

For customers travelling from Japan to India

Currently, International passenger flights have been suspended for both arrival and departure in India (except those flights which are approved by the authorities). All foreign nationals are allowed to enter the country with proper documentation except for sightseeing purposes.

For more information, please check the Ministry of Foreign Affairs of Japan, Overseas Safety Homepage.

For visa process, please check with the Embassy of India in Japan or the Consulate General of India in Osaka.

In addition, in order to prevent the spread of the New Coronavirus infection, the government of India requires all passengers to submit certain information before the arrival of the flight in India.

If you have purchased a ticket to India, please contact us at least 48 hours before the departure of your flight with below information.

In-case all the required documents are not submitted in advance, you may be refused boarding or not allowed to enter India.

Thank you for your understanding and cooperation.

1. Information required by the Government of India (English only)
 - a. Flight number and departure date
 - b. Name (same as passport)
 - c. Date of birth (DD/MM/YYYY)
 - d. Gender (Male / Female / Others)
 - e. Passport number
 - f. Purpose of entering India
 - g. Type of visa
 - h. Domicile in India state
 - i. Full address in India (specify district)
 - j. Contact phone numbers outside India
 - k. Contact phone number in India
 - l. COVID-19 test done
 - m. Designation in the company(Profession/ Skill-Set)

※For Mumbai route, we will send you a Google form for answering after contacting the following ANA Mumbai Office Reservation Email.

※For Delhi route, please send the necessary information directly to the following ANA Delhi Branch Reservation Email.

※If you have not contacted ANA Reservation team 48 hours before departure, please fill out the form below and submit at check-in counter at Haneda Airport or Narita Airport.

(Link URL) [Format](#)

Contact information

For Haneda = Delhi route : ANA Delhi Branch Reservation Email Address: delrsvn@ana.co.jp

For Narita = Mumbai route : ANA Mumbai Office Reservation Email : bomrsvn@ana.co.jp

※English and Japanese language is available.

※Business hours are 9: 00-18: 00 Indian time excluding holidays.

2. Quarantine registration

a. **Self-Declaration form(updated on 23rd FEB)**

It is mandatory to apply for the Self-Declaration form from after 22 Feb 11:59 pm IST and obtain a registration confirmation email. Please note that you will not be able to enter India if you have not completed your online submission.

Also it is mandatory to register for the RT-PCR test negative certificate performed within 72 hours before departure.

Please apply from here, the link of Delhi airport website:
<https://www.newdelhairport.in/airsuvidha/apho-registration>

Also it is mandatory to register for the RT-PCR test negative certificate performed within 72 hours before departure.

By registering the RT-PCR test negative certificate before departure on the Self-Declaration form, it is possible to transfer to India domestic flights, and exemption from quarantine. (14-day self-monitoring <prevention of infection such as temperature measurement, wearing masks, and ensuring social distance>) Please apply Self-Declaration form when you receive the PCR test results. Please note that passengers who have not obtained an RT-PCR test negative certificate conducted within 72 hours before departure will be refused boarding.

After application, a registration confirmation email will be sent to the applicant. Upon arrival, the quarantine officer and the Immigration Bureau may ask you to present them individually, so please carry two printed sheets with you. Please note that soft copy on computers, mobile phones, and tablets cannot be accepted.

Please note that in each state of India, after passengers arrive in their respective states, additional quarantine and detention measures may be taken according to local evaluations. Passengers are required to check the rules of each state in advance and prepare accordingly.

b. Exemption Request Form(updated on 24th FEB)

Exemption Request Form is required only when there is an exigency due to the death in the family. After application, a registration confirmation email will be sent to the applicant. Upon arrival, the quarantine officer and the Immigration Bureau may ask you to present them individually, so please carry printed sheets with you. Please note that soft copy on computers, mobile phones, and tablets cannot be accepted.

Please apply from here, the link of Delhi airport website:
<https://www.newdelhairport.in/airsuvidha/covid-19-exemption-international-passenger>

✘There is no special instruction from the Government of India regarding the format of the PCR test. Please prepare a general English version that has a description such as RT-PCR or real time PCR and the time of the test.

✘If you are connecting to an Indian domestic flight , you can transfer on the same day or the next day of the arrival of your international flight. Incase of stopover for more than 24Hrs, you will be required to stay for 14 more days and then continue to the final destination.Please check the Quarantine related information in each state.

✘As per the instructions of the Indian government, it is recommended for every passenger to wear a safety kit including face shield, mask, alcohol based sanitizer etc. Face shields and sanitizers are distributed at the airport check-in counter. Those who take the middle seats are required to wear a gown as part of their PPE. We will prepare the necessary items according to the number of passengers who are eligible.