

29th Nov 2022



Dear Trade Partner,

Greetings from InterGlobe Air Transport!

Jetstar Asia to move to T4 in Changi

Jetstar Asia will move from Singapore Changi Airport's Terminal 1 to Terminal 4. This announcement follows a request by Changi Airport Group (CAG), who are relocating airlines across its four terminals to better balance the increase in demand. The agreement follows a comprehensive joint study between Jetstar Asia and CAG to fully understand the implications that the move will have on its operations and the airline's opportunities for growth. Jetstar Asia will relocate to Terminal 4 by 25 March 2023, while Jetstar Airways is reviewing the best option for its operations given the significant amount of connecting passengers between the two airlines. More details to follow.

Self-service Kiosk for Group Bookings (For flights departing from Changi Airport Singapore only)

Group Bookings up to 25 passengers departing Changi Airport Singapore Terminal 1 can now do check-in at our Self-service Kiosk and bag drop up to 12 hours prior to departure!

- To have hassle-free check-in, we encourage passengers to enter booking reference in the Selfservice Kiosk
- While pooling of baggage is permitted within the group, in the event if the total checked baggage has exceeded, excess baggage fee may be charge
- Passengers with visa requirements will still have to proceed to designated counter for a quick document and visa verification check after using the kiosk
- Jetstar Australia (JQ) flights or Jetstar Asia (3K) flights to Osaka and bookings with special services requests will not be able to use the Self-service kiosk Group

Check-in counters at Row 9 counters 1 and 2 will be available if you need any assistance. Click here for more details.

For any further information, kindly contact on the below mentioned.

InterGlobe Air Transport Ltd Jetstar Group of Airlines

Block 3B, 2nd Floor, DLF Corporate Park, DLF City Phase III Gurugram - 122002

Phone: 0124-4823643/644

Email: jetstar.india@interglobe.com