- **GREAT ETHIOPIAN RUN 2022 ALL-INCLUSIVE PACKAGE:**

- **GREAT MESKEL 2022 FESTIVAL ALL-INCLUSIVE PACKAGE:**

- **Avail of attractive economy and business class fares for travel on ET641/640 & ET689/688 EX BOM, DEL and All ET African, European & Middle East Online destinations, Toronto, Newark, New York, Washington & Chicago with FREE STPC if transit at Addis Ababa is more than 8 hours.**

Schedule and Fares filed in all GDSs.

Enjoy Special Economy All Inclusive Fares for travel Ex Mumbai to African Sectors on ET641/ET640
Ethiopian
SECTOR ONE WAY RETURN
JUBA 33,091 61,640
MOGADISHU 81,082 96,501
HARGESIA 47,684 63,153
ASMARA 43,274 73,593
ENTEBEE 26,744 43,780
DJIBOUTI 44,056 67,073
KHARTOUM 29,456 55,192
Ethiopian
THE NEW SPIRIT OF AFRICA
A STAR ALLIANCE MEMBER

Enjoy Special Economy All Inclusive Fares for travel Ex Mumbai to Indicated African Sectors on ET641/ET640 Effective June 1, 2022
Ethiopian
SECTOR ONE WAY RETURN
CPT 34,612 55,119
DLA 36,759 71,772
DSS 42,203 82,875
ENU 68,212 117,151
FBM 29,687 58,060
GBE 41,993 78,317
GOM 37,058 68,350
HAH 37,846 71,210
HRE 27,986 54,082
GGR 62,552 104124
FREE STPC
Ethiopian
THE NEW SPIRIT OF AFRICA
A STAR ALLIANCE MEMBER

- **Ethiopian Airlines 5 kgs online check-in incentive**

!!! NOW CHECK-IN ONLINE USING ETHIOPIAN MOBILE-APP AND WEBSITE AND AVAIIL OF 5KG ADDITIONAL BAGGAGE ALLOWANCE !!!

Incentive program

5kg baggage incentive for all Mobile App and web check-in

Eligible passengers

All passengers checking-in through their mob-app and web departing from Ethiopian online destinations without connecting another airline.

Validity

From Jun 1st 2022, to December 31 2022

Terms and Conditions

- The incentive is applicable on ET operated flights only.
- The 5kg baggage incentive is eligible only for passengers with online check-in using ET Mobile-app or Website on ET online routes, except from UK.

- **Ethiopian Airlines Ancillary Products:**

Kindly contact local Ethiopian Airlines own or accredited General Sales & Service Agents located in your territories for any further information, booking or assistance on above.

- **ET Mandatory Booking Procedures**

APIS INFORMATION:

To ensure smooth handling of all our mutual customers, we solicit your usual understanding and cooperation in ensuring strict compliance as mentioned under.

- **It is a mandatory to insert passengers' information in all bookings on ET. Effective immediately, kindly ensure to insert below passenger information in all bookings made by your respective offices.**

- Passport number.
- Passenger name as per passport.
- Date of issue.
- Date of Expiry.
- Place of issue.
- Date of Birth.

PASSENGER CONTACT INFORMATION:

Important guidelines from Ethiopian Airlines and IATA

Ethiopian is committed to contact and advise -its esteemed customers of any flight changes due to operational or other reasons. This allows our customers to arrive 'ready-to-board' at the airport and ensures a better customer experience. Without customer contact details, Ethiopian is unable to contact and advise its customers prior to departure, and customers are not being informed about changes made on their flights. Therefore, Ethiopian would like to enforce the IATA's **Resolution 830d in all markets effective June 01,2019.** This amendment requires agencies to provide - contact details of passengers such as telephone numbers and email addresses, thus enabling a better travel experience for our -customers.

Details and formats regarding this new required documentation are referenced below.

The following SSR codes are for customer contact information during a Schedule Irregularity (IROPS) situation:

- SSR CTCE – customer email address
- SSR CTCM– customer mobile phone number

Note:

- Members and BSP Airlines shall use these contact details exclusively for operational notifications, e.g. flight cancellation, schedule change, etc. and shall not use the contact details for sales & marketing purposes.
- In an unlikely situation if customer is not willing to provide contact detail please insert the agency email address and phone number, and it then becomes their responsibility to inform the passenger of any changes to his flight or reservation.
- The Agent shall be solely liable for the consequences of its failure to comply with this resolution.
- For any command inquiries or other GDS's command, please contact your GDS Help Desk.

* Instruct all your frontline reservation/booking staff to use the applicable SSR entry codes (As per CRS being used) as indicated in table under, to correctly capture the required passenger's details [Phone and email].*

*Further to our above, **if for any reason a passenger is not willing to /does not have an email address, then please advise ensure to insert your agency email address & phone number using the applicable SSR formats (As per CRS being used) as indicated in table under, indicate a remark in PNR under OSI that pax does not have email ID** and then inform the passenger of any IRREGULAR OPERATIONS.*

Please ensure to use the applicable SSR entry codes (As per CRS being used) indicated in in trailing table to correctly capture the required passenger's details [Phone and email], at the time a booking is made itself, and not subsequently only once PNR is ticketed.

Commands for adding SSR CTCE/M for widely used GDSs.

GDS	Entry commands
	Email (CTCE): - 3CTCE (segment number)/Email address -Name association

Sabre Travel Network (1S/1B)	e.g. : 3CTCE1/BILALMO//ETHIOPIANAIRLINES.COM -1.1 **Phone number (CTCM): -** 3CTCM (segment number)/phone number-Name association e.g. : 3CTCM1/251966115167-1.1 Note: Phone number format (country code-area code-subscriber number).
Amadeus (1A)	**Email (CTCE): -** SR CTCE-Email Address/Passenger association e.g. : SR CTCE-BILALMO//ETHIOPIANAIRLINES.COM /P1 **Phone number (CTCM): -** SR CTCM-Phone number/Passenger association e.g. : SR CTCM-966557749606/P1 **Note:** Phone number format (country code-area code-subscriber number).
Travel port (1G/1P/1V)	• **Galileo (1G)** **Email (CTCE): -** SI. (Passenger Association)/SSRCTCE (airline code) (segment number)/Email Address e.g. : SI.P2/SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM **Phone number (CTCM): -** SI. (Passenger association)/SSRCTCM (airline code) (segment number)/Phone number e.g. : SI. P1/SSRCTCMETHK1/251966115167 **Note:** Phone number format (country code-area code-subscriber number). • **World span (1P)** **Email (CTCE): -** 3SSRCTCE (airline code) (segment number)/Email Address-Passenger association e.g. : 3SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM-1.1 **Phone number (CTCM): -** 3SSRCTCM (airline code) (segment number)/Phone Number-Passenger association e.g. : 3SSRCTCMETHK1/251966115167-1.1 **Note:** Phone number format (country code-area code-subscriber number). • **Apollo (1V):** **Email (CTCE): -** @:3SSRCTCE (airline code) (segment number)/passenger association/Email Address e.g. @: 3SSRCTCEETHK1/N1/BILALMO//ETHIOPIANAIRLINES.COM **Phone number (CTCM): -** @:3SSRCTCM (airline code) (segment number)/Passenger association/Phone number e.g. @:3SSRCTCMETHK1/N1/251966115167 **Note:** Phone number format (country code-area code-subscriber number).
Travel sky (1E)	**Email (CTCE): -** SSR CTCE (airline code) (Email address)/Passenger association e.g. : SSR CTCE ET HK1 BILALMO//ETHIOPIANAIRLINES.COM/P1 **Phone number (CTCM): -** SSR CTCM (airline code) (segment number) Phone number/Passenger association e.g. : SSR CTCM ET HK1 251966115167/P1

	Note: Phone number format (country code-area code-subscriber number).	
Infini (1F)	**Email (CTCE): -** 3CTCE/Email Address-Name Association e.g. : 3CTCE/BILALMO//ETHIOPIANAIRLINES.COM-1.1 **Phone number (CTCM): -** 3CTCM/Phone number - Name Association e.g. : 3CTCM/251966115167-1.1 **Note:** Phone number format (country code-area code-subscriber number).	
Axess (1J)	**Email (CTCE): -** 3SSRCTCE (airline code) (segment number)/Email Address-Name Association e.g. : 3SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM-1.1 **Phone number (CTCM): -** 3SSRCTCM (airline code) (segment number)/Phone Number-Name Association e.g. : 3SSRCTCMETHK1/251966115167-1.1 **Note:** Phone number format (country code-area code-subscriber number).	

NOTE: NO PASSENGER WILL BE ACCEPTED AT AIRPORT IF ABOVE DATA NOT PRESNT IN BOOKING.

SHEBA MILES ENROLLMENT:

- ***To enable our esteemed passengers get their miles credit in a timely manner please ensure that passengers Frequent flyer Shebamiles / Star Alliance partner airlines number are updated***
- *Existing Sheba Miles & Star Alliance partners numbers of all passengers traveling on ET to be inserted in all bookings without fail.*
- *Every new passenger who is currently not yet enrolled under our Sheba Miles program, to be enrolled in same through our website using link indicated under.*

https://shebamiles.ethiopianairlines.com/enrollment

Incase of any further clarification same, please do not hesitate to contact our office or alternately you can send your query vide an email to bomres@ethiopianairlines.com.

- **GENERAL COVID REGULATIONS**

- THE COVID-19 CERTIFICATE SHOULD READ RTPCR FROM ICMR RECOGNISED HOSPITAL OR CLINIC.
- **To ensure minimum physical contact and smooth movement of passengers in the present pandemic situation, without compromising on the verification of the necessary details, the airline operators are advised to accept only those passengers who are carrying a negative RT-PCR test report with QR code for boarding international flights departing from India.**
- The report should be valid as per country specific directives.
- The report should be strictly automated, printed in English and signed and stamped by the ICMR recognized Hospital or Clinic
- All mandatory online forms for destination should be filled prior to reporting for the flight and proof of same to be carried to the airport
- Please check respective destination country website for detailed COVID related travel regulations from below link.

https://www.ethiopianairlines.com/aa/travel-updates/updates-on-covid-19(coronavirus)

- Web Check-in is mandatory.
- Please carry a duplicate copy of your report to the airport

- **Mandatory Web Check:**

Web Check-in is mandatory for travel on Ethiopian Airlines from India (BOM/DEL) and all ET Online Worldwide destinations.

Hence kindly advise all your frontline staff internally to ensure awareness and instruct them to intimate all passengers booked from your respective offices to use the QR code and do online web/mobile check-in before coming to airport and avoid possible inconvenience and smooth handling.

To Check-in your flight online, please click here on below link:

https://www.ethiopianairlines.com/aa/book/booking/web-check-in

Click on below link check if your sector is eligible for Web Check-In.

https://www.ethiopianairlines.com/aa/en/information/check-in-information/online-check-in-eligibility

Web Check-In starts 72 hours before departure and ends 2 hours before departure.

- **Ethiopian E-Visa:**

- **Fly Ethiopian and Indulge with Sheba Sky Connect**

Worried the aircraft on your next flight might not offer in-flight connectivity? Check again. Ethiopian just added B787 aircraft in to its WIFI collection aircraft. This addition not only makes all ET's wide body aircraft fully equipped with WIFI connectivity but also helps to serve the customer with similar standard services between the aircraft.

However comfy you think these aircraft already are, there is now added travel experience with ET – connecting you to the world from the comfort of your seat. Yes, comfort has no limits. Book, fly, surf and pilot your journey from your convenient spots, our website and mobile app, among others.

- **Online booking platform for Passenger and Cargo Charter Flights:**

Ethiopian Airlines has launched an online booking platform for charter flights. Book your charter flights here. https://www.ethiopianairlines.com/aa/book/booking/charter-flights

BOOK ONLINE
PASSENGER AND CARGO CHARTER FLIGHTS