

# FLASH



 AIR CANADA  
**TRAVEL READY** 



## **Air Canada Equips Customers with a Powerful New Trip Planning Tool Through Expanded Travel Ready Hub**

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Air Canada unveiled its expanded Travel Ready hub, an interactive online tool to help you and your customers plan and prepare for upcoming trips. The Hub can be used to easily and conveniently obtain such information as necessary travel documentation, COVID-19 test requirements and country travel restrictions for any global destination.

We want to highlight three key messages to be travel ready:

1. Make sure to review entry requirements for every country on the itinerary, including if connecting via another country.
2. If travels require a COVID-19 test, ensure the right test, molecular (e.g. PCR, LAMP, NAAT, etc.) or antigen, taken within the valid time window.
3. We suggest that customers arrive at the airport earlier than they normally would, especially for international flights, as security and customs could be busier.



# GETTING BUSINESS BACK IN THE AIR

## Know the Entry Requirements Before Travel

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To limit the spread of COVID-19, governments across the globe have imposed various travel restrictions. These new travel restrictions may be imposed or amended with little warning.

Each country/province also has unique requirements which may include forms that must be completed and submitted online, and/or printed and presented at the airport prior to boarding a flight. Failure to meet these requirements may result in long delays at the airport or upon arrival at the destination. Travellers may also be refused travel or be subject to government enforcement action for non-compliance.

Please ensure your customers are aware of all necessary requirements for entry, exit from or transit through, each country/province on their itinerary regardless of if the flight is operated by Air Canada or another carrier. There are many types of COVID-19 tests. Not all are accepted by a given country, and not all testing entities provide the same tests. Ensure that your customers are aware of the required test for their destination.

You and your customers can refer to our [Travel Ready hub](#) which highlights important information.

## Important: Our Policies

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We encourage you to refer to our [online DRS](#) and [aircanada.com/agents](http://aircanada.com/agents) for the latest versions of our policies.



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Élu meilleur transporteur  
aérien en Amérique du Nord

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