

Date: November 02, 2021

To, To,

BSE Limited Phiroze Jeejeebhoy Towers Dalal Street Mumbai - 400001, India National Stock Exchange of India Limited Exchange Plaza, C-1 Block G Sandra Kurla Complex, Bandra (E) Mumbai - 400051, India

Sub: Investor Presentation

Dear Sir/ Madam,

With reference to the listing compliances, We hereby submit Investor Presentation of Easy Trip Planners Limited.

The aforesaid information will also be hosted on the website of the Company at www.easemytrip.com

You are requested to take the aforesaid on record

Thanking you

Yours faithfully, For EASY TRIP PLANNERS LIMITED

Towner

Priyanka Tiwari Company Secretary and Compliance Officer Membership No: A50412

Easy Trip Planners Limited

Registered Office: Building No 223, Patparganj Industrial Area, Patparganj, New Delhi, Delhi 110092 Phone: +91 - 11 - 43030303, 43131313 E-mail: support@easemytrip.comWeb: www.EaseMyTrip.com| CIN No. L63090DL2008PLC17904











































Q2 FY22 Investor Presentation

November 2021

Safe Harbor



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The **2nd Largest** Online Travel Platform
Serving more than **11 Mn** Happy Customers

Gross Booking Revenue (GBR)

Rs. 895 Crs +164% YoY

Air Segment Booking*

18.63 lacs +153%YoY

Adjusted Revenue

Rs. 101 Crs +291% YoY

Profit After Tax (PAT)

Rs. 27 Crs +330% YoY

Gross Booking Revenue (GBR)

Rs. 1,252 Crs +186% YoY

Air Segment Booking*

25.80 lacs +189% YoY

Adjusted Revenue

Rs. 150 Crs +312% YoY

Profit After Tax (PAT)

Rs. 42 Crs +396% YoY

Q2 FY22





92.3%

GMV comes

from B2C

business

88.8%Transactions done by B2C customers

86%
of our
Customers
never stop
using us

Shubhankar Banerjee – 10th October 2021

This is a very good application to book flights tickets and hotels at **cheaper rates** from other Apps

Mohsin Furkh – 30th September 2021

Whenever I had to book a ticket, nothing comes in my except easemytrip and the **customer service** they provide is very nice. 5/5 for there service

Raman Ranjan – 8th October 2021

Best app and best company to provide good services. **Hassle free** travel booking and customer service experience. Good work team

Satyam Yadav – 17th October 2021

Very useful app, saved a lot of money with **Zero Convenience Fees** or other coupons

Live to Travel – 4th January 2021

As the name suggests it is a really very easy to book your travel bookings, they provide **24/7 support**, and also in the recent pandemic they have extended their support of **free cancellations on flights and hotel bookings**

Nitesh Gupta, VP Holidays – Joined as Fresher, 11 years with EMT Every day brings in a new set of learning and that is what I love about EaseMyTrip. The work culture and ethics are other things that are truly inspirational for me.

Sunil Arora, VP Operations – Joined as Fresher, 13 years with EMT My role is to serve customers efficiently and keep the NPS score above 65. I feel blessed to have grown my career with EMT.

Sonal Arora, Team Leader, Tech Support – Joined as Fresher, 11 years with EMT

My team ensures 100% customer friendly and glitch free experience for our users while booking flights is just two clicks

Sumit Mahajan, AVP Technology – Joined as Fresher, 10 years with EMT Our aim is to make technical advancement that consistently adds value to out users in terms of the experience. EMT truly recognizes team efforts

Ashish Malhotra, AVP Audit – Joined as Fresher, 13 years with EMT My team ensures that all cancellations and refunds are handled smoothly, started as a fresher & now running team of 13 people

Strong & Sustainable Demand for Tourism Industry



| Particulars (Rs. in Mn) | Q2 | FY22 | Q2 | FY21 | Q1I | FY22 | H1F | Y22 | H1 | FY21 |
|---|--------|----------|--------|----------|--------|----------|--------|----------|--------|----------|
| Gross Booking Revenue (GBR) | 8,9 | 50.9 | 3,3 | 92.9 | 3,5 | 67.1 | 12,5 | 518.1 | 4,3 | 80.3 |
| Revenue/Income | Amount | % of GBR |
| A. Revenue from Operation (as per financials) | 436.9 | 4.9% | 99.5 | 2.9% | 187.0 | 5.2% | 623.9 | 5.0% | 135.0 | 3.1% |
| B. Discounts to customers | 442.3 | 4.9% | 66.7 | 2.0% | 176.6 | 4.9% | 618.9 | 4.9% | 84.5 | 1.9% |
| C. Other Income (claims written back) | 129.5 | 1.4% | 92.0 | 2.7% | 126.1 | 3.5% | 255.6 | 2.0% | 144.4 | 3.3% |
| Adjusted Revenue (A + B + C) | 1008.8 | 11.3% | 258.2 | 7.6% | 489.7 | 13.7% | 1498.5 | 12.0% | 363.9 | 8.3% |
| Other Income (Finance + Non Operating) | 31.4 | | 31.4 | | 34.4 | | 65.8 | | 63.6 | |
| Adjusted Income | 1040.2 | 11.6% | 289.6 | 8.5% | 524.1 | 14.7% | 1564.2 | 12.5% | 427.5 | 9.8% |
| Total Expense | | | | | | | | | | |
| Discounts to customers | 442.3 | 4.9% | 66.7 | 2.0% | 176.6 | 4.9% | 618.9 | 4.9% | 84.5 | 1.9% |
| Employee Expenses | 50.3 | 0.6% | 49.8 | 1.5% | 46.1 | 1.3% | 96.4 | 0.8% | 97.5 | 2.2% |
| Marketing & Sales Promotion | 83.0 | 0.9% | 27.3 | 0.8% | 27.6 | 0.8% | 110.6 | 0.9% | 45.7 | 1.0% |
| Payment Gateway Charges | 58.7 | 0.7% | 23.3 | 0.7% | 27.9 | 0.8% | 86.6 | 0.7% | 30.9 | 0.7% |
| Other Expenses | 36.9 | 0.4% | 27.1 | 0.8% | 33.7 | 0.9% | 70.6 | 0.6% | 36.3 | 0.8% |
| Finance Cost | 2.8 | 0.0% | 5.2 | 0.2% | 1.4 | 0.0% | 4.2 | 0.0% | 5.4 | 0.1% |
| Depreciation | 2.2 | 0.0% | 1.6 | 0.0% | 2.2 | 0.1% | 4.4 | 0.0% | 3.2 | 0.1% |
| Total Expense | 676.3 | 7.6% | 200.9 | 5.9% | 315.4 | 8.8% | 991.7 | 7.9% | 303.6 | 6.9% |
| PBT | 363.8 | 4.1% | 88.7 | 2.6% | 208.7 | 5.9% | 572.5 | 4.6% | 123.9 | 2.8% |
| Tax | 92.5 | 7.1/0 | 27.1 | 2.0/0 | 54.4 | 3.370 | 147.0 | 7.070 | 37.3 | 2.0/0 |
| Other Comprehensive Income | 0.1 | | 1.5 | | -4.4 | | -4.3 | | -1.7 | |
| PAT PAT | 271.4 | 3.0% | 63.1 | 1.9% | 149.8 | 4.2% | 421.2 | 3.4% | 84.9 | 1.9% |

Recent milestones achieved by EaseMyTrip



Acquisition of Traviate

- o The first-ever acquisition; will add a new revenue stream and enable EaseMyTrip to do B2B hotel and holiday transactions.
- o A 100% technology-driven platform, Traviate lists more than 1.2 million hotels and has enabled more than 2 Lakh transactions to date.

International Expansion

- Expanded our international presence to Philippines, Thailand, and the USA
- Anticipating a huge pent-up global demand for the travel and tourism sector in the coming months

Partnership with SpiceJet

- o SpiceHolidays- the newly launched holiday vertical of SpiceJet is exclusively powered by EaseMyTrip.
- o Will strengthen its offerings in the holiday segment.

• USD 10 Million Agreement with Travelport

 Renewed agreement with InterGlobe Technology Quotient to provide seamless access to ITQ's travel commerce platform – Travelport (1G).

Dubai Expo partnership

- Will promote Dubai Expo 2020 amongst the various spectrums along with FICCI for the next six months.
- As a part of this partnership, EaseMyTrip will also undertake various online and offline initiatives to promote the event in India.

Full-Refund due to medical reasons

 Launched an industry-first, free of charge, full refund medical policy through which customers can claim a complete refund on domestic air ticket cancellations caused due to medical emergencies.

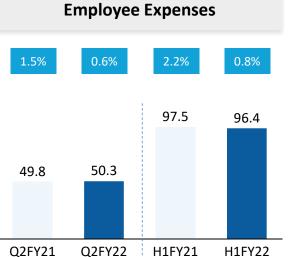
Special Airfare-Discount on Waitlisted Train-Ticket

- o Offers discounted air tickets of up to 50% to users with waitlisted train tickets.
- Eases financial woes associated with last-minute flights and strengthening travel sentiments.

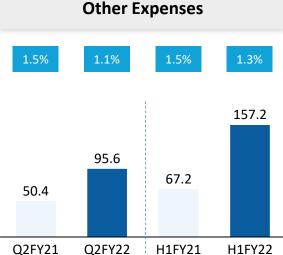
Attaining even better Operational Efficiencies











- In line with the competition intensity, we have offered more discounts for customer stickiness & acquisition across our portal. We anticipate discounts to ease off for coming quarters on the back of strong recovery in demand
- Our employee expenses has been under control and have been flat in absolute terms. However, our employee expenses as a % of GBR stood at 0.6% as compared to 1.5% for same quarter last year. For H1FY22 our employee expenses as a % of GBR stood at 0.8% as compared to 2.2% for H1FY21
- ✓ With focused marketing & sales promotion expenses we have been able to increase our market share. Our marketing expenses were marginally down at around 0.9% of GBR for H1FY22 as compared to 1.0% of GBR in H1FY21
- ✓ Other expenses as a % of GBR were down from 1.5% in Q2FY21 to 1.1% in Q2FY22

Q2 & H1 FY22 Operational Performance





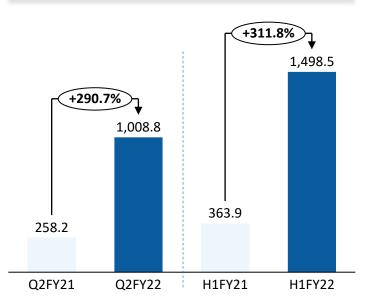
- ✓ We have witnessed strong recovery in demand across our segments and are optimistic of the demand scenario going forward on the back of strong tailwinds in terms of revenge travel and recovery in the travel and tourism industry
- ✓ Air Segments for the quarter were **up by 153**% and for H1FY22 were **up by 189**%. We have witnessed strong demand and with our constant customer engagement, customer acquisition and focused marketing initiatives, we have been **able to inch up our market share** in the Air segment considerably
- ✓ We have been working on our hotel segment and has been able to successfully grow in that segment. Hotel nights booking in Q2FY22 & H1FY22 were up by 961%
 & 1176% respectively. We have surpassed our hotel nights booking of FY21 in just H1FY22 and are confident of future growth in this segment, with our competitive pricing & vide offerings across hotels

✓ Our Train, Buses & Other segment in H1FY22 together have seen a booking of 2.31 Lacs up by 267%

Q2 & H1 FY22 Financial Highlights



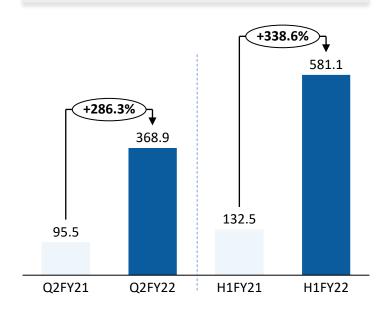
Adjusted Revenue



Adjusted Revenue

- ✓ Recovery in travel & tourism sector has enabled high growth in bookings across segments
- ✓ Adjusted revenue for Q2FY22 stood at Rs. 1,008.8 Mn as compared to Rs. 258.2 Mn in Q2FY21, a growth of 290.7%
- ✓ H1FY22 adjusted revenue was up by 311.8% on YoY basis

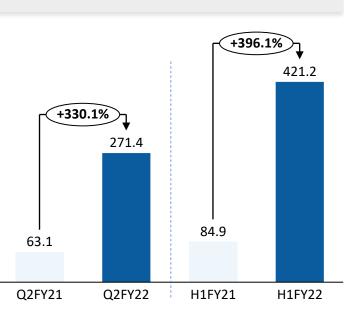
EBITDA



EBITDA

- ✓ EBIDTA for the quarter stood at Rs. 368.9 Mn as compared to Rs. 95.5 Mn in Q2FY21, a significant growth of 286.3%. EBIDTA for H1FY22 was up by 338.6% YoY
- ✓ Increase in operational efficiencies and efficient cost management systems are processes has led to increase in EBIDTA

PAT



PAT

- ✓ PAT for H1FY22 stood at Rs. 421.2 Mn as compared to Rs. 84.9 Mn in H1FY21, a significant jump of 396.1%
- ✓ PAT for Q2FY22 was up by 330.1% at Rs. 271.4 Mn

Rs. in Millions

Q2 & H1 FY22 Consolidated Profit & Loss Account



| Profit & Loss Statement (Mn) | Q2FY22 | Q2FY21 | Y-o-Y | Q1FY22 | Q-o-Q | H1FY22 | H1FY21 | Y-o-Y |
|---|--------|--------|--------|--------|-------|--------|--------|--------|
| Revenue from Operations | 436.9 | 99.5 | | 187.0 | | 623.9 | 135.0 | |
| Other Income | 160.9 | 123.5 | | 160.5 | | 321.4 | 207.9 | |
| Total Income | 597.8 | 222.9 | 168.2% | 347.5 | 72.0% | 945.3 | 343.0 | 175.6% |
| Employee Benefits Expense | 50.3 | 49.8 | | 46.1 | | 96.4 | 97.5 | |
| Other Expenses | 178.6 | 77.7 | | 89.2 | | 267.8 | 113.0 | |
| EBITDA | 368.9 | 95.5 | 286.3% | 212.2 | 73.8% | 581.1 | 132.5 | 338.6% |
| EBITDA % | 61.7% | 42.8% | | 61.1% | | 61.5% | 38.6% | |
| Depreciation and Amortisation Expense | 2.2 | 1.6 | | 2.2 | | 4.4 | 3.2 | |
| EBIT | 366.7 | 93.9 | | 210.1 | | 576.6 | 129.3 | |
| Finance Costs | 2.8 | 5.2 | | 1.4 | | 4.2 | 5.4 | |
| РВТ | 363.8 | 88.7 | 310.2% | 208.7 | 74.4% | 572.4 | 123.9 | 362.1% |
| Total Tax Expense | 92.5 | 27.1 | | 54.4 | | 147.0 | 37.3 | |
| Profit for the year | 271.3 | 61.6 | 340.3% | 154.3 | 75.9% | 425.4 | 86.6 | 391.4% |
| PAT % | 45.4% | 27.6% | | 44.4% | | 45.0% | 25.2% | |
| Other Comprehensive Income for the year | 0.1 | 1.5 | | -4.4 | | -4.3 | -1.7 | |
| Total Comprehensive Income for the year | 271.4 | 63.1 | 330.1% | 149.8 | 81.1% | 421.1 | 84.9 | 396.1 |
| EPS | 2.50 | 0.57 | | 1.42 | | 3.92 | 0.80 | |

Consolidated Balance Sheet



| Equity & Liabilities (Mn) | Sep-21 | Mar-21 |
|-----------------------------------|---------|---------|
| Equity Share Capital | 217.3 | 217.3 |
| Other Equity | 1,615.3 | 1,409.4 |
| Total Equity | 1,832.6 | 1,626.6 |
| Financial Liabilities | | |
| Contract Liabilities | 126.4 | 212.4 |
| Provisions | 23.8 | 18.3 |
| Total Non-Current Liabilities | 150.2 | 230.7 |
| Financial Liabilities | | |
| (i) Borrowings | 676.0 | 173.4 |
| (ii) Trade payables | 289.5 | 256.0 |
| (iii) Other Financial Liabilities | 1,147.5 | 1,074.3 |
| Contract Liabilities | 360.2 | 374.9 |
| Provisions | 6.4 | 5.0 |
| Current Tax Liabilities (Net) | 88.0 | 109.8 |
| Other Current Liabilities | 89.9 | 126.1 |
| Total Current Liabilities | 2,657.6 | 2,119.5 |
| Total Equity & Liabilities | 4,640.4 | 3,976.8 |

| Assets (Mn) | Sep-21 | Mar-21 |
|-------------------------------------|---------|---------|
| Property, plant and equipment | 77.1 | 75.6 |
| Intangible assets | 4.1 | 1.4 |
| Goodwill | 16.0 | 16.0 |
| Investment Property | 23.1 | 23.1 |
| Intangible assets under development | 0.0 | 3.3 |
| Financial Assets | | |
| (i) Other Financial Assets | 587.2 | 138.7 |
| Deferred Tax Assets (Net) | 36.6 | 32.9 |
| Other Non Current Assets | 0.0 | 1.1 |
| Total Non-Current Assets | 744.0 | 292.1 |
| Financial Assets | | |
| (i) Loans | 1.4 | 2.1 |
| (ii) Investments | 10.2 | 10.2 |
| (iii) Trade Receivable | 209.5 | 289.0 |
| (iv) Cash and Cash Equivalents | 209.6 | 426.4 |
| (v) Other Bank Balances | 1,670.3 | 1,858.3 |
| (vi) Other Financial Assets | 269.9 | 283.3 |
| Other Current Assets | 1,525.3 | 815.4 |
| Total Current Assets | 3,896.3 | 3,684.8 |
| Total Assets | 4,640.4 | 3,976.8 |

Historical Abridged Cash Flow



| Consolidated Cash Flow Statement (Mn) | Sep-21 | Sep-20 |
|--|--------|--------|
| Cash Flow from Operating Activities | | |
| Profit before Tax | 572.5 | 123.9 |
| Adjustment for Non-Operating Items | -293.0 | -181.7 |
| Operating Profit before Working Capital Changes | 279.5 | -57.9 |
| Changes in Working Capital | -365.1 | -104.9 |
| Cash Generated from Operations | -85.6 | -162.8 |
| Less: Direct Taxes paid | -186.0 | -15.9 |
| Net Cash from Operating Activities | -271.7 | -178.7 |
| Cash Flow from Investing Activities | -225.8 | -121.5 |
| Cash Flow from Financing Activities | -222.6 | -4.7 |
| Net increase/ (decrease) in Cash & Cash equivalent | -720.1 | -304.9 |
| Cash & Cash Equivalents at the beginning of the period | 325.7 | 134.1 |
| Cash & Cash equivalents at the end of the period | -394.4 | -170.8 |



Historical Financials

Historical Consolidated Profit & Loss Account



| Profit & Loss Statement (Mn) | Mar-21 | Mar-20 | Mar-19 | Mar-18 |
|---|---------|---------|---------|---------|
| Revenue from Operations | 1,067.1 | 1,413.6 | 1,011.1 | 1,001.1 |
| Other Income | 440.5 | 396.5 | 500.0 | 134.7 |
| Total Revenue | 1,507.6 | 1,810.1 | 1,511.1 | 1,135.7 |
| Employee Benefits Expense | 211.9 | 302.0 | 220.2 | 159.2 |
| Other Expenses | 419.8 | 971.7 | 842.8 | 853.8 |
| EBITDA | 875.8 | 498.9 | 448.1 | 122.8 |
| EBITDA % | 58.1% | 27.6% | 29.7% | 10.8% |
| Depreciation and Amortisation Expense | 6.6 | 7.1 | 4.6 | 2.4 |
| EBIT | 869.2 | 491.8 | 443.4 | 120.4 |
| Finance Costs | 35.3 | 33.0 | 31.7 | 15.1 |
| РВТ | 833.9 | 458.8 | 411.8 | 105.2 |
| Total Tax Expense | 223.8 | 129.0 | 118.4 | 39.1 |
| Profit for the year | 610.1 | 329.8 | 293.4 | 66.1 |
| PAT % | 40.5% | 18.2% | 19.4% | 5.8% |
| Discontinued Operations | 0.0 | 0.0 | -53.5 | -65.8 |
| Other Comprehensive Income for the year | 4.0 | 0.4 | -0.2 | 1.5 |
| Total Comprehensive Income for the year | 614.1 | 330.2 | 239.7 | 1.8 |
| EPS | 5.62 | 3.04 | 2.70 | 0.61 |

Consolidated Balance Sheet



| Equity & Liabilities (Mn) | FY21 | FY20 |
|-----------------------------------|---------|---------|
| Equity Share Capital | 217.3 | 217.3 |
| Other Equity | 1,409.4 | 795.2 |
| Total Equity | 1,626.6 | 1,012.5 |
| Financial Liabilities | | |
| Contract Liabilities | 212.4 | 386.8 |
| Provisions | 18.3 | 17.5 |
| Total Non-Current Liabilities | 230.7 | 404.4 |
| Financial Liabilities | | |
| (i) Borrowings | 173.4 | 67.6 |
| (ii) Trade payables | 256.0 | 266.4 |
| (iii) Other Financial Liabilities | 1,074.3 | 717.3 |
| Provisions | 5.0 | 2.9 |
| Contract Liabilities | 374.9 | 229.9 |
| Current Tax Liabilities (Net) | 126.1 | 114.8 |
| Other Current Liabilities | 109.8 | 83.1 |
| Total Current Liabilities | 2,119.5 | 1,482.0 |
| Total Equity & Liabilities | 3,976.8 | 2,898.8 |

| Assets (Mn) | FY21 | FY20 |
|-------------------------------------|---------|---------|
| Property, plant and equipment | 75.6 | 77.6 |
| Intangible assets | 1.5 | 1.3 |
| Goodwill | 16.0 | 16.0 |
| Investment Property | 23.1 | 23.2 |
| Intangible assets under development | 3.3 | 3.3 |
| Financial Assets | | |
| (i) Loans | 0.5 | 65.3 |
| (ii) Other Financial Assets | 138.2 | 150.2 |
| Deferred Tax Assets (Net) | 32.9 | 30.6 |
| Other Non Current Assets | 1.1 | 0.0 |
| Total Non-Current Assets | 292.1 | 367.5 |
| Financial Assets | | |
| (i) Loans | 212.6 | 132.4 |
| (ii) Investments | 10.2 | 10.0 |
| (iii) Trade Receivable | 289.0 | 581.9 |
| (iv) Cash and Cash Equivalents | 426.4 | 134.1 |
| (v) Other Bank Balances | 1,858.3 | 1,178.0 |
| (vi) Other Financial Assets | 72.8 | 204.3 |
| Other Current Assets | 815.5 | 290.7 |
| Total Current Assets | 3,684.8 | 2,531.4 |
| Total Assets | 3,976.8 | 2,898.8 |

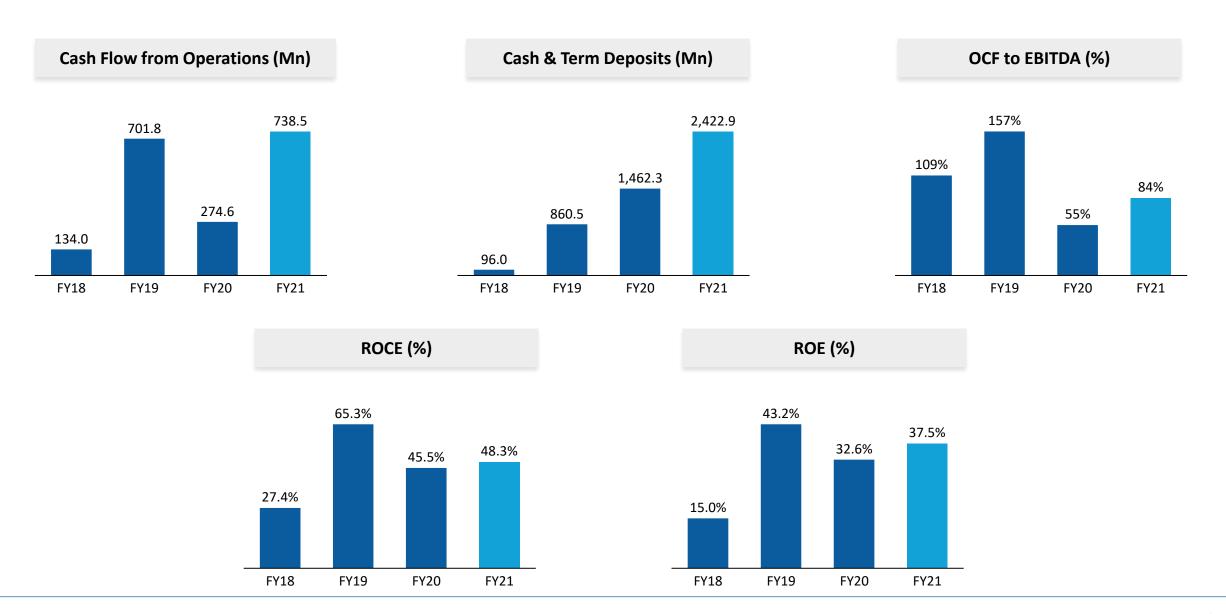
Historical Abridged Cash Flow



| Consolidated Cash Flow Statement (Mn) | FY21 | FY20 |
|--|--------|--------|
| Cash Flow from Operating Activities | | |
| Profit before Tax | 833.9 | 458.8 |
| Adjustment for Non-Operating Items | -358.1 | -233.6 |
| Operating Profit before Working Capital Changes | 475.8 | 225.3 |
| Changes in Working Capital | 504.5 | 106.8 |
| Cash Generated from Operations | 980.3 | 332.1 |
| Less: Direct Taxes paid | -241.8 | -57.4 |
| Net Cash from Operating Activities | 738.5 | 274.6 |
| Cash Flow from Investing Activities | -549.3 | -545.2 |
| Cash Flow from Financing Activities | 2.4 | 64.0 |
| Net increase/ (decrease) in Cash & Cash equivalent | 191.6 | -206.6 |
| Cash & Cash Equivalents at the beginning of the period | 134.1 | 340.8 |
| Cash & Cash equivalents at the end of the period | 325.7 | 134.1 |

Key Return Ratios



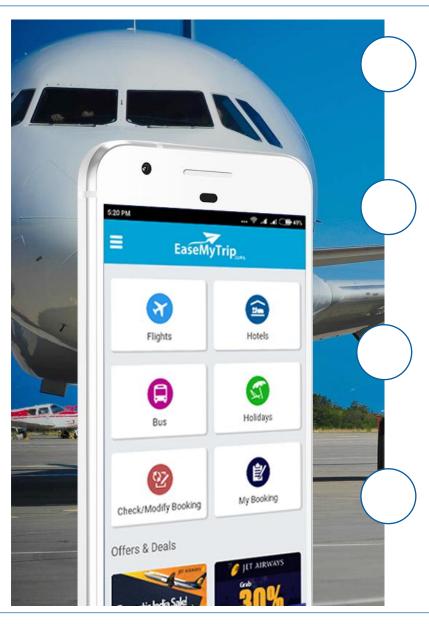




Company Overview

EaseMyTrip at Glance





2nd Largest OTA*

Founded in 2008, Easy Trip Planners Ltd ("EaseMyTrip"), is the 2nd largest Online Travel Portal in India

Growth at 47% CAGR

Fastest Growing Travel Portal in India. Gross booking revenue, grew at 47% CAGR during FY18-FY20

Only Profitable OTA

Profitable since inception. Even in Covid year, EBITDA for FY21 stood at Rs. 88 crs

Zero Debt & Cash Surplus

Zero debt with Cash & Term Deposit of INR 242 Crs as on Mar-21. Business requires minimal capex for growth.



"End to End" Travel Solutions

Offers "End to End" travel solutions which includes air tickets, hotels and holiday packages, rail tickets & bus tickets as well as ancillary value-added services



Growth Funded by Internal Accruals

No external equity infusion since inception. Managed growth through internal accruals & sustained profitability



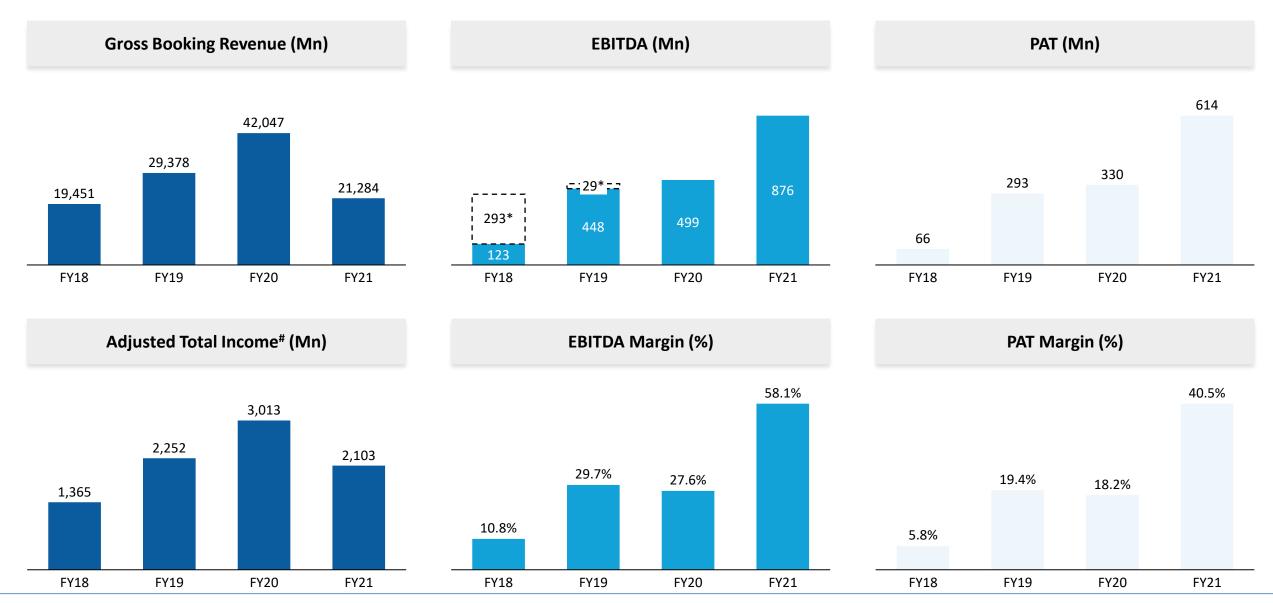
Brand Equity

Well recognized brand with lean cost of operations to support profitability and growth

*As per gross booking volumes in 9MFY21

Fastest Growing & Only Profitable OTA in India...

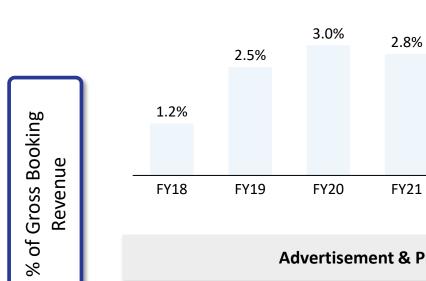


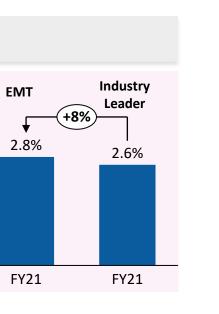


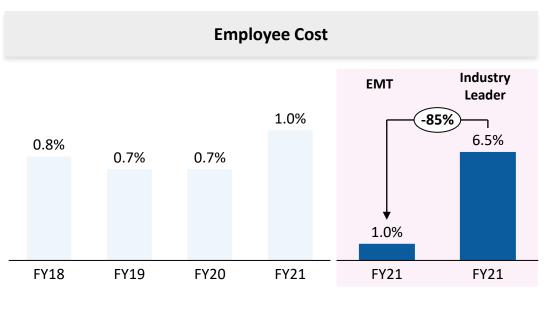
^{*}In Fiscal 2018 and Fiscal 2019, advance written off amounted to ₹293.11 million and ₹29.50 million, respectively

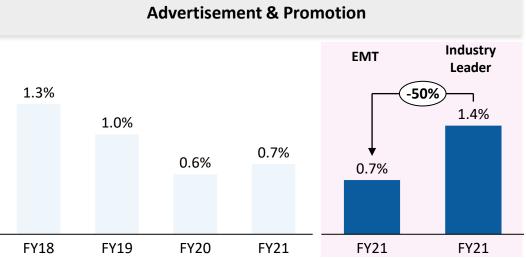
...due to our Lean Cost Model...



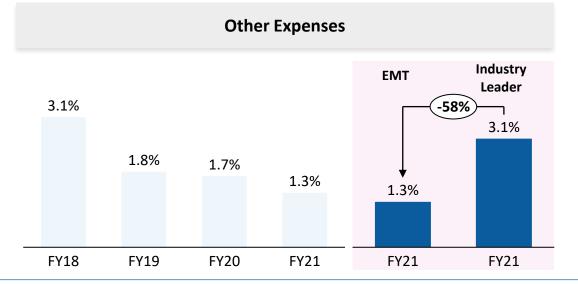








Discounts



...and No Convenience Fees Strategy







Industry Overview

Indian Travel & OTA Market







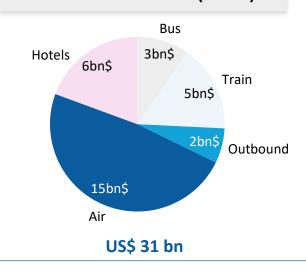
Online Travel Market (FY20)



Total Travel Market (FY25E)



Online Travel Market (FY25E)



FY20-25 CAGR

Total Online

16%













Online travel market in India to double over the next five years to reach US\$31 bn FY25, growing at 14% CAGR from FY20 levels

Key Drivers

Increased adoption of internet platforms in under-penetrated segments such as hotels, international travel and bus (online volume penetration <20% in each of these segments)

Elevated growth in the underlying demand in sectors like air and hotels due to rising income levels

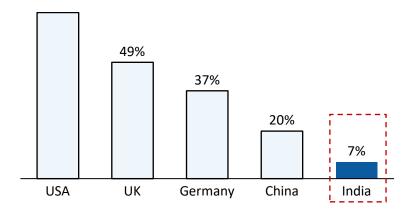
Deeper penetration of travel into lower tier towns.

Source: Industry interactions, Goldman Sachs Report

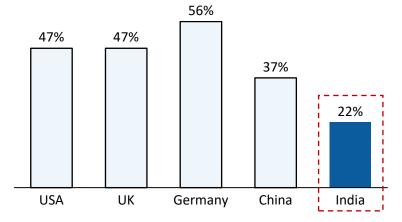
Indian Hotel Industry



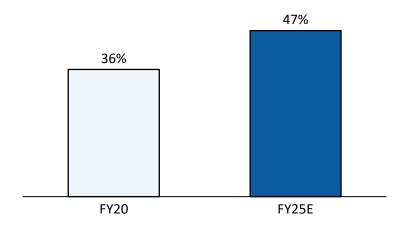
Least penetration of Chain Affiliated Hotels



Online penetration of Hotels Lowest in the World



Contribution of Hotels in Online Travel Revenue pool



<10% of total room inventory in India (as of 2019) is affiliated with chains, vs 20%/70% in China/US. Higher fragmentation of suppliers (and low occupancy levels and low online penetration) will result in structurally higher takes rates for hotel platforms in India vs global peers.

Hotels to be the fastest growing segment within online travel (20% FY20-25E CAGR), as the fragmented supply chain of ~2mn rooms in India increasingly moves online

Online travel is one of the worst hit sectors due to the outbreak of COVID-19, with recovery likely to be "U-shaped" at best. Domestic travel in India to recover faster relative to international travel (incl. hotels and holidays/packages). For domestic travel, industry should reach pre-COVID volumes by early 2021

Source: Industry interactions, Goldman Sachs Report





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