

DSL/INC/142/20-21/MKTG NR

Dated: 30th DEC 2020

All Travel Partner's
Northern Region,

Subject: Waiver for Date Change on India to Japan sector.

Since September 2020, the Government of Japan has been issuing fresh Visa for foreign nationals including Indians under "Phased Measure for Resuming Cross Border Travel". Under this special scheme, new Visas have been granted to foreign nationals including Indians.

In their recent circular on 26 Dec 2020, Japanese govt. has suspended travel on such issued Visas, which is effective after 00:00 hrs (Japan local time) of 4th January 2021 till 31st January 2021. Hence in order to facilitate & provide flexibility to our esteemed passengers on such issued Visas, it has been decided to extend benefits as per below details:

A) APPLICABILITY: Applicable for tickets issued till 28 Dec 2020 on 098 Document.

B) **REISSUANCE:** Changes permitted only through AI offices, ATO/CTO & Call centre and proper record of supporting documents to be kept.

C) PENALTIES: All such passengers who were ticketed to travel on AI operated flight AI1306 (DEL-NRT sector) between 4th January 2021 till 31st January 2021 would be offered free date change for first instance only.

(D) APPLICABILITY OF FARE DIFFERENCE: a. NIL fare difference will be applicable for First Instance only. b. For any subsequent changes, difference in fare applicable. Down selling of RBD/FARE is not permitted.

(D) WAIVER NUMBER: 38/INT/20

All are requested to kindly disseminate this to all front line staff, Sub Agents.

Stay Safe, Stay Healthy.

Team Air India Marketing,
Northern Region, N.Delhi

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