



• **GREAT ETHIOPIAN RUN 2022 ALL-INCLUSIVE PACKAGE:**

GREAT ETHIOPIAN RUN
 From Asia Sunday, November 20, 2022 Starting from USD 1010 2 Nights 3 Days

Package Includes:

- International airfare
- 2 Nights* accommodation at Ethiopian Skyline hotel or similar
- Meal: 2 Breakfast, 2 Lunch and 2 Dinner (Dinner: Pasta Party on Day 02)
- Ground transportation including all transfers
- Great Run registration fee
- City Tour of Addis Ababa
- Entrance fees
- Guide service
- T-Shirt
- Cultural Show

Package Excludes:

- Any activity not mentioned in the package includes part

note:

- The fares currently restricted to ET own offices
- Please contact the local sales office to have the fares

Ethiopian Holidays

• **GREAT MESKEL 2022 FESTIVAL ALL-INCLUSIVE PACKAGE:**

MESKEL CELEBRATION

From **Asia** Monday, September 26, 2022 Starting from USD 895 2 Nights 3 Days



Package Includes:

- International Airfare
- 1 Night accommodation at Ethiopian Skyflight hotel or similar
- 1 Night at Entoto Kuriftu tented camp
- Meals plan: 2 Lunches and Tahmer
- Breakfast on September 27 & 28
- Half day Addis Ababa city Tour on September 26
- Attending eve of Meskel celebration
- Entrance fees to attraction sites
- English speaking local guide
- Ground transportation service including transfers

Package Excludes:

- Any other activity not mentioned in the package includes part

Note: 7% commissionable

Visit us www.ethiopianholidays.com
 Call us at Tel: +251 115742284/42092/42097/42098
 Email: ETHolidays@ethiopianairlines.com
 Terms and conditions apply

Ethiopian Holidays

- Avail of attractive economy and business class fares for travel on ET641/640 & ET689/688 EX BOM, DEL and All ET African, European & Middle East Online destinations, Toronto, Newark, New York, Washington & Chicago with **FREE STPC** if transit at Addis Ababa is more than 8 hours.

Schedule and Fares filed in all GDSs.

**Enjoy Special Economy All Inclusive Fares for
travel Ex Mumbai to African Sectors on
ET641/ET640**



SECTOR	ONE WAY	RETURN
JUBA	33,091	61,640
MOGADISHU	81,082	96,501
HARGESIA	47,684	63,153
ASMARA	43,274	73,993
ENTEBEE	26,744	43,780
DJIBOUTI	44,056	67,073
KHARTOUM	29,456	55,192

*Fare rules as per system | Fare is subject to change
without prior notice
For any assistance contact
OHA sales office on +912266449963

Ethiopian
የኢትዮጵያ
THE NEW SPIRIT OF AFRICA
A STAR ALLIANCE MEMBER 

Enjoy Special Economy All Inclusive Fares for travel Ex Mumbai to Indicated African Sectors on ET641/ET640 Effective June 1, 2022



SECTOR	ONE WAY	RETURN
CPT	34,612	55,119
DLA	36,759	71,772
DSS	42,203	82,875
ENU	68,212	117,151
FBM	29,687	58,060
GBE	41,993	78,317
GOM	37,058	68,350
HAH	37,846	71,210
HRE	27,986	54,082
GGR	62,552	104,124

FREE STPC

*Fares valid as per system | Fares subject to change without prior notice
For any assistance contact
IADW sales office on +912230840003

Ethiopian
የኢትዮጵያ
THE NEW SPIRIT OF AFRICA

A STAR ALLIANCE MEMBER 

Enjoy Special Economy All Inclusive Fares for travel Ex Mumbai to Indicated African Sectors on ET641/ET640 Effective June 1, 2022



SECTOR	ONE WAY	RETURN
TNR	32,309	58,838
MPM	31,866	59,426
VFA	52,320	88,800
KAN	36,878	72,385
LAD	74,323	119,421
LBV	62,410	112,475
LFW	68,985	112,854
LOS	37,982	67,717
LUN	25,461	50,628
NDI	58,488	98,339
NBO	21,011	36,151
MBA	25,555	48,548

FREE STPC

*Fare rules as per system | Fare is subject to change without prior notice. For any assistance contact BOM sales office on +912268460900

Ethiopian Airlines
THE NEW SPIRIT OF AFRICA
A STAR ALLIANCE MEMBER

Ethiopian Airlines 5 kgs online check-in incentive

!!! NOW CHECK-IN ONLINE USING ETHIOPIAN MOBILE-APP AND WEBSITE AND AVAIL OF 5KG ADDITIONAL BAGGAGE ALLOWANCE !!!

CHECK-IN ONLINE &

GET 5 KG ADDITIONAL BAGGAGE ALLOWANCE

ONLINE CHECK-IN MUST BE COMPLETED IN ADVANCE OF TRAVEL AND NOT BE USED TO ACCESS SPECIAL DEPARTURES



Ethiopian Airlines
THE NEW SPIRIT OF AFRICA

Incentive program

5kg baggage incentive for all Mobile App and web check-in

Eligible passengers

All passengers checking-in through their mob-app and web departing from Ethiopian online destinations without connecting another airline.

Validity

From Jun 1st 2022, to December 31 2022

Terms and Conditions

- The incentive is applicable on ET operated flights only.
- The 5kg baggage incentive is eligible only for passengers with online check-in using ET Mobile-app or Website on ET online routes, **except from UK.**

- **Ethiopian Airlines Ancillary Products:**

Kindly contact local Ethiopian Airlines own or accredited General Sales & Service Agents located in your territories for any further information, booking or assistance on above.

The graphic is a collage of images and text promoting Ethiopian Airlines' ancillary products. On the left, the text 'PURCHASE ONLINE' is prominently displayed. Below it, a list of services is shown with checkmarks: EXTRA LEG ROOM, FLIGHT UPGRADES, PREFERRED SEAT, WIFI ON BOARD, FLIGHT PASS, EXCESS BAGGAGE, CASHIER, and LOUNGE ACCESS. The central part of the graphic features several diamond-shaped images: a white car, a person walking on a red carpet, a person in a white shirt, a person sleeping in a plane seat, and a hand holding a smartphone displaying a flight app. On the right, the text '... AND MANY MORE' is written in yellow. At the bottom right, the Ethiopian Airlines logo is shown with the tagline 'THE NEW SPIRIT OF AFRICA' and 'A STAR ALLIANCE MEMBER'. The bottom left corner contains small text: 'For more information, Please contact your nearest Ethiopian Office or Accredited OTA' and the website 'www.ethiopianairlines.com'.

- **ET Mandatory Booking Procedures**

APIS INFORMATION:

To ensure smooth handling of all our mutual customers, we solicit your usual understanding and cooperation in ensuring strict compliance as mentioned under.

• **It is a mandatory to insert passengers' information in all bookings on ET. Effective immediately, kindly ensure to insert below passenger information in all bookings made by your respective offices.**

- Passport number.
- Passenger name as per passport.
- Date of issue.
- Date of Expiry.
- Place of issue.
- Date of Birth.

PASSENGER CONTACT INFORMATION:

Important guidelines from Ethiopian Airlines and IATA

Ethiopian is committed to contact and advise -its esteemed customers of any flight changes due to operational or other reasons. This allows our customers to arrive 'ready-to-board' at the airport and ensures a better customer experience. Without customer contact details, Ethiopian is unable to contact and advise its customers prior to departure, and customers are not being informed about changes made on their flights. Therefore, Ethiopian would like to enforce the IATA's **Resolution 830d in all markets effective June 01,2019**. This amendment requires agencies to provide - contact details of passengers such as telephone numbers and email addresses, thus enabling a better travel experience for our -customers.

Details and formats regarding this new required documentation are referenced below.

The following SSR codes are for customer contact information during a Schedule Irregularity (IROPS) situation:

- SSR CTCE – customer email address
- SSR CTCM– customer mobile phone number

Note:

- Members and BSP Airlines shall use these contact details exclusively for operational notifications, e.g. flight cancellation, schedule change, etc. and shall not use the contact details for sales & marketing purposes.
- In an unlikely situation if customer is not willing to provide contact detail please insert the agency email address and phone number, and it then becomes their responsibility to inform the passenger of any changes to his flight or reservation.
- The Agent shall be solely liable for the consequences of its failure to comply with this resolution.
- For any command inquiries or other GDS's command, please contact your GDS Help Desk.





* Instruct all your frontline reservation/booking staff to use the applicable SSR entry codes (As per CRS being used) as indicated in table under, to correctly capture the required passenger's details [Phone and email].*

*Further to our above, **if for any reason a passenger is not willing to /does not have an email address, then please advise ensure to insert your agency email address & phone number using the applicable SSR formats (As per CRS being used) as indicated in table under, indicate a remark in PNR under OSI that pax does not have email ID** and then inform the passenger of any IRREGULAR OPERATIONS.*



Please ensure to use the applicable SSR entry codes (As per CRS being used) indicated in in trailing table to correctly capture the required passenger's details [Phone and email], at the time a booking is made itself, and not subsequently only once PNR is ticketed.

Commands for adding SSR CTCE/M for widely used GDSs.

GDS	Entry commands
	Email (CTCE): - 3CTCE (segment number)/Email address -Name association

<p>Sabre Travel Network (1S/1B)</p> 	<p>e.g. : 3CTCE1/BILALMO//ETHIOPIANAIRLINES.COM -1.1</p> <p>Phone number (CTCM): -</p> <p>3CTCM (segment number)/phone number-Name association</p> <p>e.g. : 3CTCM1/251966115167-1.1</p> <p>Note: Phone number format (country code-area code-subscriber number).</p>
<p>Amadeus (1A)</p> 	<p>Email (CTCE): -</p> <p>SR CTCE-Email Address/Passenger association</p> <p>e.g. : SR CTCE-BILALMO//ETHIOPIANAIRLINES.COM /P1</p> <p>Phone number (CTCM): -</p> <p>SR CTCM-Phone number/Passenger association</p> <p>e.g. : SR CTCM-966557749606/P1</p> <p>Note: Phone number format (country code-area code-subscriber number).</p>
<p>Travel port (1G/1P/1V)</p> 	<ul style="list-style-type: none"> • Galileo (1G) <p>Email (CTCE): -</p> <p>SI. (Passenger Association)/SSRCTCE (airline code) (segment number)/Email Address</p> <p>e.g. : SI.P2/SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM</p> <p>Phone number (CTCM): -</p> <p>SI. (Passenger association)/SSRCTCM (airline code) (segment number)/Phone number</p> <p>e.g. : SI. P1/SSRCTCMETHK1/251966115167</p> <p>Note: Phone number format (country code-area code-subscriber number).</p> <ul style="list-style-type: none"> • World span (1P) <p>Email (CTCE): -</p> <p>3SSRCTCE (airline code) (segment number)/Email Address-Passenger association</p> <p>e.g. : 3SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM-1.1</p> <p>Phone number (CTCM): -</p> <p>3SSRCTCM (airline code) (segment number)/Phone Number-Passenger association</p> <p>e.g. : 3SSRCTCMETHK1/251966115167-1.1</p> <p>Note: Phone number format (country code-area code-subscriber number).</p> <ul style="list-style-type: none"> • Apollo (1V): <p>Email (CTCE): -</p> <p>@:3SSRCTCE (airline code) (segment number)/passenger association/Email Address</p> <p>e.g. @: 3SSRCTCEETHK1/N1/BILALMO//ETHIOPIANAIRLINES.COM</p> <p>Phone number (CTCM): -</p> <p>@:3SSRCTCM (airline code) (segment number)/Passenger association/Phone number</p> <p>e.g. @:3SSRCTCMETHK1/N1/251966115167</p> <p>Note: Phone number format (country code-area code-subscriber number).</p>
<p>Travel sky (1E)</p> 	<p>Email (CTCE): -</p> <p>SSR CTCE (airline code) (Email address)/Passenger association</p> <p>e.g. : SSR CTCE ET HK1 BILALMO//ETHIOPIANAIRLINES.COM/P1</p> <p>Phone number (CTCM): -</p> <p>SSR CTCM (airline code) (segment number) Phone number/Passenger association</p> <p>e.g. : SSR CTCM ET HK1 251966115167/P1</p>



	<p>Note: Phone number format (country code-area code-subscriber number).</p>
<p>Infini (1F)</p> 	<p>Email (CTCE): - 3CTCE/Email Address-Name Association e.g. : 3CTCE/BILALMO//ETHIOPIANAIRLINES.COM-1.1</p> <p>Phone number (CTCM): - 3CTCM/Phone number - Name Association e.g. : 3CTCM/251966115167-1.1</p> <p>Note: Phone number format (country code-area code-subscriber number).</p>
<p>Axess (1J)</p> 	<p>Email (CTCE): - 3SSRCTCE (airline code) (segment number)/Email Address-Name Association e.g. : 3SSRCTCEETHK1/BILALMO//ETHIOPIANAIRLINES.COM-1.1</p> <p>Phone number (CTCM): - 3SSRCTCM (airline code) (segment number)/Phone Number-Name Association e.g. : 3SSRCTCMETHK1/251966115167-1.1</p> <p>Note: Phone number format (country code-area code-subscriber number).</p>

NOTE: NO PASSENGER WILL BE ACCEPTED AT AIRPORT IF ABOVE DATA NOT PRESENT IN BOOKING.

SHEBA MILES ENROLLMENT:

To enable our esteemed passengers get their miles credit in a timely manner please ensure that passengers Frequent flyer Shebamiles / Star Alliance partner airlines number are updated

Existing Sheba Miles & Star Alliance partners numbers of all passengers traveling on ET to be inserted in all bookings without fail.

Every new passenger who is currently not yet enrolled under our Sheba Miles program, to be enrolled in same through our website using link indicated under.

<https://shebamiles.ethiopianairlines.com/enrollment>

Incase of any further clarification same, please do not hesitate to contact our office or alternately you can send your query vide an email to bomres@ethiopianairlines.com.

GENERAL COVID REGULATIONS

- THE COVID-19 CERTIFICATE SHOULD READ RTPCR FROM ICMR RECOGNISED HOSPITAL OR CLINIC.
- **To ensure minimum physical contact and smooth movement of passengers in the present pandemic situation, without compromising on the verification of the necessary details, the airline operators are advised to accept only those passengers who are carrying a negative RT-PCR test report with QR code for boarding international flights departing from India.**
- The report should be valid as per country specific directives.
- The report should be strictly automated, printed in English and signed and stamped by the ICMR recognized Hospital or Clinic
- All mandatory online forms for destination should be filled prior to reporting for the flight and proof of same to be carried to the airport
- Please check respective destination country website for detailed COVID related travel regulations from below link.

[https://www.ethiopianairlines.com/aa/travel-updates/updates-on-covid-19\(coronavirus\)](https://www.ethiopianairlines.com/aa/travel-updates/updates-on-covid-19(coronavirus))

- **Web Check-in is mandatory.**
- Please carry a duplicate copy of your report to the airport

- **Mandatory Web Check:**

Web Check-in is mandatory for travel on Ethiopian Airlines from India (BOM/DEL) and all ET Online Worldwide destinations.

Hence kindly advise all your frontline staff internally to ensure awareness and instruct them to intimate all passengers booked from your respective offices to use the QR code and do online web/mobile check-in before coming to airport and avoid possible inconvenience and smooth handling.



To Check-in your flight online, please click here on below link:

<https://www.ethiopianairlines.com/aa/book/booking/web-check-in>

Click on below link check if your sector is eligible for Web Check-In.

<https://www.ethiopianairlines.com/aa/en/information/check-in-information/online-check-in-eligibility>

Web Check-In starts 72 hours before departure and ends 2 hours before departure.

- **Ethiopian E-Visa:**



- **Fly Ethiopian and Indulge with Sheba Sky Connect**

Worried the aircraft on your next flight might not offer in-flight connectivity? Check again. Ethiopian just added B787 aircraft in to its WIFI collection aircraft. This addition not only makes all ET's wide body aircraft fully equipped with WIFI connectivity but also helps to serve the customer with similar standard services between the aircraft.

However comfy you think these aircraft already are, there is now added travel experience with ET – connecting you to the world from the comfort of your seat. Yes, comfort has no limits. Book, fly, surf and pilot your journey from your convenient spots, our website and mobile app, among others.



- **Online booking platform for Passenger and Cargo Charter Flights:**

Ethiopian Airlines has launched an online booking platform for charter flights. Book your charter flights here. <https://www.ethiopianairlines.com/aa/book/booking/charter-flights>

