



Japan Airlines

"S12 ~ S16, Vatika Business Centre,
Gate No.1, Eastern & Central Wing,
3rd Floor, Thapar House, 124, Janpath,
New Delhi – 110001, INDIA.
Tel: 011 – 23310990, 23324922
Fax: 011 – 23351915

Dear Trade Partners,

NOTICE DATE: 25/08/21

NOTICE TO PASSENGERS WHOSE TRANSIT IN JAPAN NOT PERMITTED DUE TO QUARANTINE REASONS

[JAL international] To all passengers traveling via Japan

Thank you for flying with Japan Airlines.

The Japanese Government is fortifying border controls and quarantine measures for people entering Japan.

Travelers who are not entering Japan but transferring directly to a third country are not required to submit any documents and inspections upon entry into Japan. However, the following cases require entry into Japan. This email is being sent to trade partners (to inform passengers) who has the following itinerary from the destination in Japan. Please make sure to check the following as you may not be allowed to enter Japan and board according to your reservations.

1. Transferring between Tokyo International Airport (Haneda Airport) and Narita International Airport,

2. Travelers with a connecting flight out of Narita International Airport the following day

Example (2.) JL7046/13JUL HKGNRT 1030/1605

JL8006/14JUL NRTJFK 1100/1105

→ Transit is not permitted due to overnight transit at NRT.

(※ Due NRT is not a 24-hour airport)

[Important] Entry restrictions / Quarantine measures:

Please check for travel conditions / quarantine measures of the destination and transit country from the URL below.

<https://www.jal.co.jp/jp/en/info/2020/other/flysafe/flights-service/quarantine-immigration/>

Customers are also advised to check the latest relevant information from embassies, consulates, and health organizations of the destination country.

Japanese government is strengthening border control and quarantine measures for travelers entering Japan.

Please check the latest information before departure.

<https://www.jal.co.jp/jp/en/info/2020/inter/201227/>

If you would like to change flight or refund, please contact Japan Airlines Reservations before the original reserved flight.

Passengers who are faced with immigration restrictions will be able to change or refund JAL international tickets without charge, regardless of fare rules.

In that case, please contact us by the day before your original flight.

In the case of a refund, there is a time limit for the refund request.

Please make sure to request refund as following time limit.

[Before travel] Within 30 days of 1 year from ticketing date

[After the start of the trip] Within one year and thirty days from the start of the trip

"Above stated travel restriction/docs requirement are evolving & stand valid as on date, however sighting to sudden changes in border measures/restrictions, JAL shall not be liable for changes arising to above content as guided/alterd by Competent authorities/ or any other third party recognized/authoritative to bring /enforce changes with immediate effect in this nature of notice outlined conditions/& Contents/thereof"

For any queries, please be free to mail us on india.sales@jal.com or contact us on 011 - 23323174, 23327608, 23324923, 23324924.

Yours Sincerely

Japan Airlines

(Sales & Reservation Team)