personal effects.

- Personal effects - Delete Other article names

If you click "Personal effects - Delete Other article names", the entry field for the added item will be deleted.

- Add Other article names

If you click "Add Other article names", the entry field for the personal effects will be added.

**Confirm the "Personal effects- Other article names", and click "Confirm entered details". To cancel operation, click "Back" to return to the "Declaration of Personal Effects and Unaccompanied Articles - Personal Effects Screen".**

Personal effects - Other article names (2)

Article name  
Select article name from the list

Quantity  
- +

Unit  
Please select the unit

Market value

Currency  
Select the currency from the list

Personal effects - Delete Other article names (2)

Add Other article names

Back Confirm entered details

**Declaration of Personal Effects and Unaccompanied Articles - Other Personal Effects Screen**

(12) Entered Details Confirmation

Confirm the entered details.

If you want to edit the entered details, you can edit the corresponding items by clicking the “Edit” button.

**Confirm that the entered details are correct, and click “Register”.**

**To cancel operation, click “Back” to return to the “Declaration of Personal Effects and Unaccompanied Articles - Other Personal Effects Screen”.**

Visit Japan Web

Declaration of Personal Effects and Unaccompanied Articles  
DIGITAL HANAKO

< Back 14/14pages

Confirm entered details \* Required

Basic Information Edit

Passport No. \* XXXXXX

Name \* DIGITAL HANAKO

Occupation \* XXXXXX

Date of arrival in Japan \* YYYY/MM/DD

Flight No./Name of Vessel \* XXXXXX

Point of embarkation \* XXXXXX

Personal effects - Other article names  
① Edit

Article name	XXXXXX
Quantity	XXXXXX
Unit	XXXXXX
Market value	XXXXXX
Currency	XXXXXX

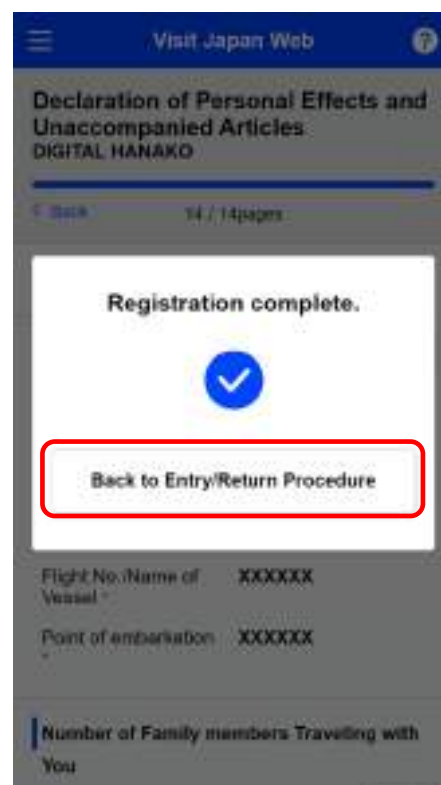
Back Register

**Declaration of Personal Effects and Unaccompanied Articles - Input Confirmation Screen**

(13) Customs Declaration Registration Complete

“Registration complete” is displayed.

Click **“Back to Entry/Return Procedure”** to go back to the **“Japan Entry/Return Procedure Screen”**.



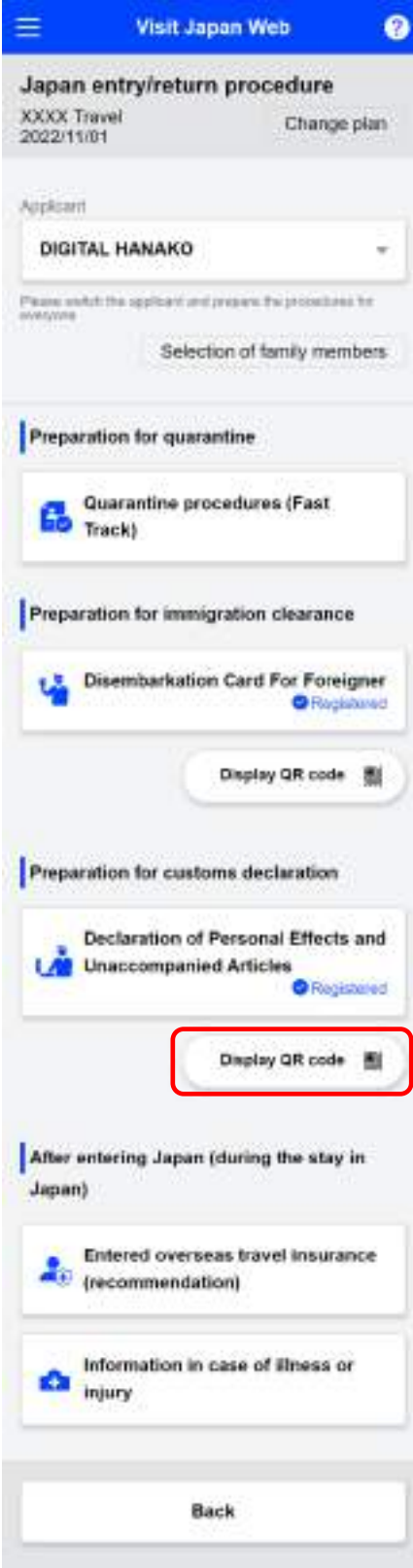
**Declaration of Personal Effects and Unaccompanied Articles - Registration Completion Dialog**

## 7-2 Customs Declaration QR Code Display

The information registered on the Declaration of Personal Effects and Unaccompanied Articles form will be presented with a QR code.

### (1) Display the customs declaration QR code

Click “Display QR Code” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Declaration of Personal Effects and Unaccompanied Articles - Operation Selection Screen”.



The screenshot displays the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it shows the applicant's name 'DIGITAL HANAKO' and a date '2022/11/01'. Below this, there are sections for 'Preparation for quarantine', 'Preparation for immigration clearance', and 'Preparation for customs declaration'. The 'Preparation for customs declaration' section is highlighted with a red box, and the 'Display QR code' button is also highlighted with a red box. The button is labeled 'Display QR code' and has a QR code icon next to it. Below this, there are sections for 'After entering Japan (during the stay in Japan)' and a 'Back' button at the bottom.

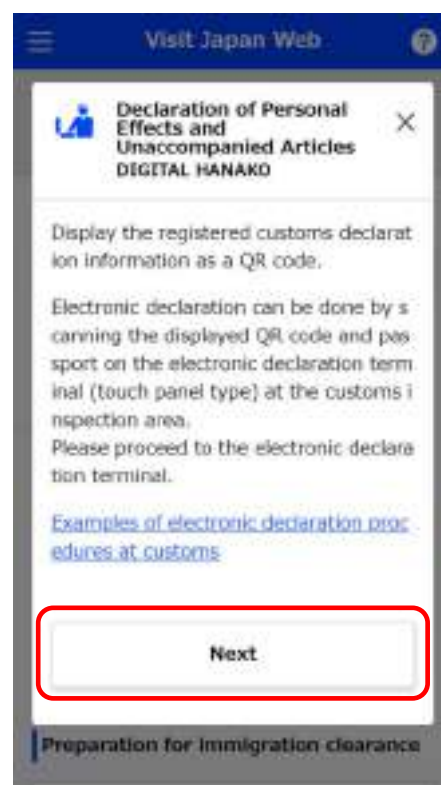
Japan Entry/Return  
Procedure Screen

(2) Personal Effects and Unaccompanied Articles Declaration

An overview of the electronic declaration procedures for customs declaration is displayed.

Click "Example of electronic declaration procedures at customs" for the procedures.

**After confirming an Examples of electronic declaration procedures at customs, click "Next" to proceed to the "Customs Declaration - Display QR Code Screen".**



**Declaration of Personal Effects and Unaccompanied Articles - Operation Selection Screen**

### (3) Customs Declaration QR Code

Displays the QR code required for electronic customs declaration procedures.

- Persons subject to customs declaration

Confirm the names of persons subject to customs declaration.

Click the drop-down list to change to another target person.

**To cancel displaying the QR code, click “Back to Entry/Return Procedure” to go back to the “Japan Entry/Return Procedure Screen”.**

**To return to the Immigration Procedures, click “Immigration QR Code” and proceed to “Immigration - Submitted Details Confirmation Screen”.**



**Customs Declaration -  
Display QR Code Screen**

(4) Immigration QR Code information confirmation

Confirm the submitted details.

If you want to edit the entered details, you can edit the corresponding items by clicking the “Edit” button.

**If you are registering family members traveling with you, “Next” button will be displayed. Click “Next” and to display immigration information for family members traveling with you.**

**If you have not registered family members traveling with you, a “QR Code Display” button will be displayed, so click “QR Code Display” to proceed to the “Immigration - Display QR Code Screen”.**

**Click “Back” and this displays your details or the details of family members traveling with you for immigration information to Japan or go back to "Japan Entry/Return Procedure Screen”.**

The screenshot shows the 'Visit Japan Web' app interface. At the top, it says 'Visit Japan Web' with a menu icon and a help icon. Below that, the title is 'Immigration QR Code DIGITAL HANAKO'. The main section is titled 'Details submitted with the Disembarkation Card For Foreigner' with a red asterisk indicating required information. There are three sections: 'Basic information', 'Home address', and 'Questions'. Each section has an 'Edit' button. The 'Basic information' section shows fields for Surname, Given name, and Date of birth, all with placeholder text 'XXXXXX' or 'YYYY/MM/DD'. The 'Home address' section shows fields for Country name and City name, both with placeholder text 'XXXXXX'. The 'Questions' section contains three questions, each with a 'No' answer. At the bottom, there are two rows of buttons. The first row has 'Back' and 'Next' buttons. The second row has 'Back' and 'Display QR code' buttons. The 'Back' and 'Next' buttons in the first row are highlighted with red boxes, and the 'Back' and 'Display QR code' buttons in the second row are also highlighted with red boxes.

**Immigration - Submitted  
Details Confirmation Screen**

### (5) Immigration QR Code

Display the QR code required for immigration procedures.

- Persons subject to immigration screening

Confirm the names of persons subject to immigration screening.

Click the drop-down list to change to another target person.

**To proceed with the customs declaration procedures, click “Customs Declaration QR Code” and proceed to the “Customs Declaration - Display QR Code Screen”.**

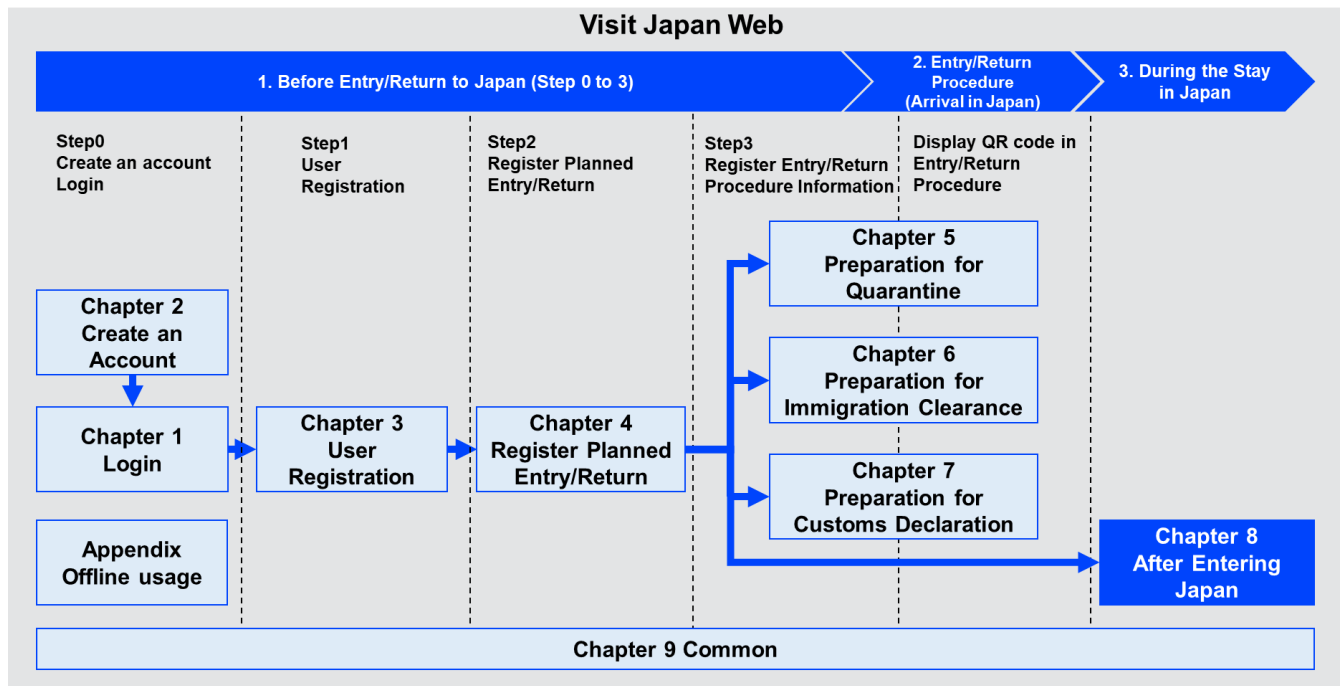
**To cancel displaying the QR code, click “Back to Entry/Return Procedure” to go back to the “Japan Entry/Return Procedure Screen”.**



**Immigration - Display QR Code Screen**

## Chapter 8 After entering Japan (during the stay in Japan)

The position of this chapter in the overall system is indicated by blue highlighting.



### System Overview

## 8-1 Entered Overseas Travel Insurance (recommendation)

Confirm your overseas travel insurance enrollment status.

(1) Display Insurance Status Screen.

Click “Entered overseas travel insurance (recommendation)” in the “Japan Entry/Return Procedure Screen”, and proceed to the “Entered Overseas Travel Insurance - Insurance Status Screen”.

The screenshot displays the 'Japan entry/return procedure' screen on the 'Visit Japan Web' app. At the top, it shows the applicant's name 'DIGITAL HANAKO' and the travel date '2022/11/01'. Below this, there are sections for 'Preparation for quarantine', 'Preparation for immigration clearance', and 'Preparation for customs declaration'. Each section contains a button to 'Display QR code'. The 'After entering Japan (during the stay in Japan)' section is at the bottom, and it contains two options: 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. The 'Entered overseas travel insurance (recommendation)' option is highlighted with a red rectangular box. A 'Back' button is located at the very bottom of the screen.

Japan entry/return  
procedure screen

## (2) Questions

Select the questions about overseas travel insurance that apply.

Information on the website related to travel insurance operated by Japan National Tourism Organization will be displayed according to the answers to the questions.

**To cancel operation, click “Back to Entry/Return Procedure” to return to the “Japan Entry/Return Procedure”.**

Visit Japan Web

Entered Overseas travel insurance (recommendation)  
DIGITAL HANAOKO

Questions

Depending on the answers to questions, information on the travel insurance website operated by the Japan National Tourism Organization will be displayed. If you select "Yes" to all of the questions, guidance will not be displayed. In addition, answers will not be registered in this service.

Question 1: Do you have overseas travel insurance?

☐ Yes

☐ Yes (only credit card incidental insurance)

☐ No

Question 2: (If you selected "Yes" for Question 1)  
Is hospitalization due to the novel coronavirus covered by insurance benefits?

☐ Yes

☐ No or unknown

Back to Entry/Return Procedure

**Entered Overseas Travel Insurance - Insurance Status Screen**

Guidance

There is no guidance regarding overseas travel insurance.

Back to Entry/Return Procedure

**If you selected “Yes” for both Question 1 and Question 2**

Guidance

You will be redirected to the Japan National Tourism Organization website.

Confirm overseas travel insurance (recommendation)

**If anything other than “Yes” was selected for Question 1 or Question 2**

## 8-2 Information in case of illness or injury

Displays a guidance in case of visiting medical facility due to sickness or injury in Japan.

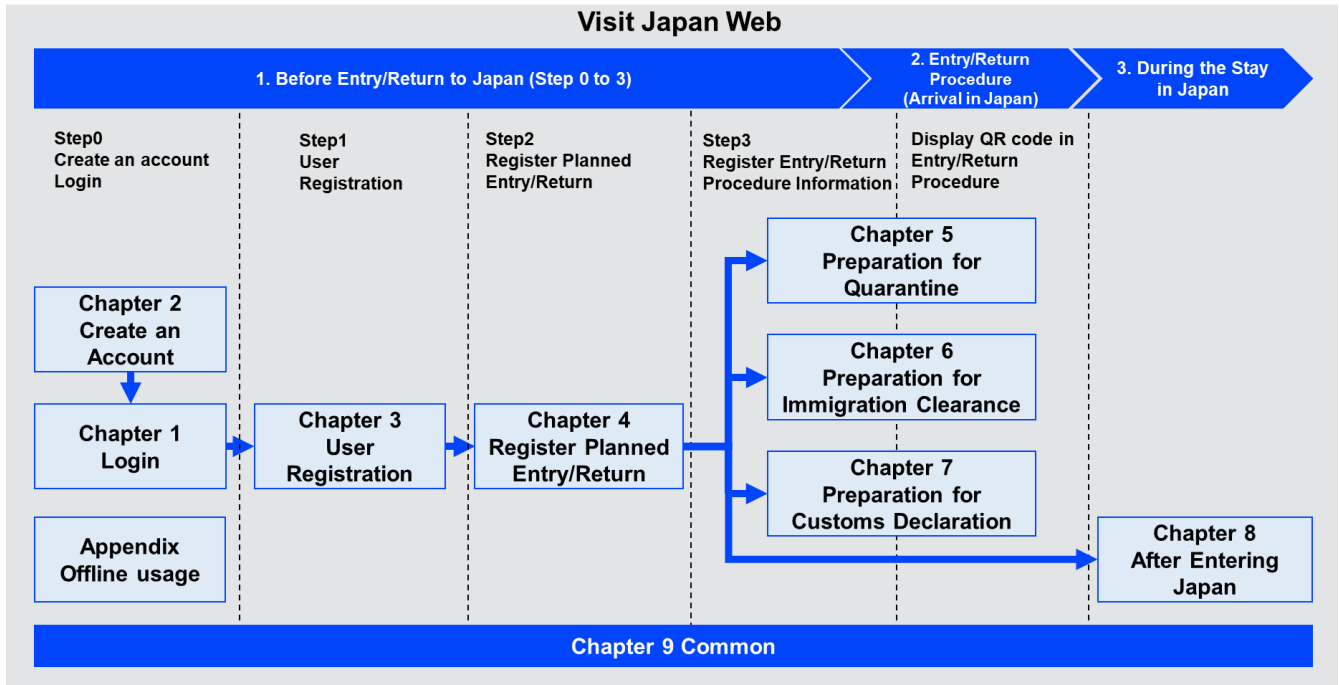
Click “Information in case of illness or injury” in the “Japan Entry/Return Procedure Screen” to display a website about medical facilities operated by Japan National Tourism Organization.

The screenshot shows the 'Visit Japan Web' app interface. At the top, it says 'Japan entry/return procedure' with a user profile 'XXXX Travel' and date '2022/11/01'. Below this, there's a section for 'Applicant' with 'DIGITAL HANAKO' selected. A 'Selection of family members' button is visible. The main content is divided into sections: 'Preparation for quarantine' with a 'Quarantine procedures (Fast Track)' button; 'Preparation for immigration clearance' with a 'Disembarkation Card For Foreigner' button (marked 'Registered') and a 'Display QR code' button; 'Preparation for customs declaration' with a 'Declaration of Personal Effects and Unaccompanied Articles' button (marked 'Registered') and a 'Display QR code' button. The final section is 'After entering Japan (during the stay in Japan)', which contains two buttons: 'Entered overseas travel insurance (recommendation)' and 'Information in case of illness or injury'. The latter button is highlighted with a red rectangular box. At the bottom is a 'Back' button.

Japan Entry/Return  
Procedure Screen

## Chapter 9 Common Functions

The position of this chapter in the overall system is indicated by blue highlighting.



### System Overview

When using Visit Japan Web, the following items can be displayed from the menu icon at the top of each screen.

In addition, when you are logged out, 「Account」 are not displayed.

- App Information
  - Using Visit Japan Web
  - Terms of Use
  - Privacy Policy
  - License
  - Version Information
- Account
  - Change Password
  - Language
  - Logout

From “Visit Japan Web”, this will transition to the “Home Screen” or “Login Screen” depending on the login or logout status.

Login status: Transition to the “Home Screen”.

Logout status: Transition to the “Login Screen”.

Transition to the “FAQ/Inquiry Screen” from the “?” icon.

For the FAQ/inquiry procedures, refer to “1-2 FAQ/Inquiries”.



**Login Screen**

## 9-1 App Information

- Using Visit Japan Web

Click “Using Visit Japan Web” to display the “Using Visit Japan Web” Screen.

Click “Visit Japan Web Instruction Manual (PDF)” to display the instruction manual for the Visit Japan Web services.

Click “Quarantine procedures (Fast Track) User's manual” to display a site explaining about the quarantine procedures  
(<https://teachme.jp/111284/manuals/18991086>).

- Terms of Use

Click “Terms of Use” to display the Terms of Use for using Visit Japan Web.

- Privacy Policy

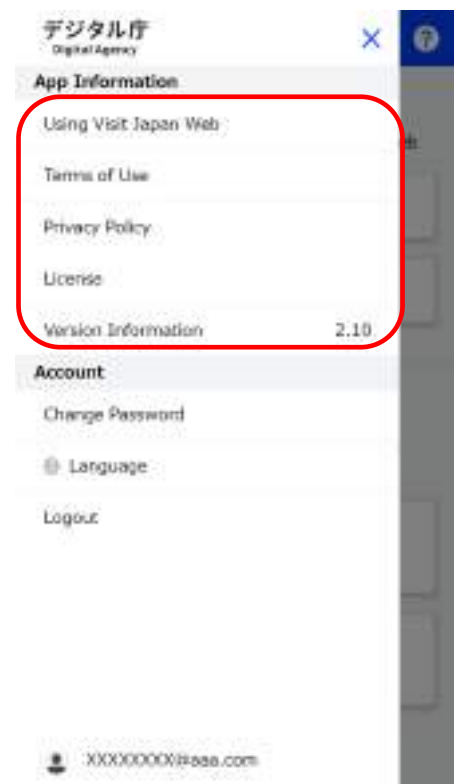
Click “Privacy Policy” to display the Privacy Policy for using Visit Japan Web.

- License

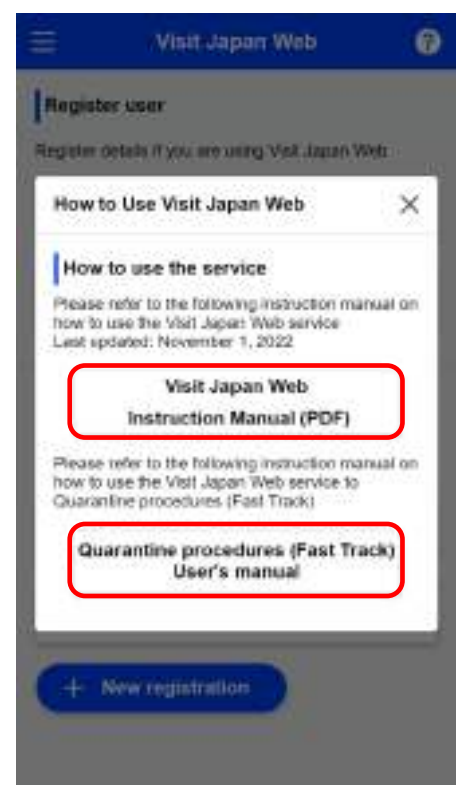
Click “License” to display the License for using Visit Japan Web.

- Version Information

The Visit Japan Web version information is displayed.



Menu Screen



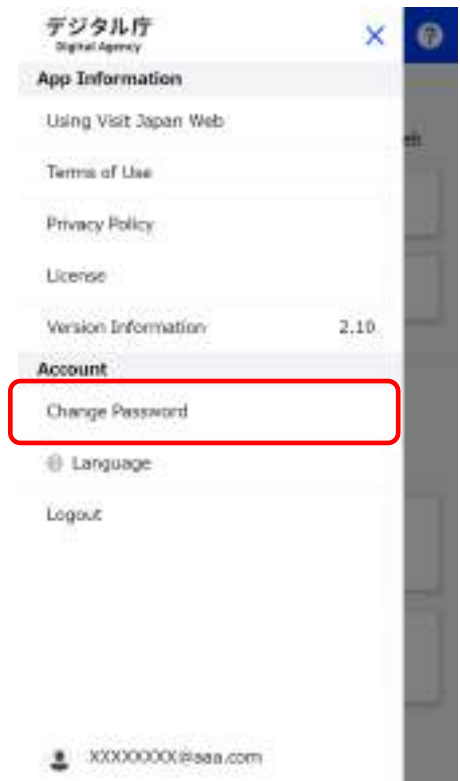
Using Visit Japan Web Screen

## 9-2 Account

This item will be displayed if you have already logged in to Visit Japan Web.

### 9-2-1 Changing Password

Change your Visit Japan Web account password.  
For the password change procedure, refer to “2-2 Changing Password”.



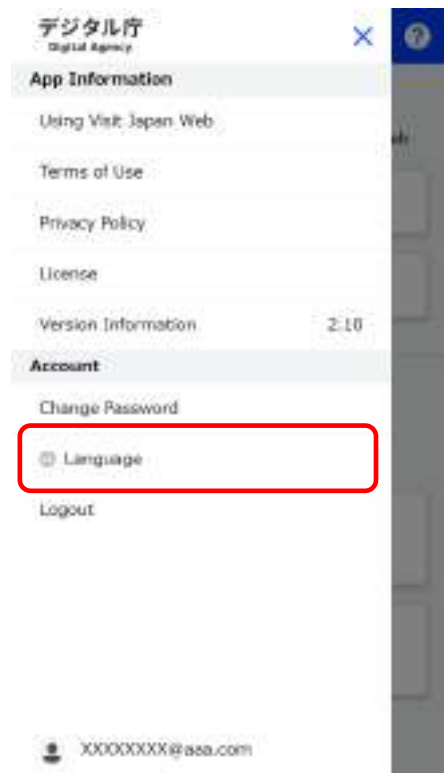
Menu Screen

## 9-2-2 Setting Language

Set the language for using Visit Japan Web.

### (1) Set Language

Open the menu and click “Language” to go to the Set Language Screen.



Menu Screen

### (2) Language selection

In the Set Language Screen

- 日本語
- English
- 中文（简体）
- 中文（繁體）
- 한국어

A language can be selected from above options.

**Click “Change” to configure the language setting.  
To cancel operation, click “Back” to return to the  
previous screen.**

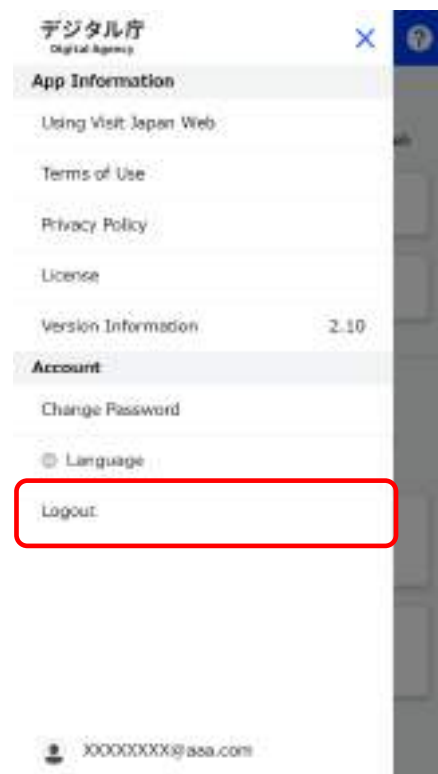


Set Language Screen

### 9-2-3 Logout

Logout from Visit Japan Web.

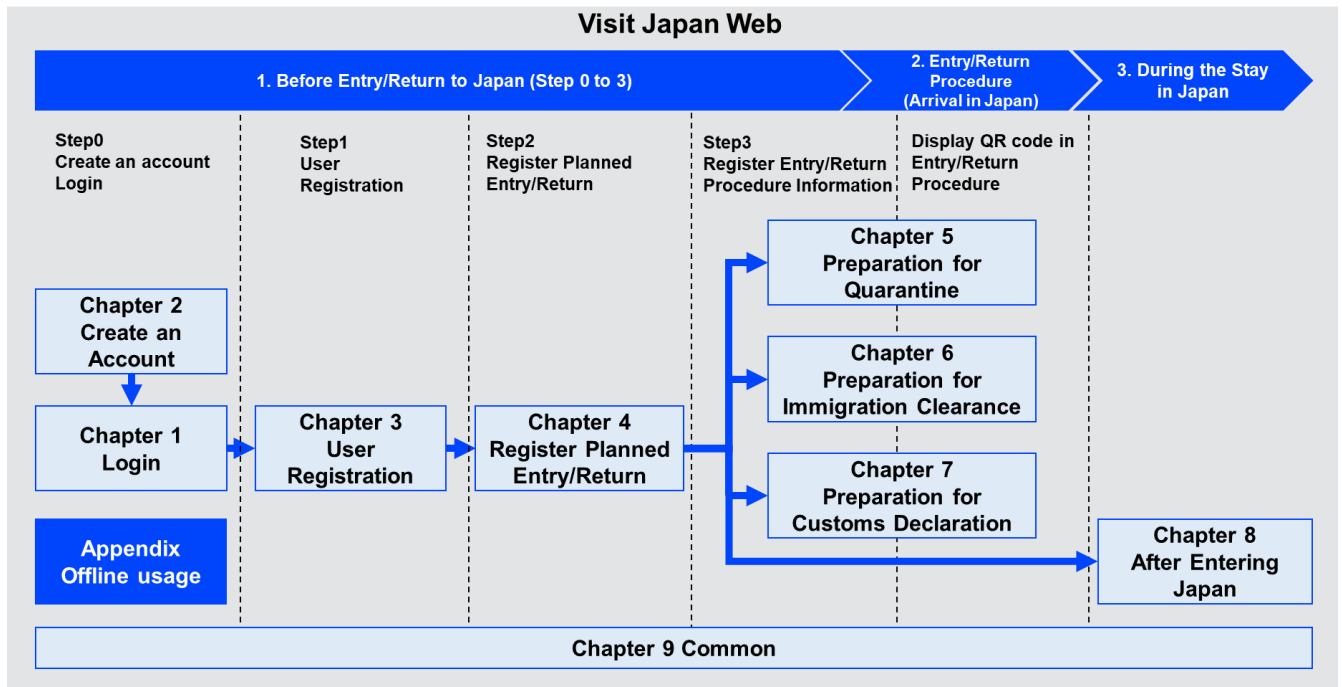
For the logout procedure, refer to “1-4 Logout”.



Menu Screen

## Appendix Offline usage

The position of this chapter in the overall system is indicated by blue highlighting.



### System Overview

## Preparation for offline usage

To use Visit Japan Web offline, you need to install the software in advance.

\* The display and operations described in this section may differ depending on the terminal and browser you are using.

### (1) iPhone/Safari

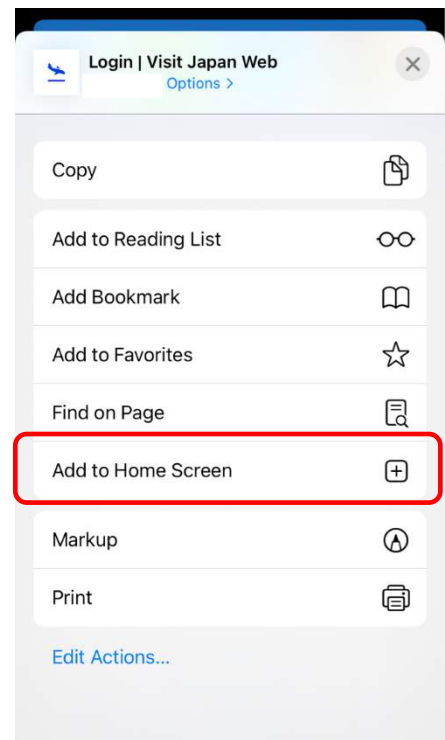
Perform additional operations on the Home screen.

- Tap the icon with the red frame in “Login Screen iPhone/Safari” to display “Option Screen iPhone/Safari”.
- Tap “Add to Home Screen” in “Option Screen iPhone/Safari”.

**After “Add Screen iPhone/Safari to the Home Screen” is displayed, check Visit Japan Web and tap “Add” to add it to the home screen.**



Login Screen iPhone/Safari



Option Screen iPhone/Safari



**Add Screen iPhone/Safari to  
the Home Screen**

## (2) Android/Chrome

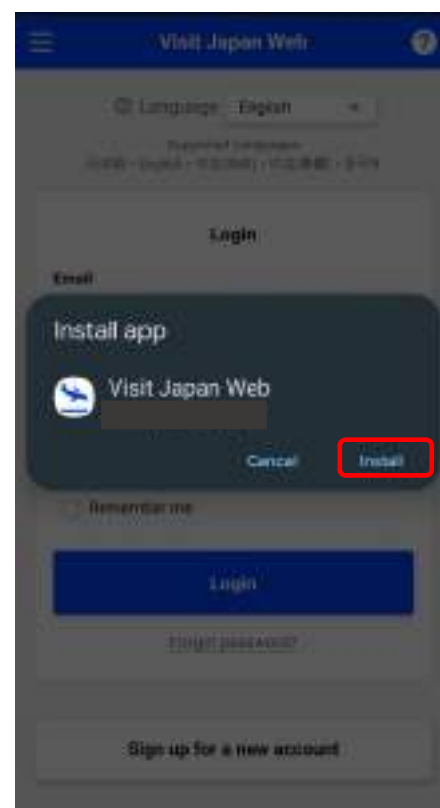
Tap “Add Visit Japan Web to the Home screen” and install the apps required for offline usage.

\*May not be displayed depending on the version.



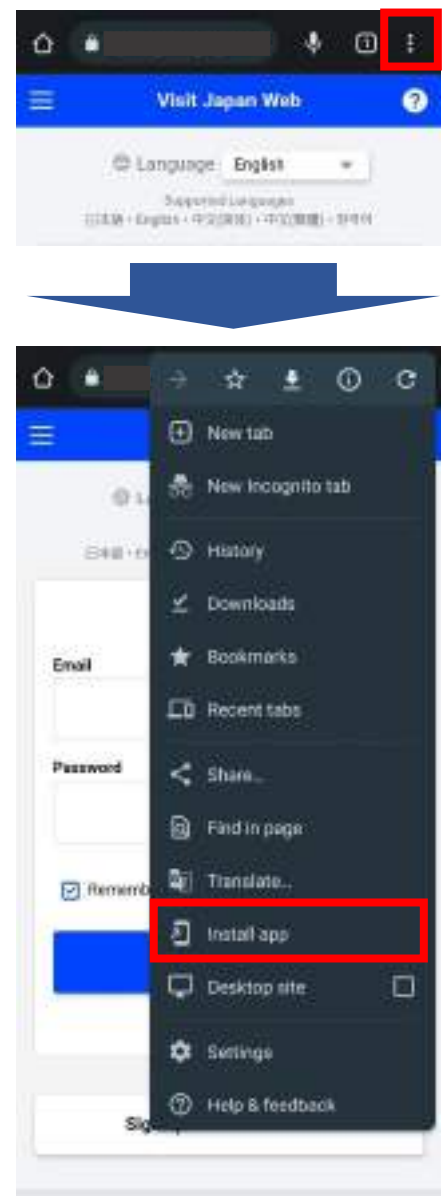
**Login Screen  
Android/Chrome**

Tap “Install” from the displayed dialog, and install the app.



**Login Screen  
Android/Chrome Install**

If “Add Visit Japan Web to the Home screen” is not displayed, tap the menu “:” at the top right of the browser and install from the “Install app”.

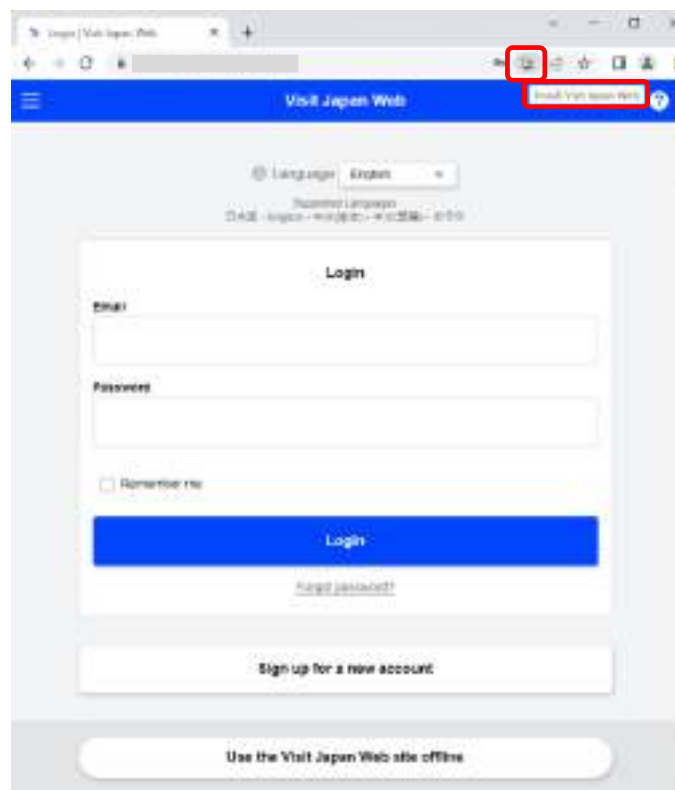


**Install App Screen  
Android/Chrome**

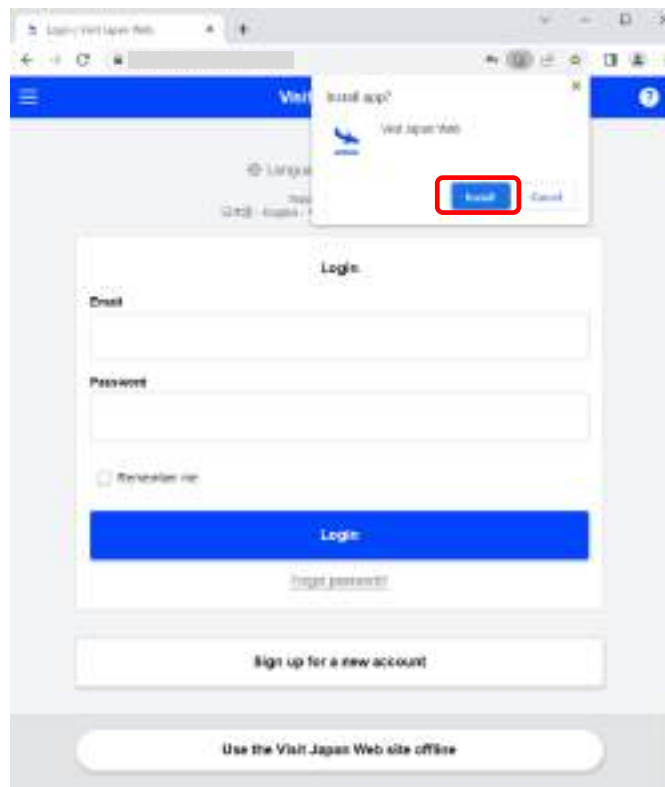
### (3) PC/Chrome

Click the icon “Install Visit Japan Web” displayed in the Address Bar, and install the apps required for offline usage.

**Click “Install” from the displayed dialog, and install the app.**



Login Screen PC/Chrome



Login Screen PC/Chrome Install

## Caution/Restrictions During Offline Usage

After installing Visit Japan Web on your device, you can use it while not connected to the Internet (offline). You can register information about entry/return procedures, check/modify registered details, and display the QR Code required for procedures.

Please check the caution/restrictions before using this.

- Caution/Restrictions

- (1) Some operations cannot be performed offline. Make sure you are connected to the Internet (online). Refer to the table below for offline operation availability.

System Overview	Refer to the table below for offline operation availability.	Remarks
Chapter 1 Login	×	
Chapter 2 Create Account	×	
Chapter 3 User Registration	×	
Chapter 4 Register Planned Entry/Return*	△	• Since new registration is not possible, please register online. Registered plans can be selected online.
Chapter 5 Preparation for Quarantine	×	
Chapter 6 Preparation for Immigration Clearance*	○	
Chapter 7 Preparation for Customs Declaration*	○	
Chapter 8 After Entering Japan	×	
Chapter 9 Common	△	• How to use Visit Japan Web and password changes are not available, so please go online.

\*For Chapters 4 to 7 (excluding Chapter 5), you need to login online in advance to operate offline.

- (2) If details are registered/corrected on multiple devices offline, it may not be possible to confirm the latest registration/correction details from the device. (This is because information will not be linked to other terminals if you remain offline.)  
For this reason, when registering or correcting details on multiple terminals, please do so online.
- (3) If you stay offline, since details registered offline that is not linked to other devices is stored only on that device, if information is deleted, it cannot be recovered.  
After registering offline, please make sure your device is online and open the registered planned entry/return again.