

Greetings from Air France – KLM India.

The current situation is still affected by the COVID-19 pandemic. Air France and KLM continue to operate flights from India in accordance with the **“bilateral air bubble”** agreement with France and The Netherlands, offering travel solutions to customers during these challenging times.

The **“bilateral air bubble”** agreement between India and The United States of America has further expanded. Effective **1st January 2021**, the agreement permits partner Delta Air Lines to codeshare with KLM, offering customers more opportunities on the Air France - KLM - Delta Joint Venture. Customers can now fly between India and USA via Amsterdam. *Similar agreement exists with Air France since November 2020.*

For bookings from/to India – USA only DELTA Marketing Code should be used for all Air France, KLM and Delta Flights.

BOOKING SCOPE & ELIGIBILITY CRITERIA:

- **USA:**
 - For legal compliance, only Delta codeshare flight numbers to be used. **(Air France and KLM marketed flights are not sellable to/from USA)**
 - Sales via all indirect channels and www.delta.com. **(Flights to USA are not displayed on Air France and KLM websites)**
 - Fares will be quoted only when Delta marketing code is used.
 - Air France and KLM marketed flights while being visible in GDS will not quote fares as not in scope.
 - Manual pricing is not permitted.
 - Passengers are personally responsible to ascertain eligibility based on the ENTRY requirements applicable at destination.
- **EUROPE, SOUTH AMERICA AND AFRICA**
 - Sales via all direct and indirect channels. Air France & KLM websites and GDS.
 - For legal compliance, codeshares are not permitted on India routes on either Air France or KLM.
- **ELIGIBILITY:**
 - **FLIGHTS FROM INDIA**
 - i. Indian nationals destined to any country in EU/Schengen area, South America and Africa.
 - ii. All foreign nationals destined for EU/Schengen area, South America and Africa. Their dependants/spouses accompanied or otherwise.
 - iii. Seamen of any foreign nationality destined for countries in EU/Schengen area, South America and Africa.
 - iv. Seamen holding Indian passport subject to clearance from Ministry of Shipping and destined for countries as mentioned above.
 - **FLIGHTS TO INDIA**
 - v. Indian nationals permitted to travel from any country in EU/Schengen area, South America and Africa.
 - vi. OCI cardholders (Overseas Citizen of India)/POI cardholders (Person of Indian Origin) travelling from any country in EU/Schengen area, South America and Africa.
 - vii. All foreign nationals from any country in EU/Schengen area, South America and Africa and their dependants/spouses accompanied or otherwise. Relevant category of dependent visa is required. Travel not permitted based on tourist visa.
 - viii. Seamen of all nationalities from EU/Schengen area, South America and Africa.
- **NOT IN SCOPE:** Travel not permitted to Canada & U.K on Air France and KLM flights.

Air France and KLM flight operations are in strict compliance with the regulations and scope approved by competent authorities in India.

In acknowledgement with the current situation, we request you to strictly adhere to the scope and guidelines. For more details on scope and process visit www.airfrance.in, www.klm.com and www.agentconnect.biz

Should you need any assistance, our sales teams will be happy to help!

Regards,
Air France - KLM India