

Dear Traveler,

Greetings.....

To reassure comfort and safety during Covid-19 period, all our customers can now change itinerary with NO CHANGE FEE. Changes can be made unlimited times without change fee only if the change is made on/before 31st March 2021.

Please refer to the following fare eligibility, conditions and handling.



Ticketing period

New Ticket issued be

Travel period

Departure up to

Applicable Itinerary

Fares fo

Eligibility



How many times can you change?

Changes can be made unlimited times without
For any changes made after 31st March 2021 f
change.
Subsequently, fare rule of the newly priced fare
Depending on the new fare rule condition, char

Any Fare Difference?

Customers will be allowed to change free of ch
Fare rule applies including departure period, m
If the new flight is priced higher, the customer

Changes on ANA Website

Not applicable on India site.
Any booking change must be made before the

Changes at ANA's Call Center and ANA Counters

Processing fee will be charged when customers
*conditions apply.

Cancellations

Cancellations will be subject to the ticket's fare