

Our airport measures - update

Due to the current situation at Paris-CDG and Schiphol Airport, we have updated our airport measures to reduce as much inconvenience as we can, where possible.

Travelling via Paris:

For customers (Air France, KLM, Delta Air Lines) arriving at Paris-CDG, the minimum connecting time (MCT) remains increased from 60 to 80 minutes. This applies to:

- Connections between Terminal E and Terminal G and affects customers with a connection from Europe to Intercontinental destinations (ICA) and vice versa.
- Intercontinental flights arriving at Terminal E and with a connecting flight via Terminal F (until September 30).
- All other MCTs are back to normal.

Travelling via Amsterdam:

1. The MCT has been increased again for all connections via Amsterdam:
 - From Europe to Europe: MCT is increased from 40 to 60 minutes
 - From Europe to ICA and vice versa: MCT is increased from 50 to 70 minutes
2. We are continuing to reserve a number of seats on KLM and KLM Cityhopper flights to European destinations so that passengers who missed their flights due to long queues at Schiphol can be rebooked.

As we understand the current situation may cause uncertainty for your customers' trip, we are offering extra flexibility in case your customer would like to voluntarily change their ticket.

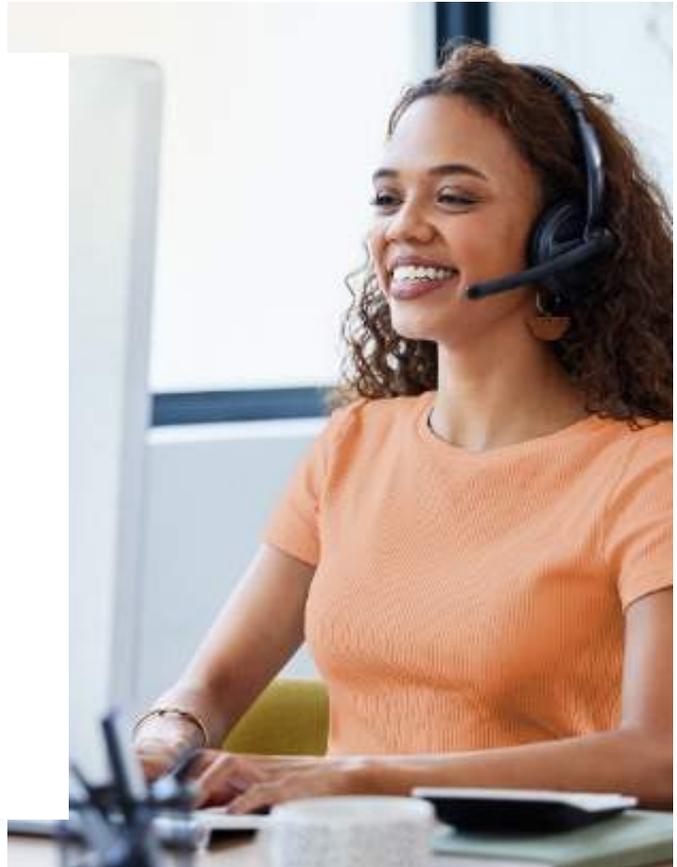
Please apply the dedicated Air France and KLM Voluntary Rebook Policy available on AgentConnect.biz

MEASURES OVERVIEW

Prepare for travelling

At Air France and KLM, we want your customer to experience their journey as smoothly as possible. For this purpose, we have created a list of 12 handy tips and tricks to help your customer be as prepared as possible. What better way than starting their business trip without a last-minute rush!

> [Find tips](#)



Air France and KLM winter schedule

This winter, your customers can choose from even more direct Air France and KLM flights from Paris and Amsterdam! Together with the complementary flight schedules of our Transatlantic partners, Delta Air Lines and Virgin Atlantic, your customers can also benefit from an increasing number of North American and other destinations.

Check out the network maps for November 2022 until March 2023:

- Worldwide overview
- Europe overview
- Domestic France overview



CES 2023 with Air France, KLM, or Delta Air Lines

Breakthrough technologies and global innovators: between January 5–8, 2023, the Las Vegas Consumer Electronics Show (CES) is the place to be! Especially for this occasion, Air France, KLM, and Delta take your customer straight from Paris or Amsterdam to Las Vegas. Air France offers two direct flights from Paris on January 3 and 4, KLM has two additional direct flights from Amsterdam, on January 2 and 4, while our partner Delta offers two direct flights from Paris and two from Amsterdam on January 3 and 4.





Air France’s Train + Air: Improved check-in

Air France passengers can choose to combine a journey by air travel and train. With Train + Air, Air France offers customers the possibility to buy a combined ticket. With 18 railway stations connected to Paris-Charles de Gaulle and/or Paris-Orly airports, Train + Air provides access to the entire Air France international network including the French regions.

For an even better check-in experience, online check-in is now possible with both your customers’ airline and train ticket for their journey. Online check-in is available for tickets purchased as of July 19, with a travel date from November 16, 2022, onwards.

With online check-in, your customer will receive their two e-tickets within 30 hours before departure. Therefore, they no longer need to pass by the SNCF (French Rail Company) counter, but can directly check-in online for the entire journey. And, did you know your customer can also earn Flying Blue Miles on the train portion of their trip?



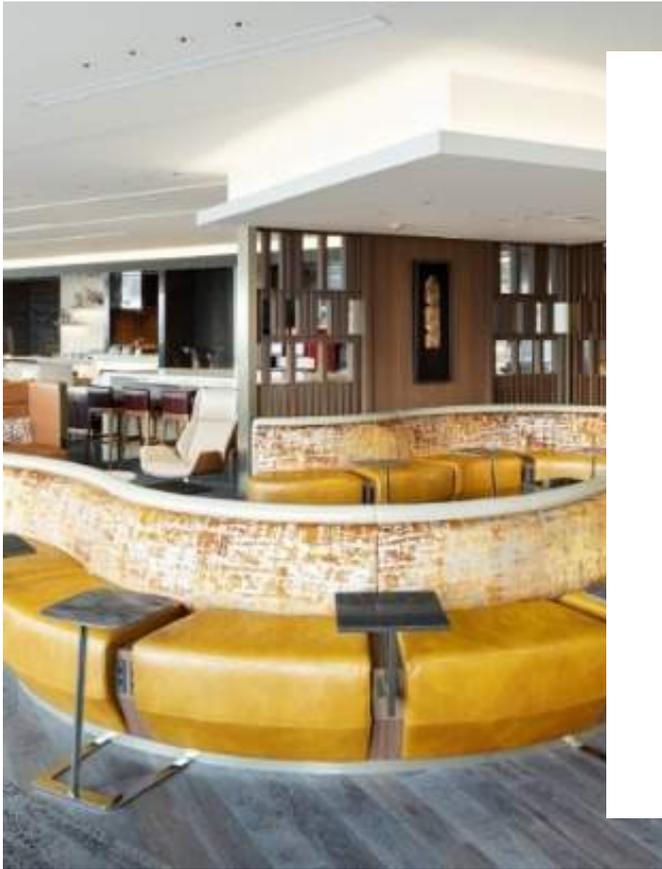
Rethinking, reducing, reusing and recycling waste

> Read more



How we innovate to become more energy efficient

> Read more



New: Tokyo Haneda Airport Delta Air Lines SkyClub

Air France and KLM eligible customers (depending on travel class and Flying Blue tier level) can enjoy a luxurious time-out from travelling at Tokyo Haneda Airport's new Delta SkyClub! With various bars, work booths, high-speed Wi-Fi, and shower rooms, your customers can catch up on rest or work amid uniquely designed spaces that celebrate Japanese culture with panoramic views, including Mount Fuji.

> [More information](#)

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